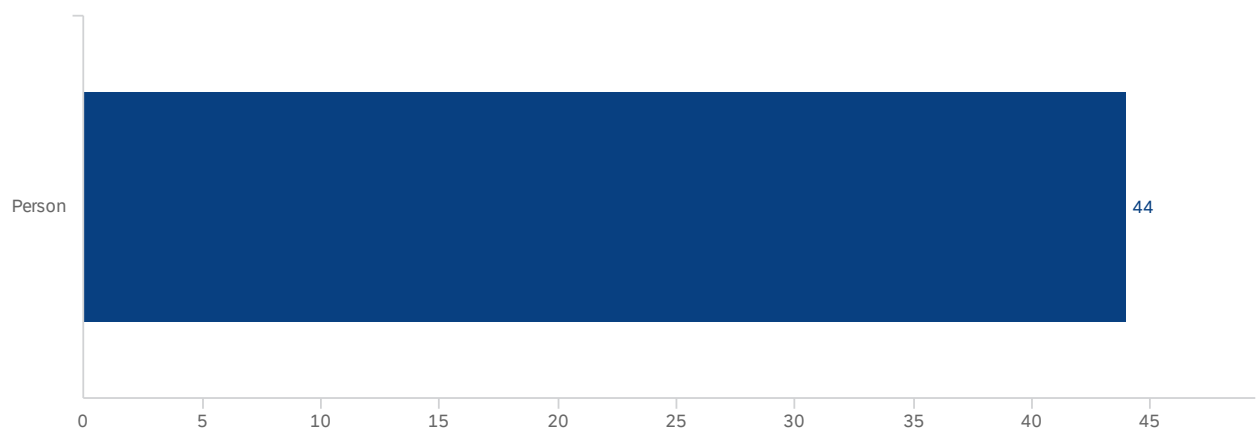


Person

NC ODEL DE Survey-Spring 2023

June 18, 2025 11:29 AM EDT

Q2.1 - In which county do you live?



#	Field	Choice Count
73	Person	100.00% 44

Showing rows 1 - 1 of 1

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In which county do you live?	73	73	73	0	0	44

Q2.2 - What is your 5-digit Zip Code?

What is your 5-digit Zip Code?

27574

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27541

27541

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27574

What is your 5-digit Zip Code?

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27583

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27541

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What is your 5-digit Zip Code?

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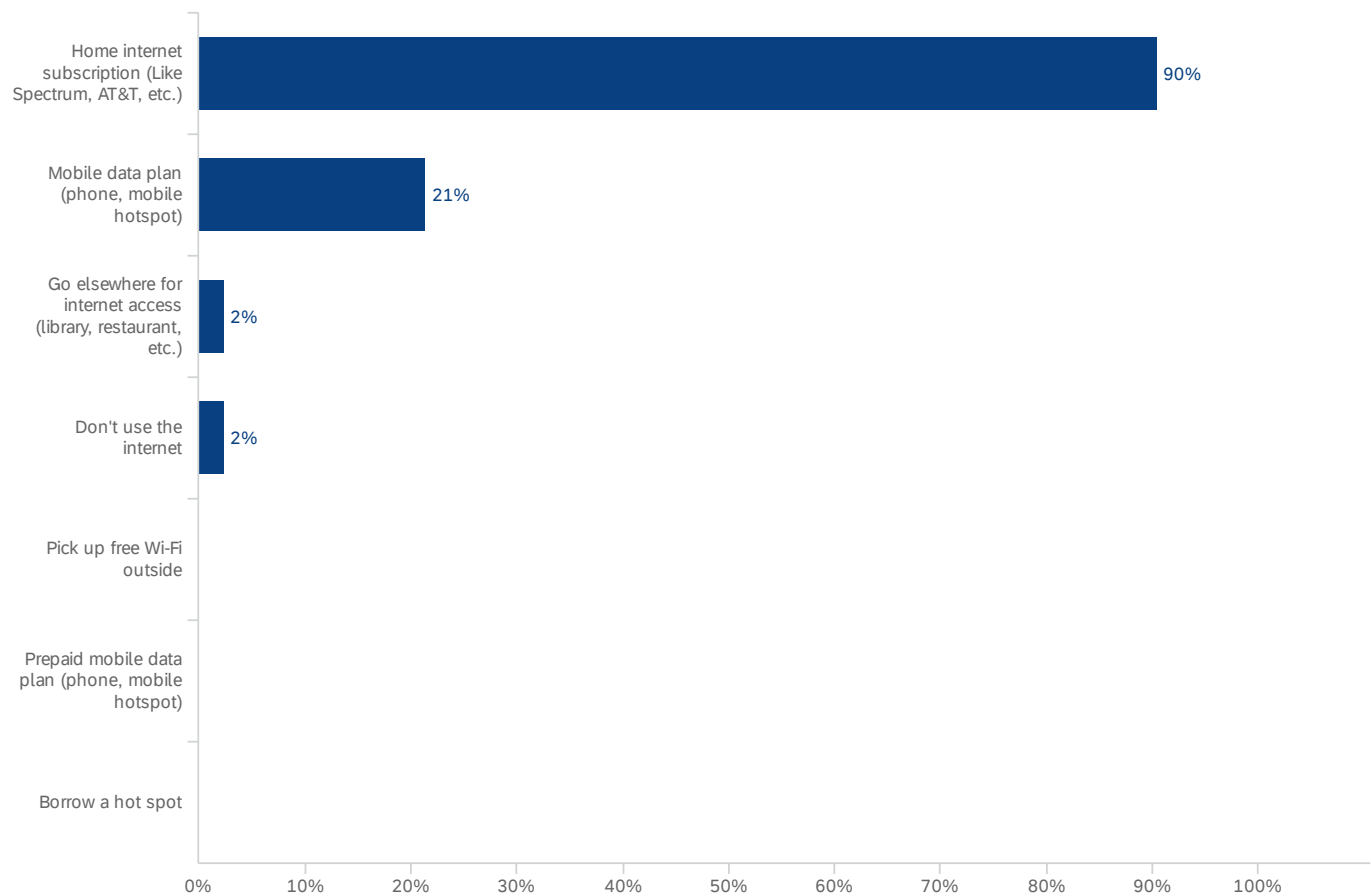
27573

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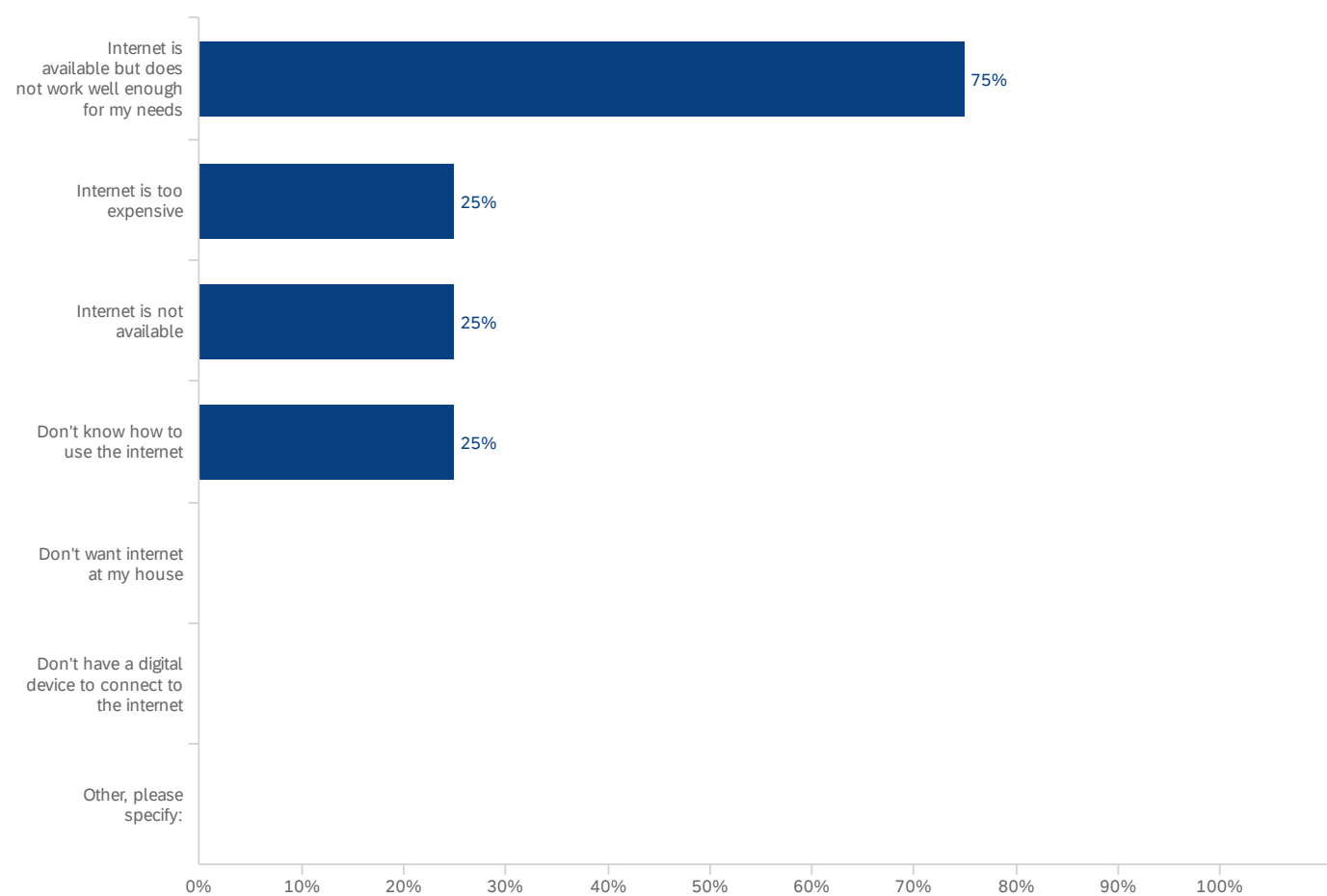
Q3.1 - How do you and other members of your household primarily connect to the internet in your home? (Select all that apply)



Field	Choice Count	
Home internet subscription (Like Spectrum, AT&T, etc.)	78%	38
Pick up free Wi-Fi outside	0%	0
Mobile data plan (phone, mobile hotspot)	18%	9
Prepaid mobile data plan (phone, mobile hotspot)	0%	0
Borrow a hot spot	0%	0
Go elsewhere for internet access (library, restaurant, etc.)	2%	1
Don't use the internet	2%	1
		49

