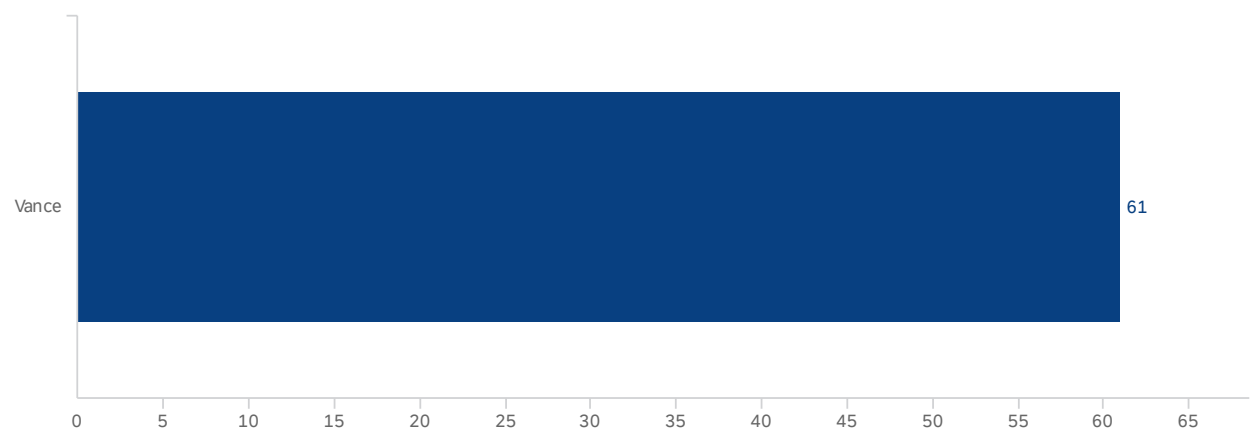


Vance

NC ODEL DE Survey-Spring 2023

June 18, 2025 11:29 AM EDT

Q2.1 - In which county do you live?



#	Field	Choice Count
91	Vance	100.00% 61

Showing rows 1 - 1 of 1

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In which county do you live?	91	91	91	0	0	61

Q2.2 - What is your 5-digit Zip Code?

What is your 5-digit Zip Code?

27537

27537

27536

27536

27544

27537

27537

27537

27537

27565

27565

27565

27536

27537

27537

27553

What is your 5-digit Zip Code?

27536

27537

27537

27536

27536

27536

27536

27536

27536

27536

27536

27537

27536

27537

27536

27537

27535

What is your 5-digit Zip Code?

27536

27537

27537

27536

27537

27536

27536

27537

27536

27537

25736

27537

27536

27536

27544

27553

27536

What is your 5-digit Zip Code?