Showing rows 1 - 8 of 8

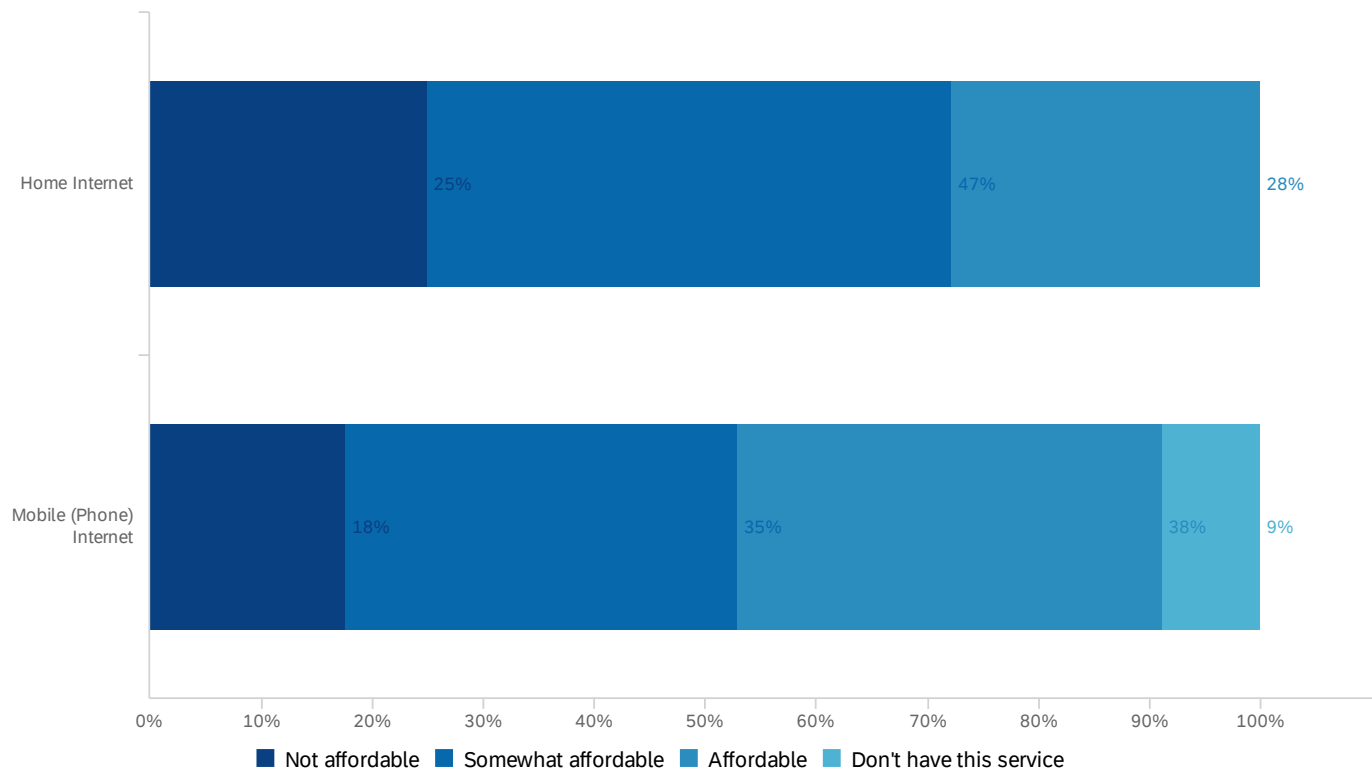
Q3.2 - What is preventing you from accessing the internet in your home?



Field	Choice Count	
Internet is too expensive	17%	1
Internet is not available	17%	1
Internet is available but does not work well enough for my needs	50%	3
Don't know how to use the internet	17%	1
Don't want internet at my house	0%	0
Don't have a digital device to connect to the internet	0%	0
Other, please specify:	0%	0
		6

Showing rows 1 - 8 of 8

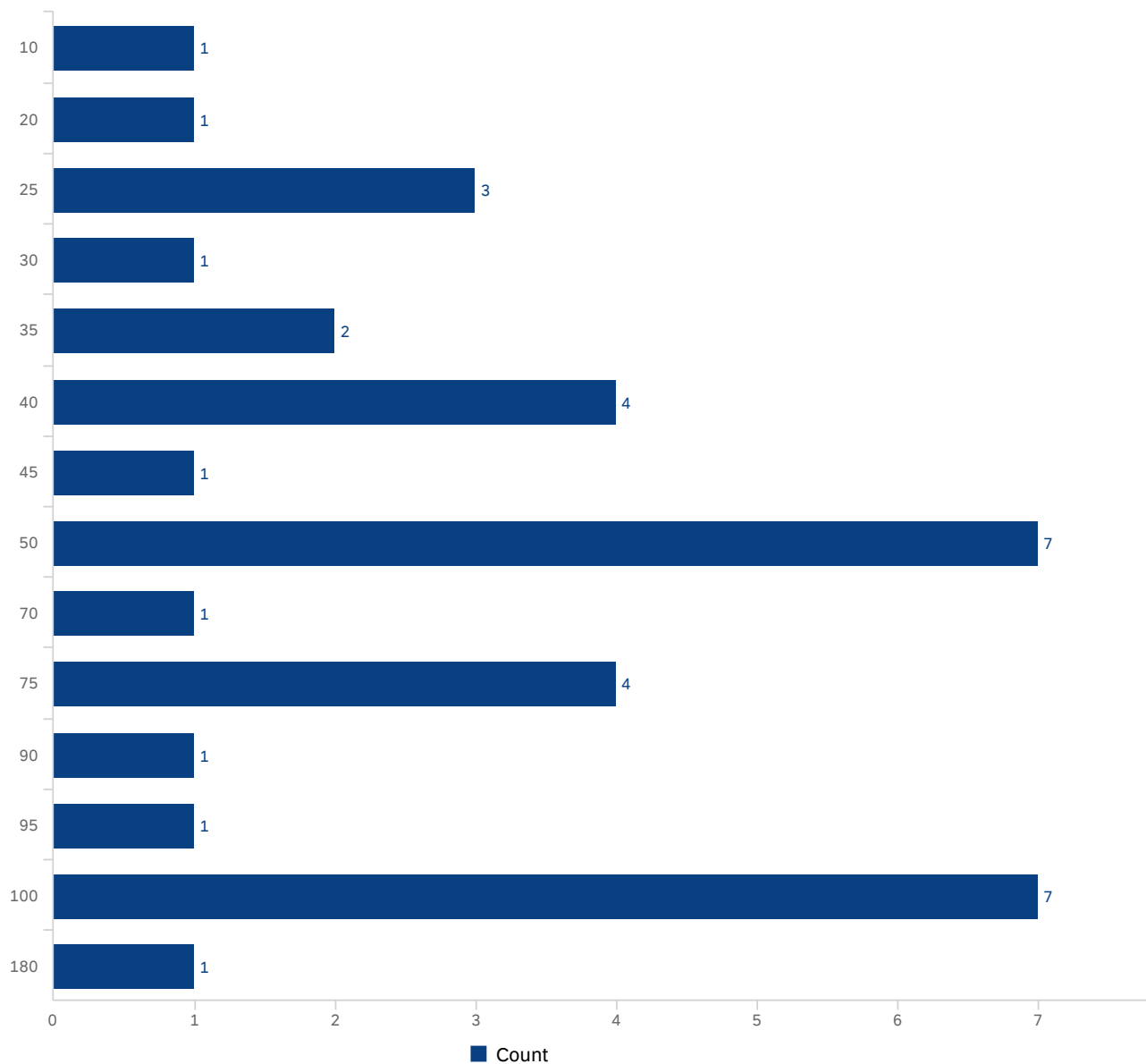
Q4.1 - How affordable is your monthly internet bill?



#	Field	Not affordable		Somewhat affordable		Affordable		Don't have this service		Total
1	Home Internet	25.00%	9	47.22%	17	27.78%	10	0.00%	0	36
2	Mobile (Phone) Internet	17.65%	6	35.29%	12	38.24%	13	8.82%	3	34

Showing rows 1 - 2 of 2

Q4.2 - What is the highest price per month you would consider a subscription for home internet to be affordable? (Please enter only numbers)



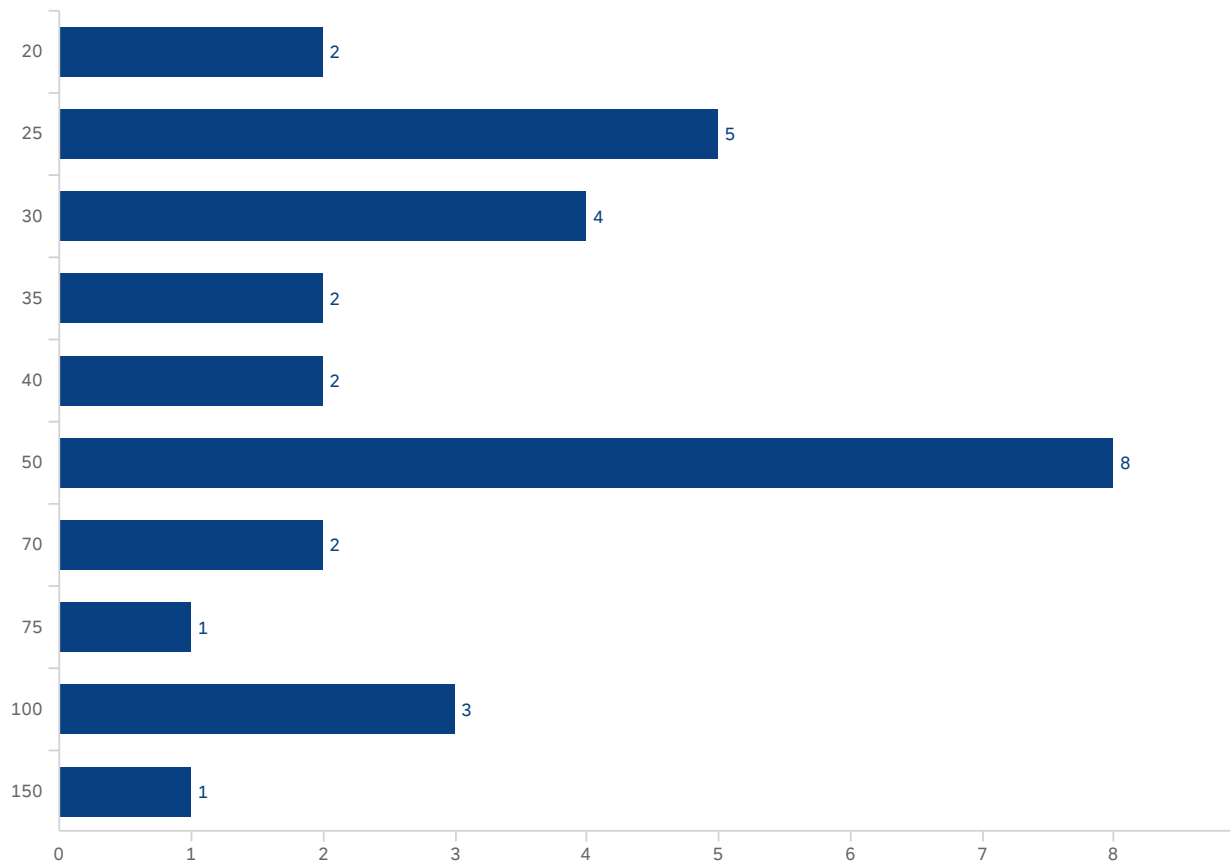
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the highest price per month you would consider a subscription for home internet to be affordable? (Please enter only numbers)	10	180	63	34	1169	35

#	Field	Choice Count
10	10	3% 1
20	20	3% 1
25	25	9% 3
30	30	3% 1
35	35	6% 2
40	40	11% 4
45	45	3% 1
50	50	20% 7
70	70	3% 1
75	75	11% 4
90	90	3% 1
95	95	3% 1
100	100	20% 7
180	180	3% 1

35

Showing rows 1 - 15 of 15

Q4.3 - What is the highest price per month you would consider a subscription for mobile internet to be affordable? (Please enter only numbers)



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the highest price per month you would consider a subscription for mobile internet to be affordable? (Please enter only numbers)	20	150	50	29	870	30

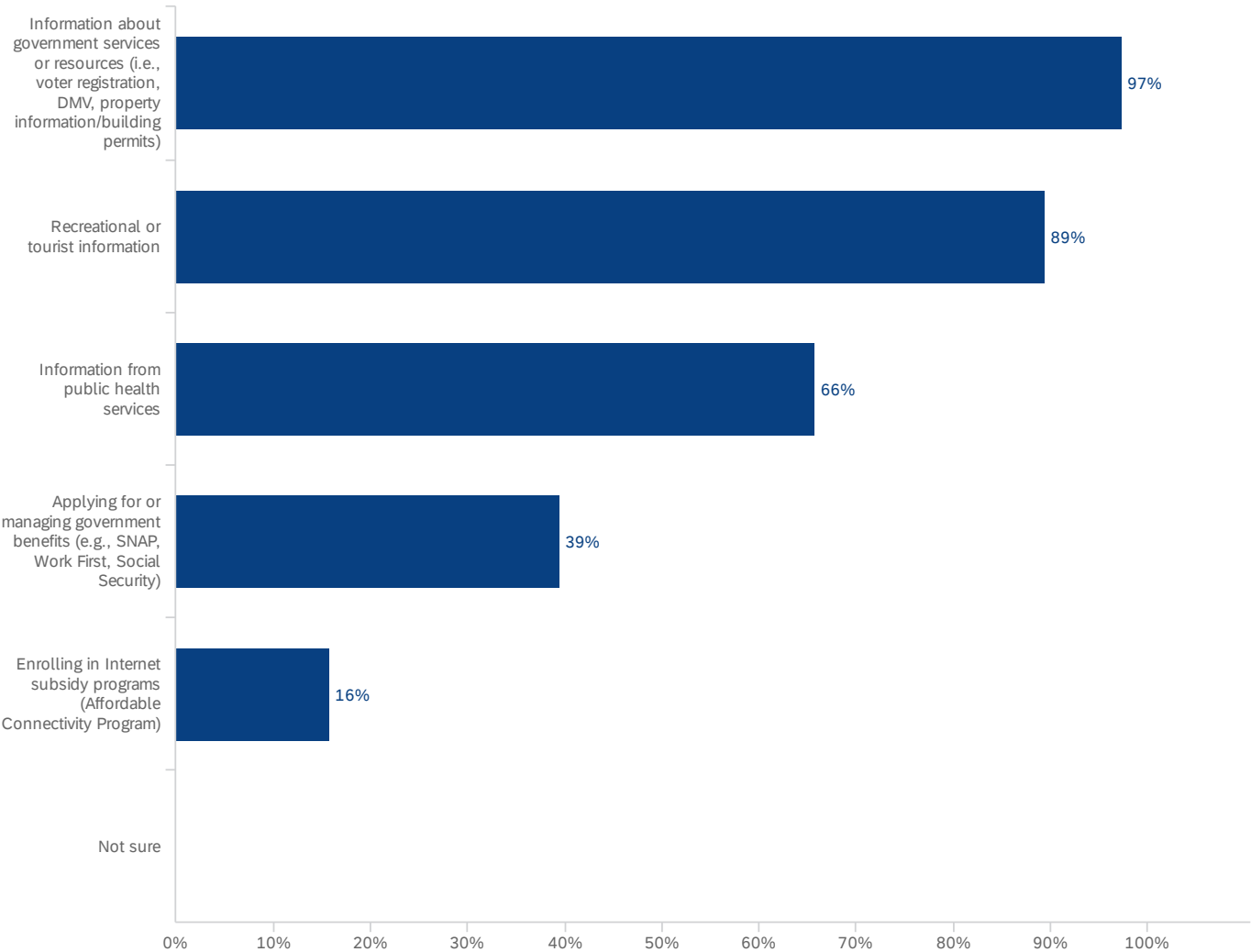
#	Field	Choice Count
20	20	7% 2

#	Field	Choice	Count
25	25	17%	5
30	30	13%	4
35	35	7%	2
40	40	7%	2
50	50	27%	8
70	70	7%	2
75	75	3%	1
100	100	10%	3
150	150	3%	1

30

Showing rows 1 - 11 of 11

Q5.1 - In the past year, have you used the internet to search for any of the following public resources or services? (Select all that apply)



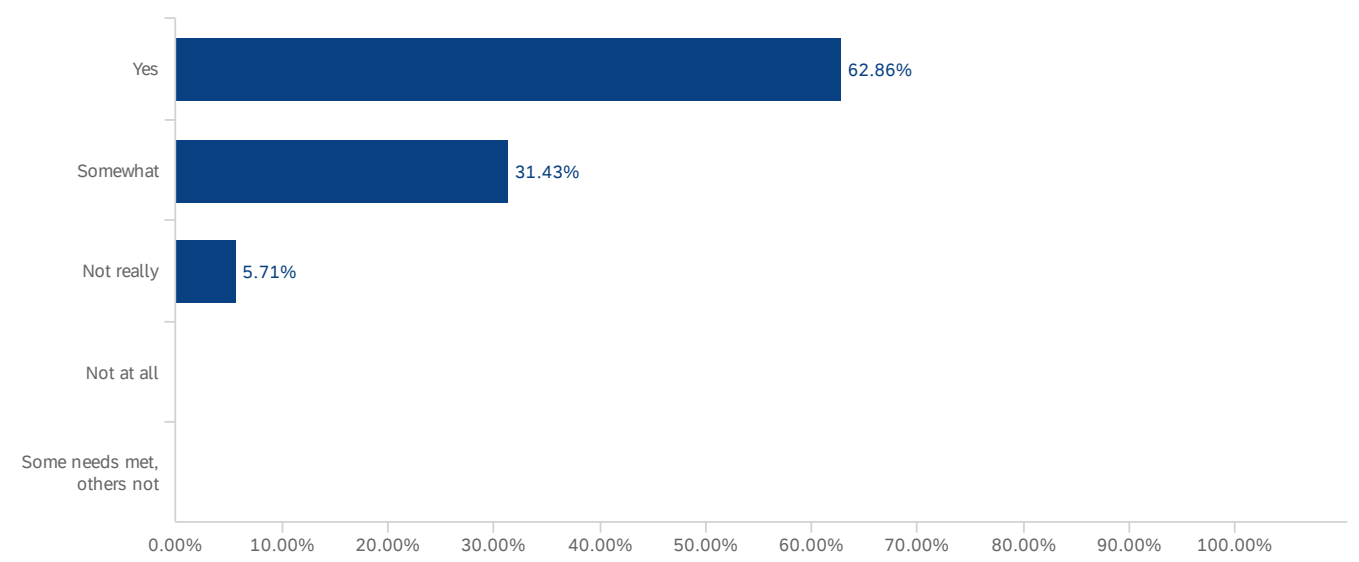
Field	Choice Count	
Information about government services or resources (i.e., voter registration, DMV, property information/building permits)	32%	37
Recreational or tourist information	29%	34
Information from public health services	21%	25
Applying for or managing government benefits (e.g., SNAP, Work First, Social Security)	13%	15
Enrolling in Internet subsidy programs (Affordable Connectivity Program)	5%	6
Not sure	0%	0

Field

Showing rows 1 - 7 of 7

Choice
Count

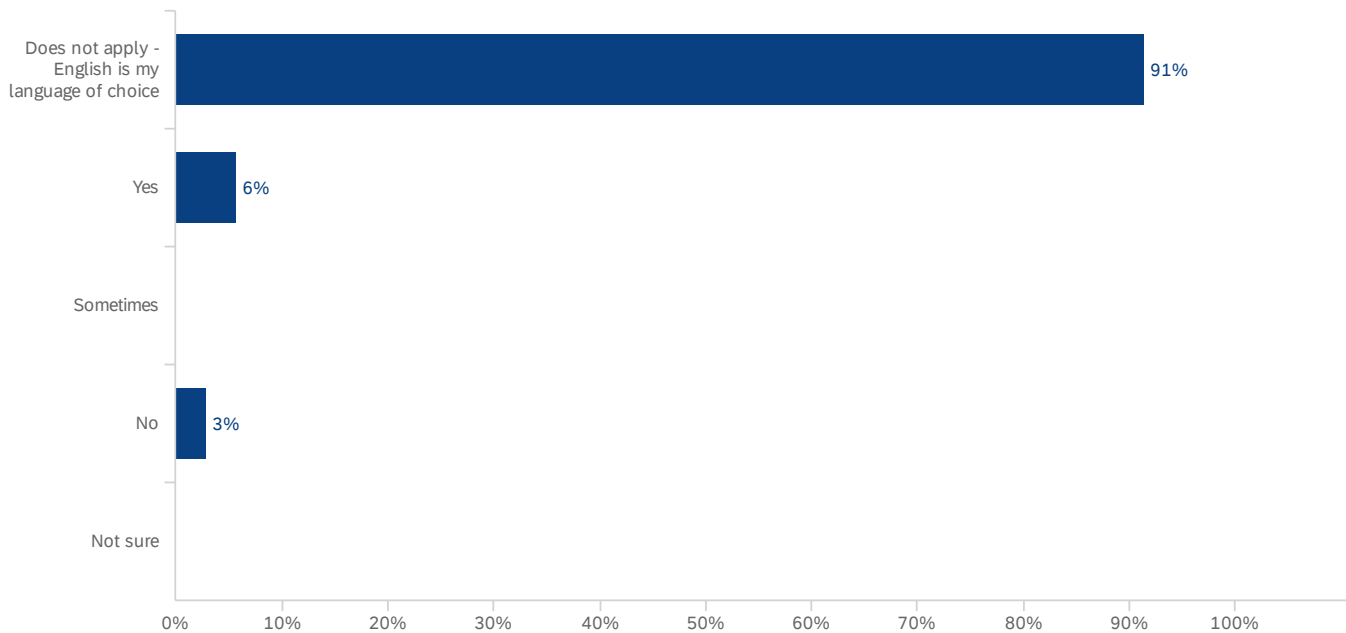
Q5.2 - Did your internet searches for public resources or services meet your needs?