27507

27537

27544

27537

27507

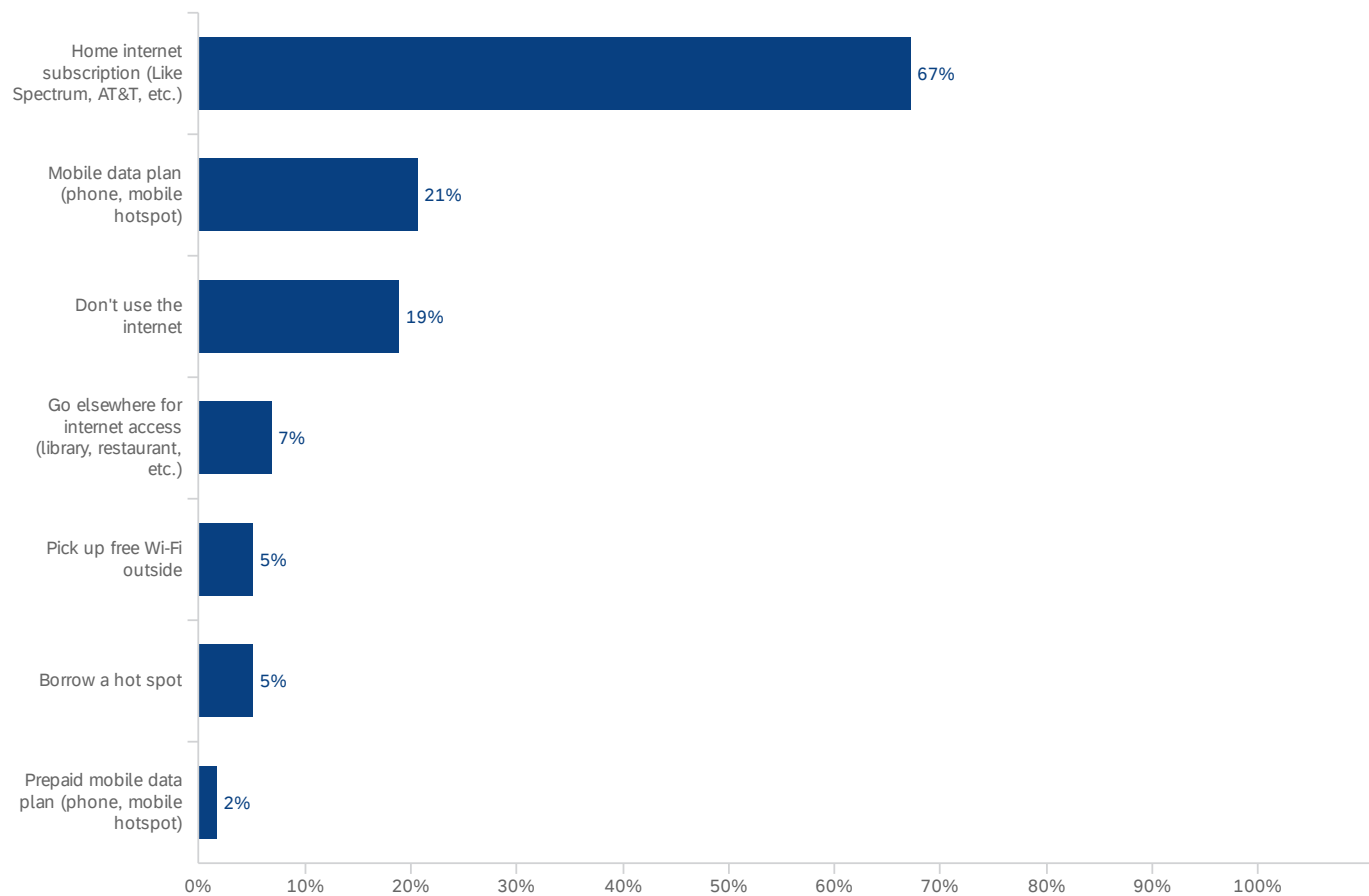
27536

27537

27536

27537

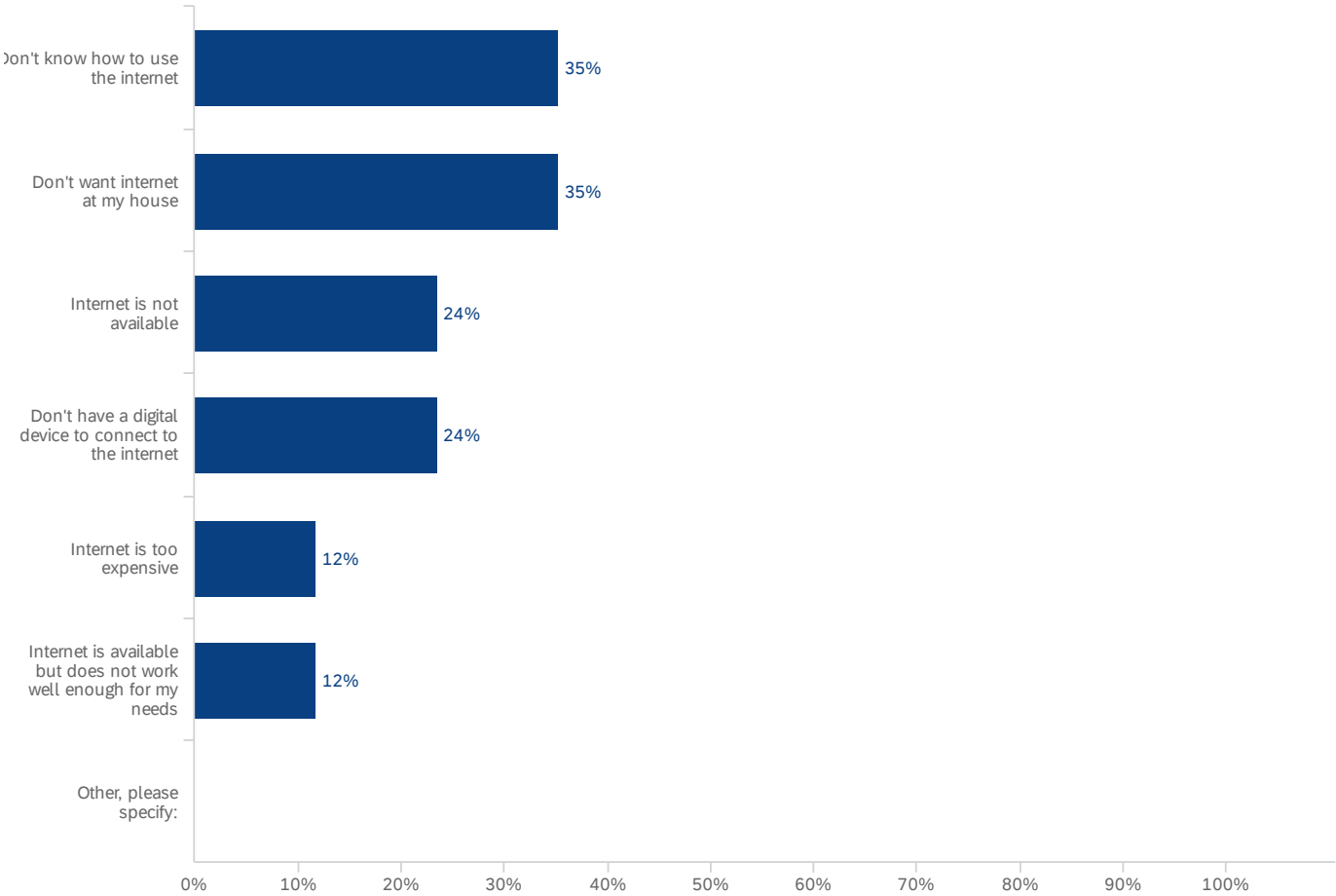
Q3.1 - How do you and other members of your household primarily connect to the internet in your home? (Select all that apply)