#	Field	Choice	Count
1	Yes	62.86%	22
2	Somewhat	31.43%	11
3	Not really	5.71%	2
4	Not at all	0.00%	0
5	Some needs met, others not	0.00%	0
			35

Showing rows 1 - 6 of 6

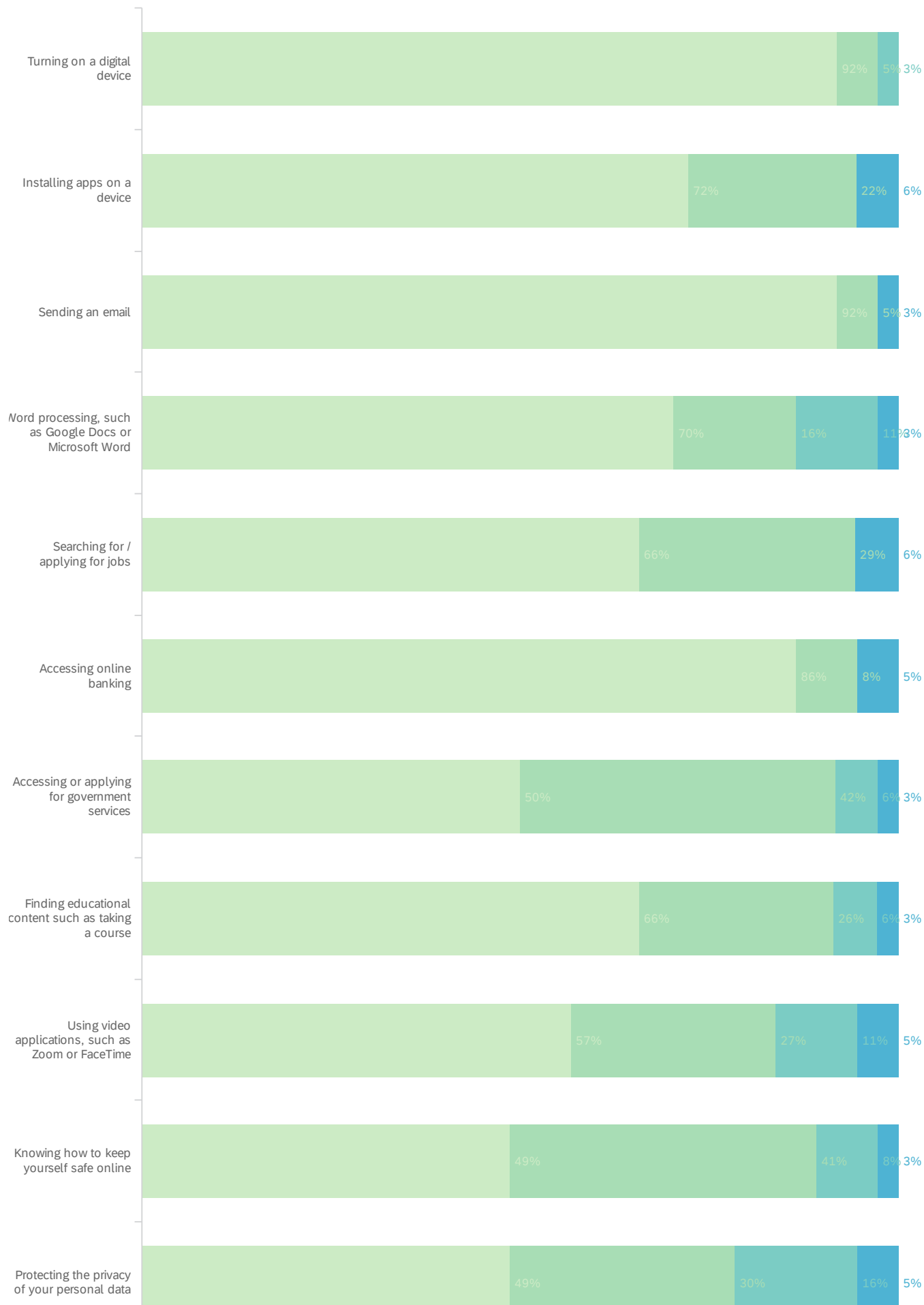
Q5.3 - If English is not your primary language, were you able to access these public resources in your language of choice?

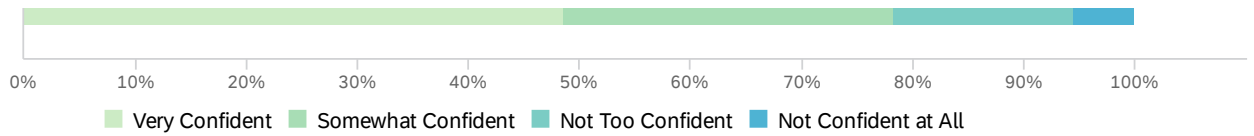


Field	Choice Count	
Does not apply - English is my language of choice	91%	32
Yes	6%	2
Sometimes	0%	0
No	3%	1
Not sure	0%	0
		35

Showing rows 1 - 6 of 6

Q6.1 - How confident are you in your abilities for each of the following tasks or skills?

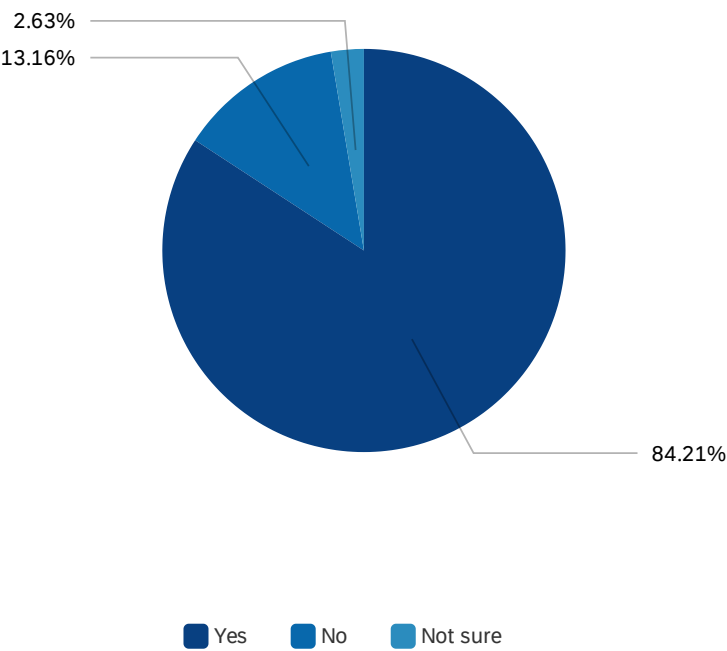




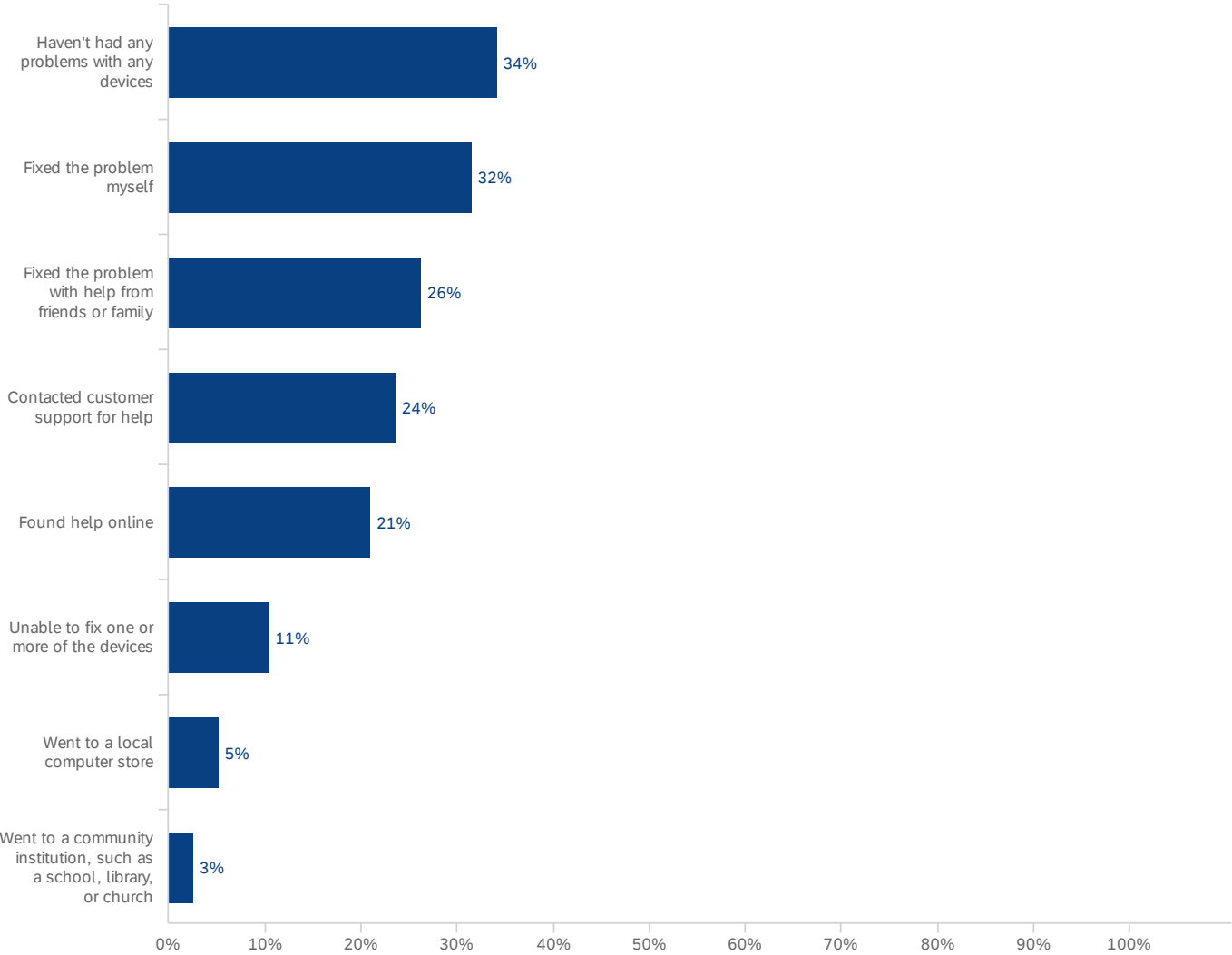
Field	Not at all confident		Not too confident		Somewhat confident		Very confident		Total
Turning on a digital device	0.00%	0	2.70%	1	5.41%	2	91.89%	34	37
Sending an email	2.70%	1	0.00%	0	5.41%	2	91.89%	34	37
Accessing online banking	5.41%	2	0.00%	0	8.11%	3	86.49%	32	37
Installing apps on a device	5.56%	2	0.00%	0	22.22%	8	72.22%	26	36
Word processing, such as Google Docs or Microsoft Word	2.70%	1	10.81%	4	16.22%	6	70.27%	26	37
Searching for / applying for jobs	5.71%	2	0.00%	0	28.57%	10	65.71%	23	35
Finding educational content such as taking a course	2.86%	1	5.71%	2	25.71%	9	65.71%	23	35
Using video applications, such as Zoom or FaceTime	5.41%	2	10.81%	4	27.03%	10	56.76%	21	37
Accessing or applying for government services	2.78%	1	5.56%	2	41.67%	15	50.00%	18	36
Knowing how to keep yourself safe online	2.70%	1	8.11%	3	40.54%	15	48.65%	18	37
Protecting the privacy of your personal data	5.41%	2	16.22%	6	29.73%	11	48.65%	18	37

Showing rows 1 - 11 of 11

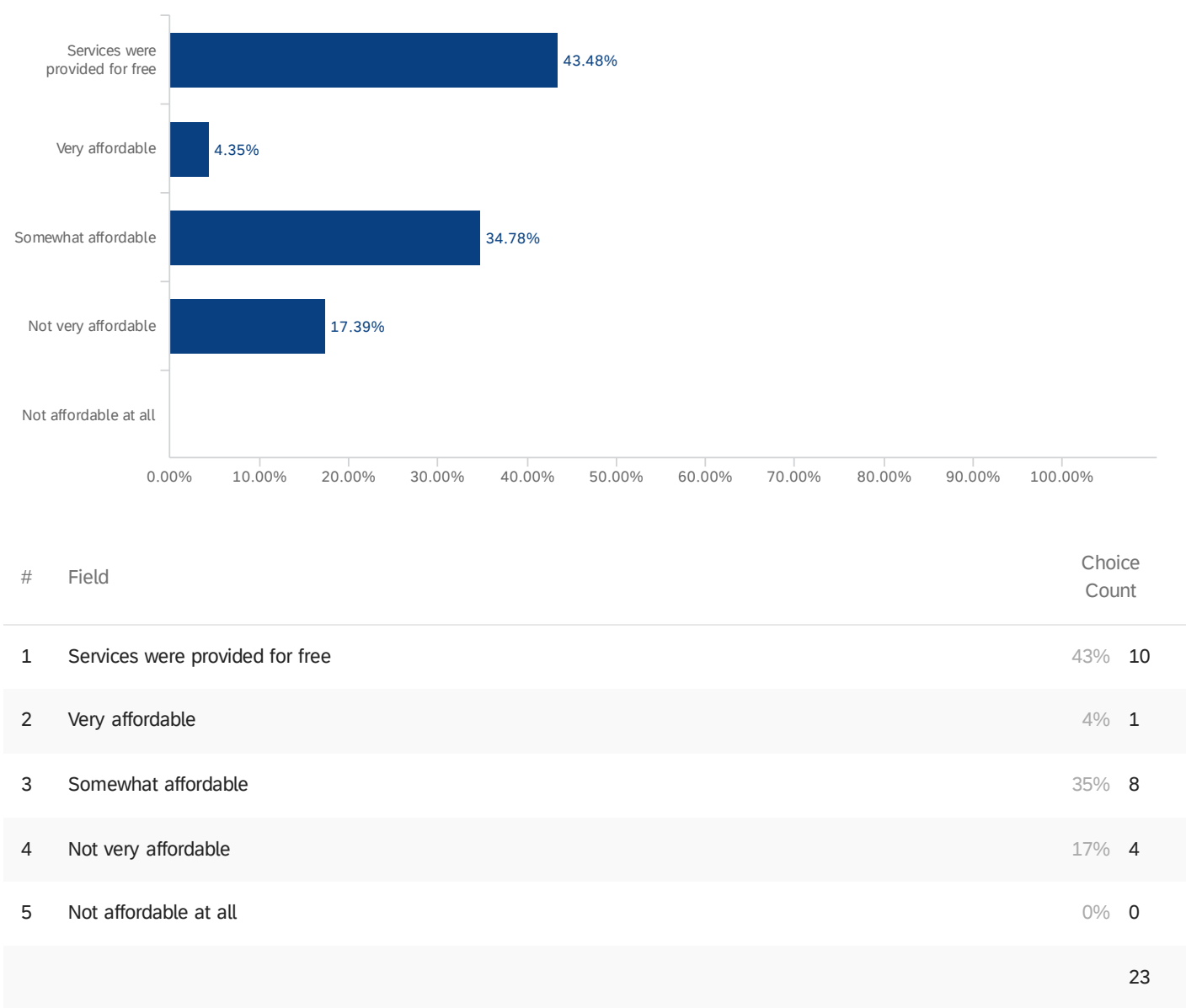
Q7.1 - Does your household have enough working digital devices (computers, smart phones, tablets) available to meet the needs of everyone living in this home?



Q7.2 - In the past 6 months, if one of your digital devices failed to function, broke, or stopped working properly how did you deal with the problem you encountered? (Select all that apply)

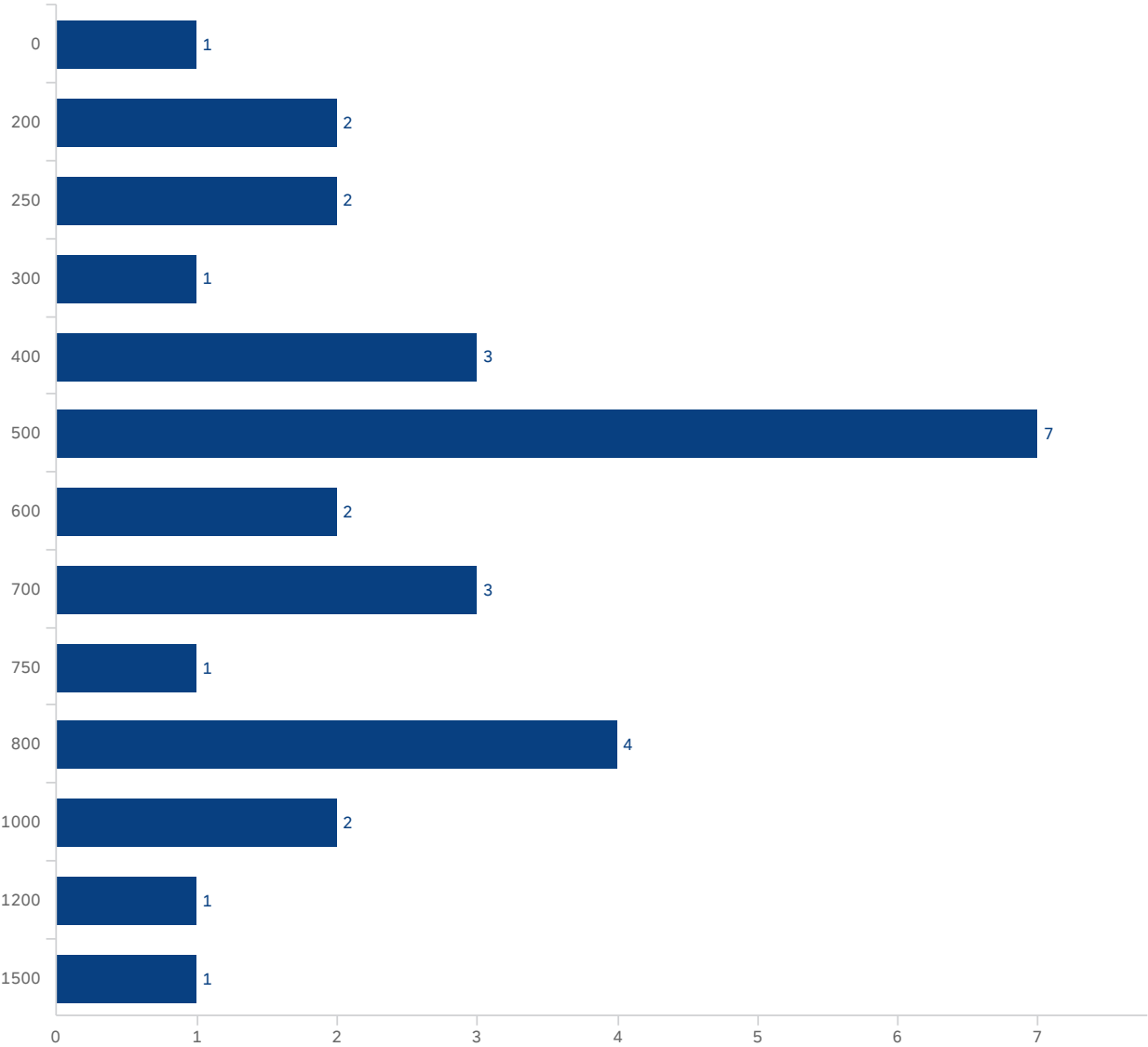


Q7.3 - How would you rate the affordability of the services you received?



Showing rows 1 - 6 of 6

Q7.4 - In thinking about purchasing a computer or tablet that meets your needs, what is the highest price you would consider to be affordable? (Please enter only numbers)



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In thinking about purchasing a computer or tablet that meets your needs, what is the highest price you would consider to be affordable? (Please enter only numbers)	0	1500	595	311	96892	30

Q7.5 - If there anything else you would like to tell us about how you access and use the internet and digital devices, please enter it here. Please do not provide any personal information such as health conditions, address, or phone number.

If there is anything else you would like to tell us about how you access an...

We would like to see faster and more reliable internet services...with less connectivity issues.

My internet is with Brightspeed, It's buffers a lot I stay with them, because the others are too expensive!
Spectrum, Hughes,

Current speed at 8 Mbps and cannot use multiple devices. Not enough bandwidth to work from home.

We experience slow internet issues with frequent interruptions in the connections.

currently using Hughes at location and it's not very good.

My internet with brightspeed is slow and spotty. Custom service is bad. I would love to have broadband where I live

The consistency of the internet speed is not good. Occasional outages occur. I work remotely a portion of the week and wish my upload speeds were faster.

DSL and its slow. Cellular Data does not work at my home

needs to be fast

To conduct business, pay bills, social media

Spectrum tool me that I need to pay, \$6,000.00 dollar to them come down to my house to provide services.

In rural areas, speed is an issue. Limits streaming opportunities.

Our community has been told that our service is adequate, so we are unable to get fiber optics that are being installed all around us

The internet should be less expensive for older people living on a fixed income.

If there is anything else you would like to tell us about how you access an...

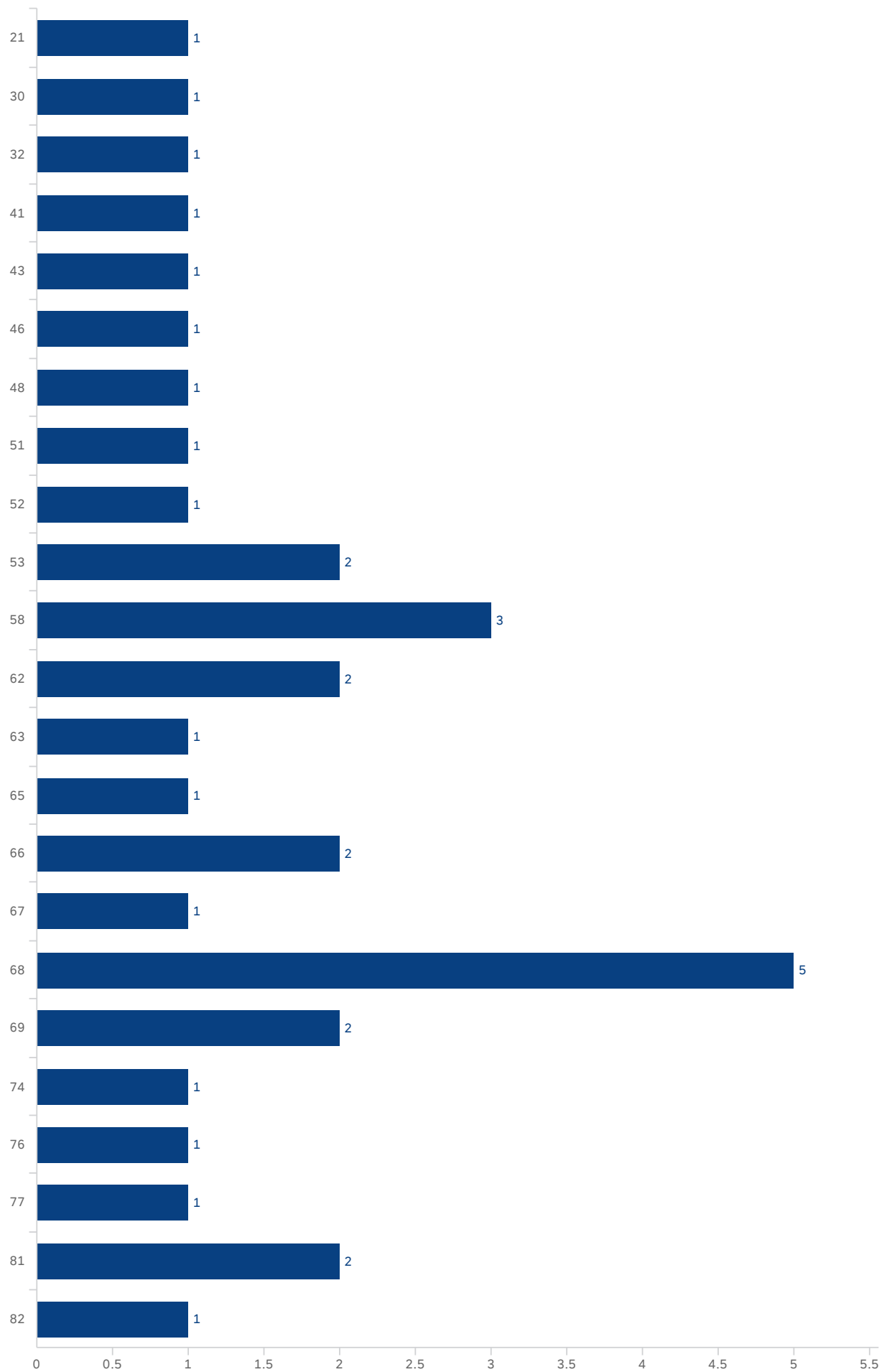
There is NO cell phone service where I live.

no

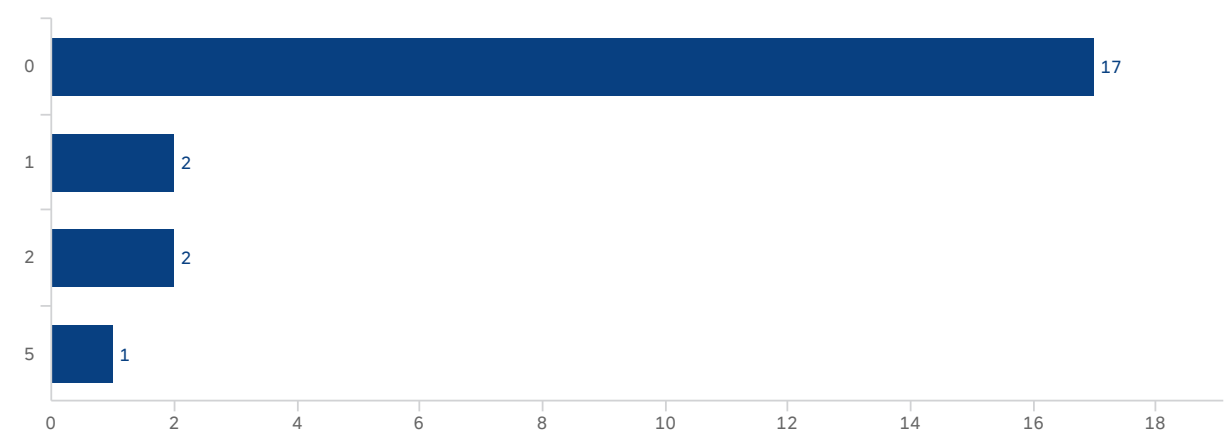
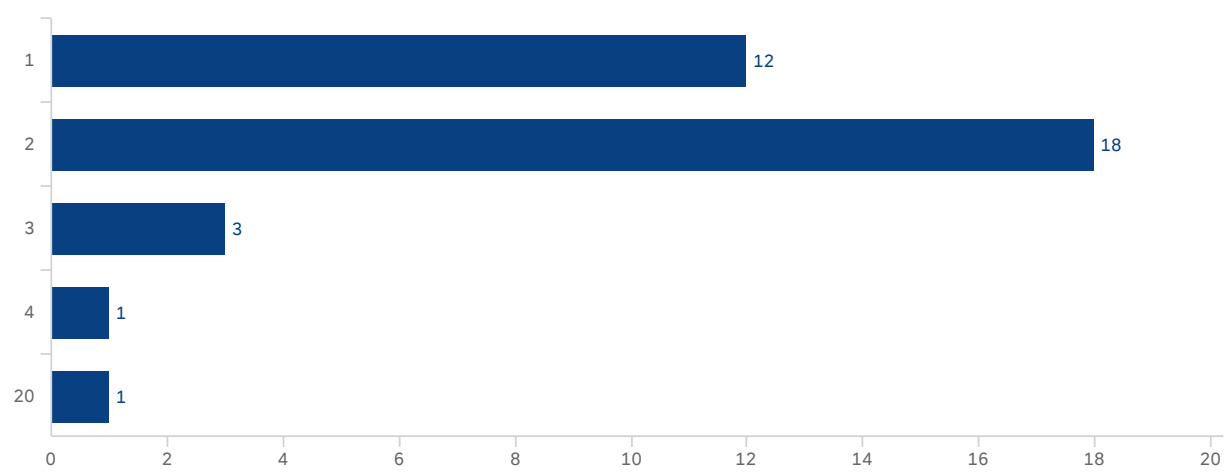
communication, signing in for appointments, messaging, email, Facebook

Our community has slow/limited internet and cell signals. The fastest internet speed in our community is 6 mbps. Cell service has to connect through internet.

Q8.1 - What is your age? (Please enter only numbers)

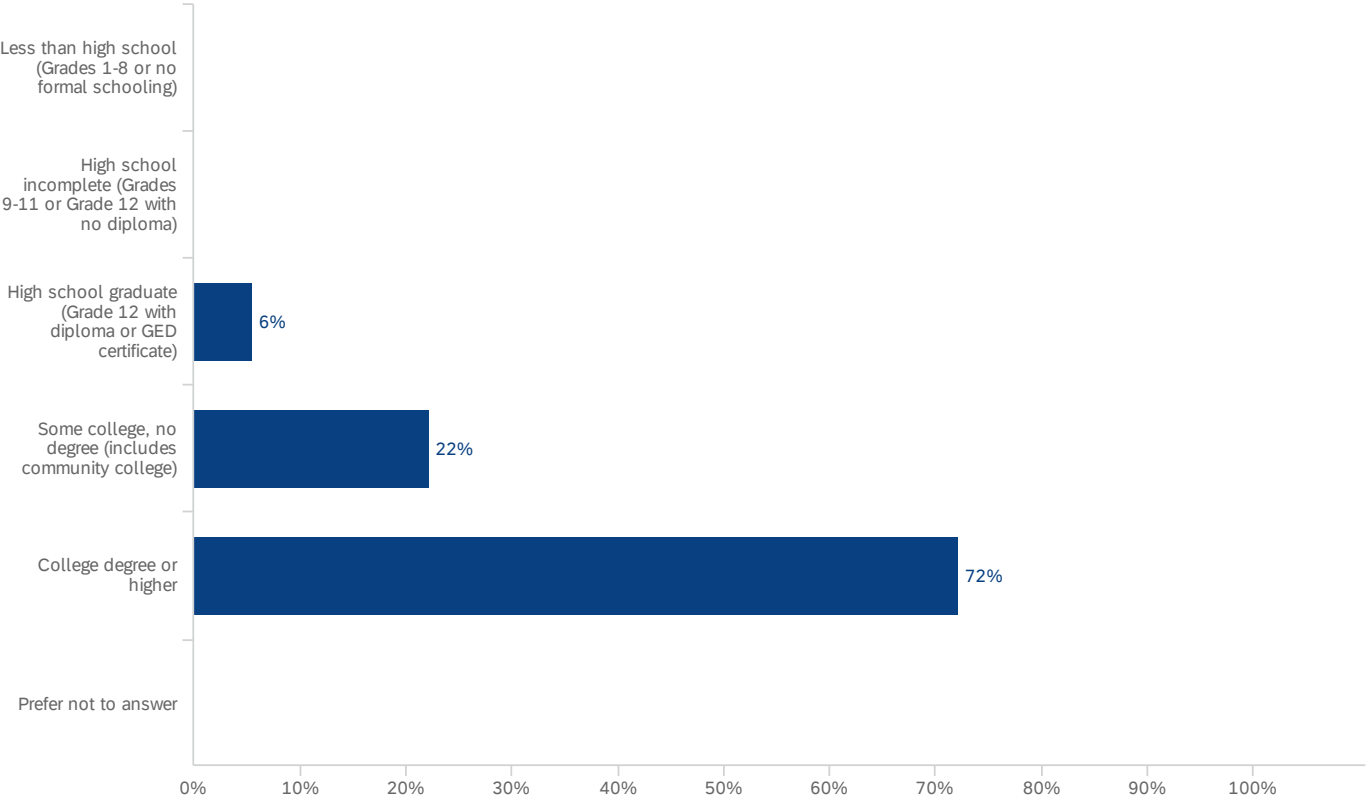


Q8.2 - How many people currently live in your household, including yourself?



The first bar chart indicates the number of adults living in the household. The second bar chart indicates the number of minors (<18) living in the household.

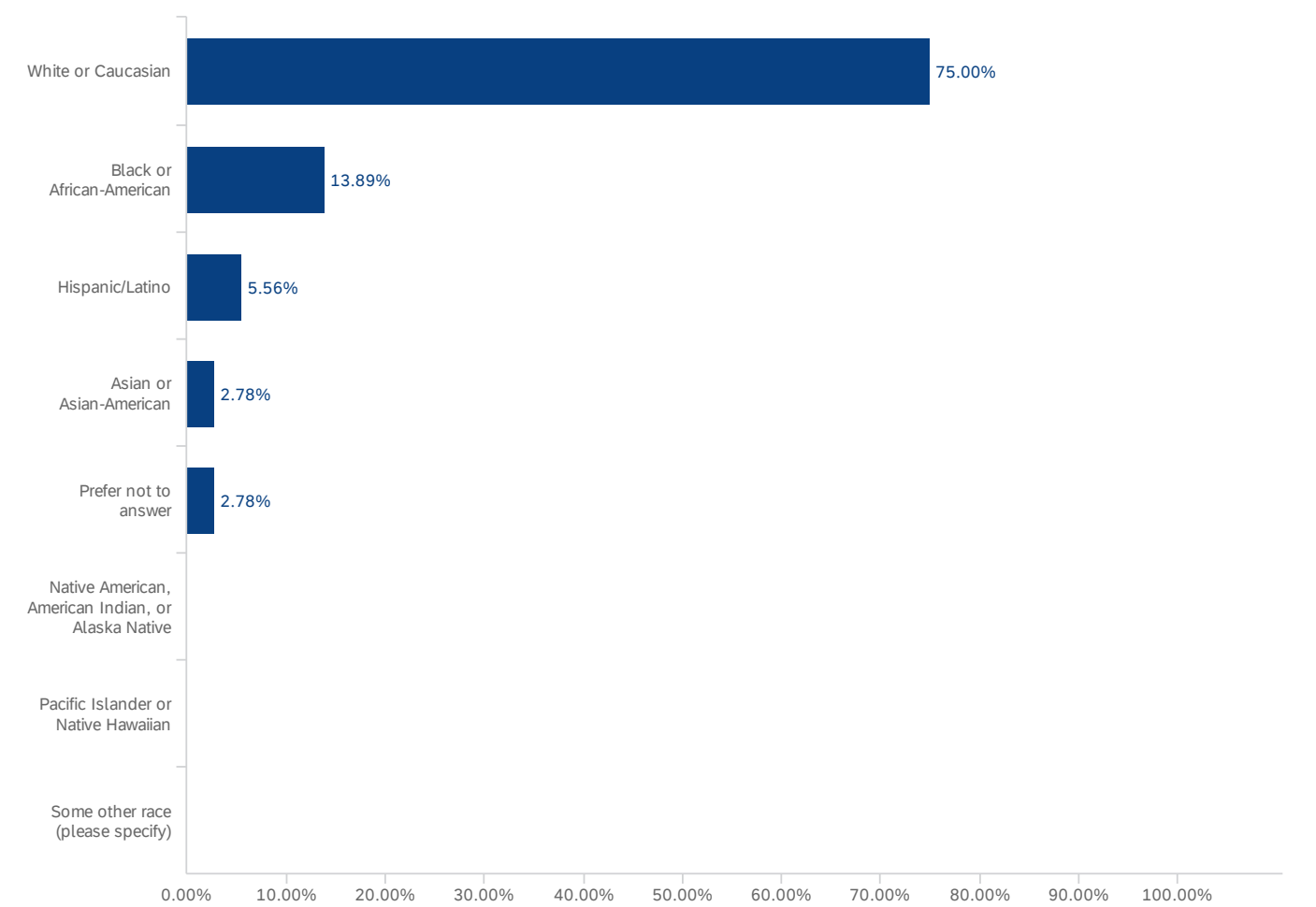
Q8.3 - What is the highest level of school you have completed?



Q8.4 - Which of the following best describes your race/ethnicity? (Select all that apply)

Q8.4_5_TEXT - Some other race (please specify)

Some other race (please specify)



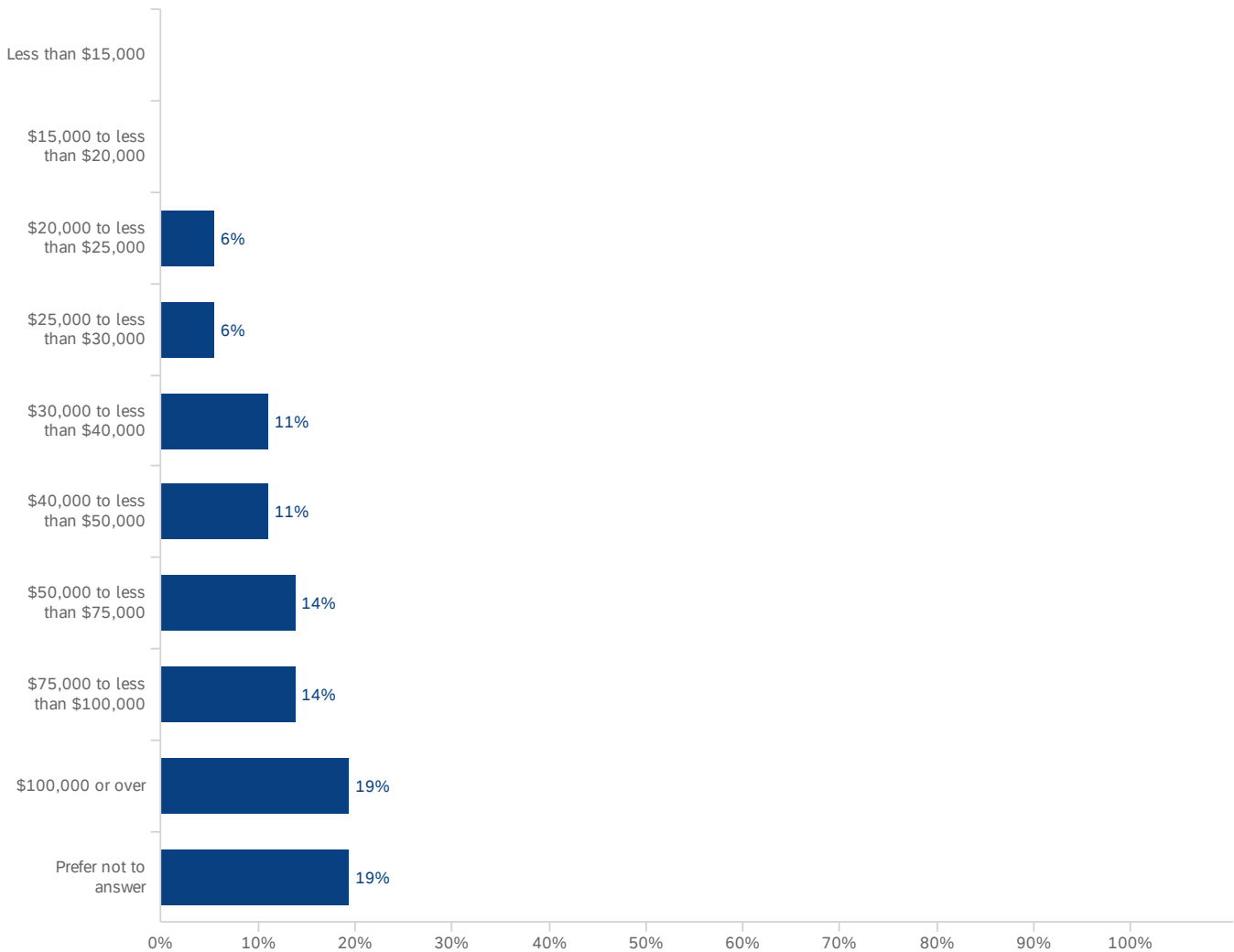
#	Field	Choice Count
1	Asian or Asian-American	2.78% 1

#	Field	Choice Count
2	Black or African-American	13.89% 5
3	Native American, American Indian, or Alaska Native	0.00% 0
4	Pacific Islander or Native Hawaiian	0.00% 0
5	White or Caucasian	75.00% 27
6	Some other race (please specify)	0.00% 0
7	Prefer not to answer	2.78% 1
8	Hispanic/Latino	5.56% 2

36

Showing rows 1 - 9 of 9

Q8.5 - What is your total annual household income from all sources, and before taxes?

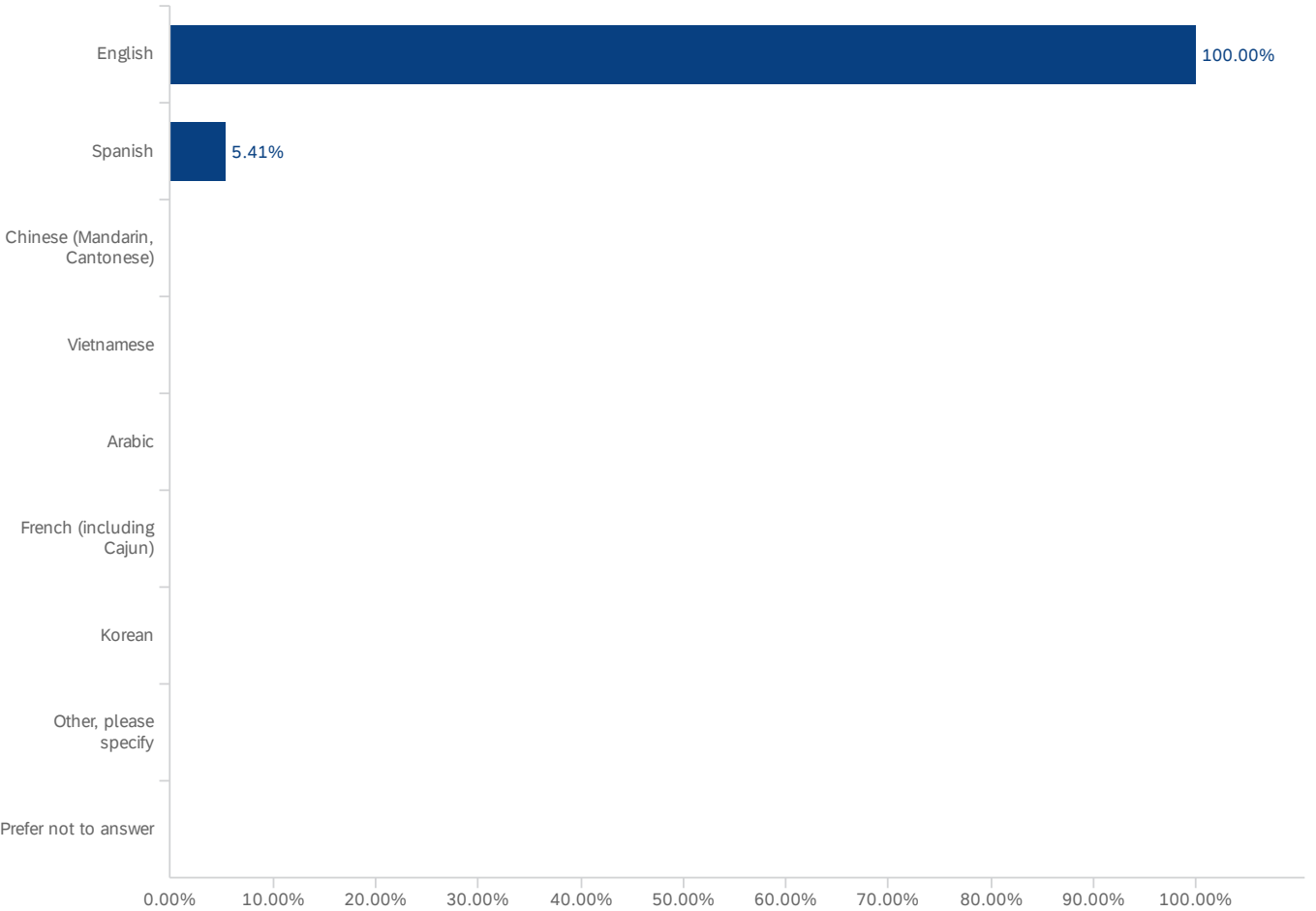


#	Field	Choice Count
1	Less than \$15,000	0% 0
2	\$15,000 to less than \$20,000	0% 0
3	\$20,000 to less than \$25,000	6% 2
4	\$25,000 to less than \$30,000	6% 2
5	\$30,000 to less than \$40,000	11% 4
6	\$40,000 to less than \$50,000	11% 4
7	\$50,000 to less than \$75,000	14% 5

#	Field	Choice Count
8	\$75,000 to less than \$100,000	14% 5
9	\$100,000 or over	19% 7
10	Prefer not to answer	19% 7
		36

Showing rows 1 - 11 of 11

Q9.1 - What language(s) do you speak at home? (Select all that apply)



Field	Choice Count	
English	94.87%	37
Spanish	5.13%	2
Chinese (Mandarin, Cantonese)	0.00%	0
Vietnamese	0.00%	0
Arabic	0.00%	0
French (including Cajun)	0.00%	0
Korean	0.00%	0
Other, please specify	0.00%	0
Prefer not to answer	0.00%	0

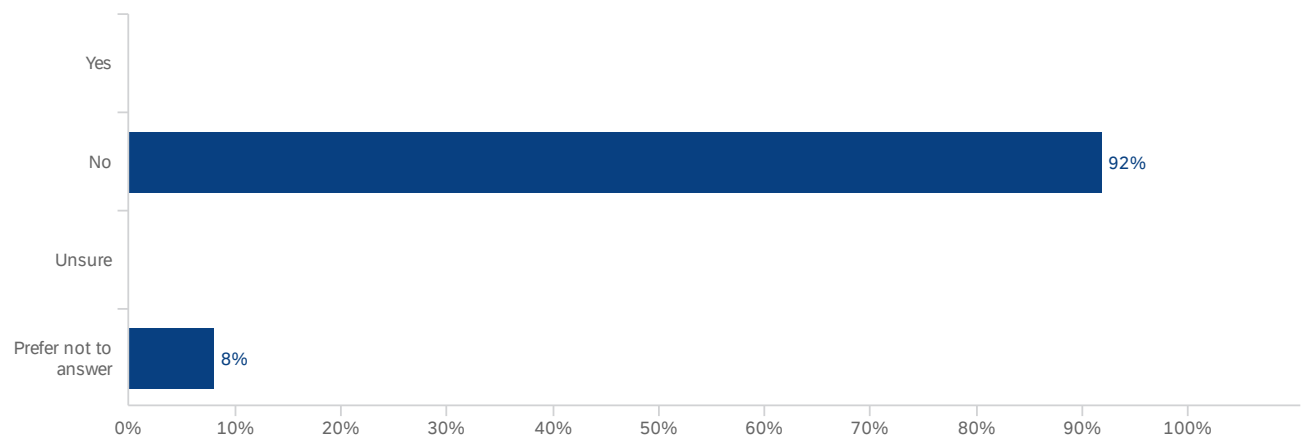
Field	Choice Count
	39

Showing rows 1 - 10 of 10

Field	Count
What language(s) do you speak at home? (Select all that apply) - Selected Choice	37

Showing rows 1 - 1 of 1

Q9.2 - Do you identify as a member of the LGBTQIA+ community?




Field	Choice Count	
Yes	0%	0
No	92%	34
Unsure	0%	0
Prefer not to answer	8%	3

37

Showing rows 1 - 5 of 5

Q9.3 - Which of the following do you identify as? (Select all that apply)

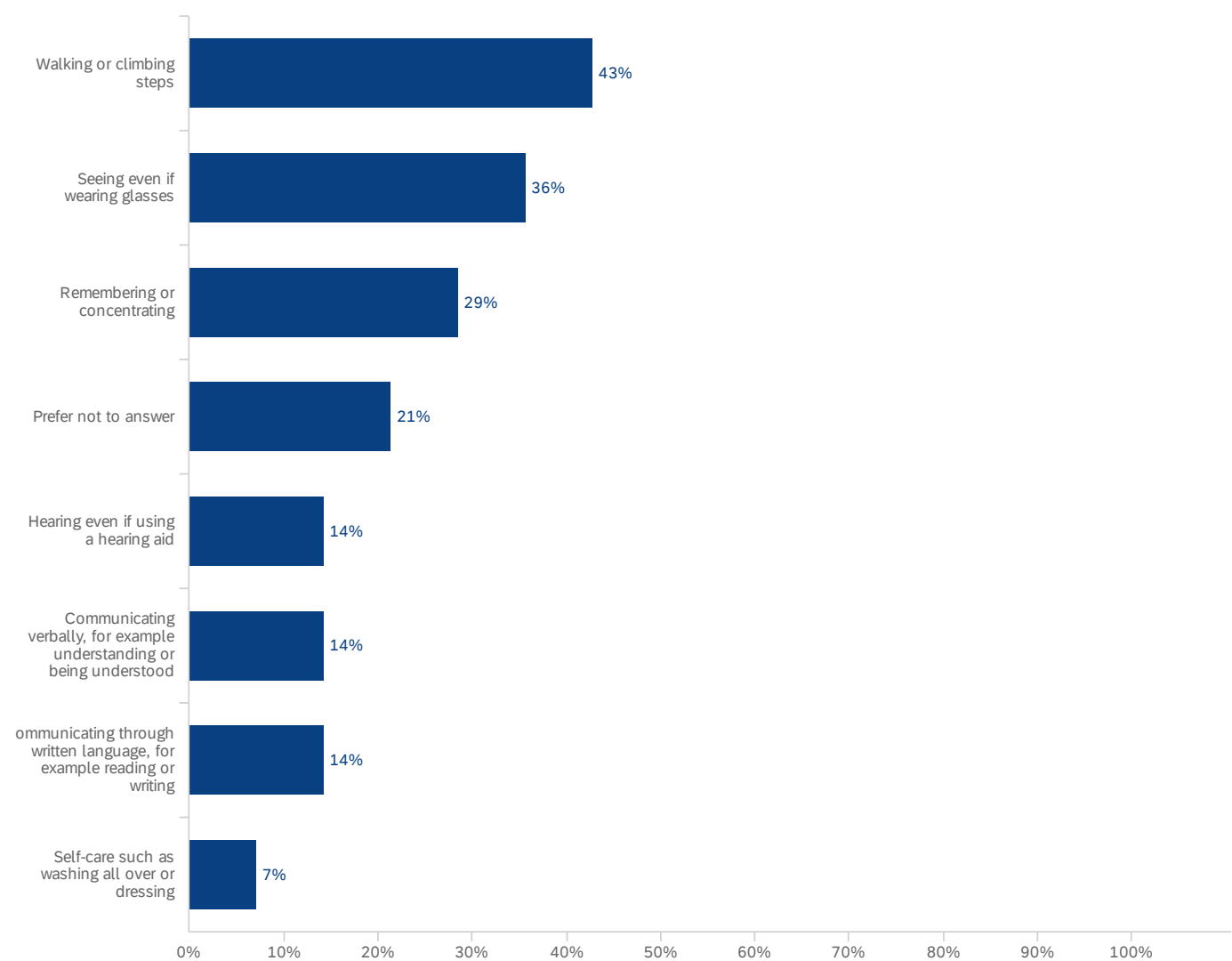


No results to show

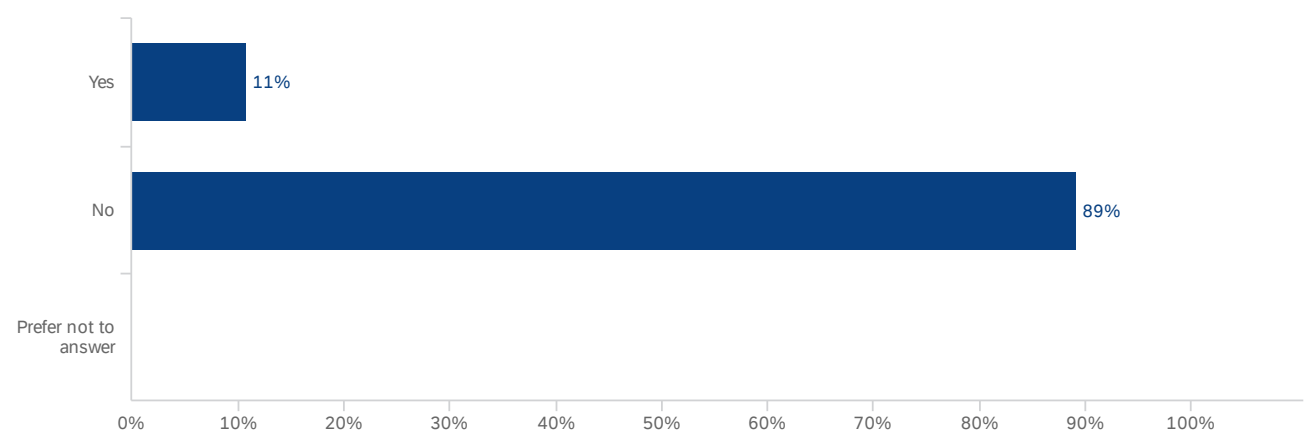
Field	Choice Count
Lesbian	0% 0
Gay	0% 0
Bisexual	0% 0
Transgender	0% 0
Queer	0% 0
Intersex	0% 0
Other	0% 0
Prefer not to answer	0% 0

0

Q9.4 - Do you have difficulty in any of the following areas? (Select all that apply)



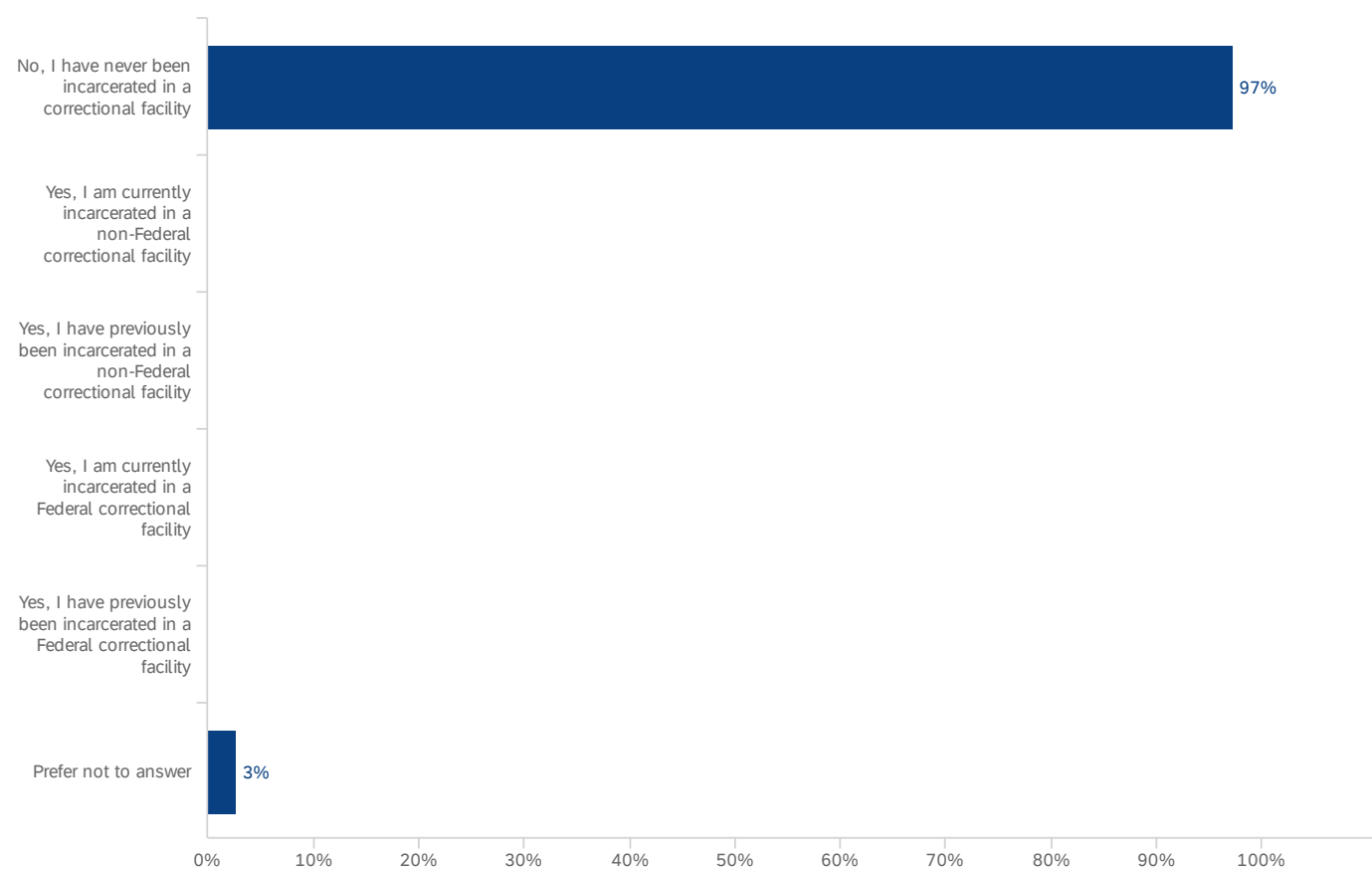
Q9.5 - Are you a veteran of the US Armed forces, Reserves or National Guard?



#	Field	Choice	Count
1	Yes	11%	4
2	No	89%	33
3	Prefer not to answer	0%	0
			37

Showing rows 1 - 4 of 4

Q9.6 - Have you been or are you currently incarcerated in a correctional facility?



#	Field	Choice Count
1	No, I have never been incarcerated in a correctional facility	97% 36
2	Yes, I am currently incarcerated in a non-Federal correctional facility	0% 0
3	Yes, I have previously been incarcerated in a non-Federal correctional facility	0% 0
4	Yes, I am currently incarcerated in a Federal correctional facility	0% 0
5	Yes, I have previously been incarcerated in a Federal correctional facility	0% 0
6	Prefer not to answer	3% 1

37

Showing rows 1 - 7 of 7

End of Report