Field	Choice Count	
Home internet subscription (Like Spectrum, AT&T, etc.)	53%	39
Pick up free Wi-Fi outside	4%	3
Mobile data plan (phone, mobile hotspot)	16%	12
Prepaid mobile data plan (phone, mobile hotspot)	1%	1
Borrow a hot spot	4%	3
Go elsewhere for internet access (library, restaurant, etc.)	5%	4
Don't use the internet	15%	11
		73

Showing rows 1 - 8 of 8

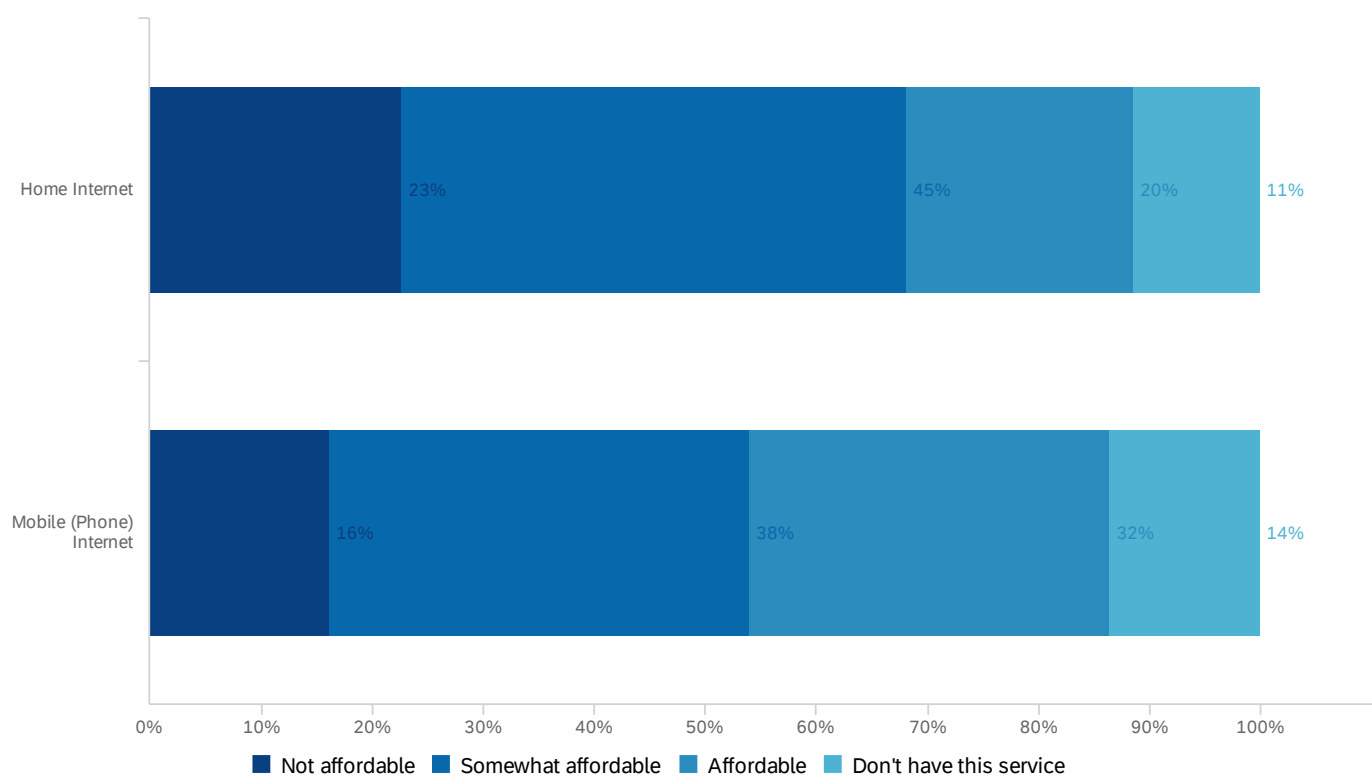
Q3.2 - What is preventing you from accessing the internet in your home?



Field	Choice Count
Internet is too expensive	8% 2
Internet is not available	17% 4
Internet is available but does not work well enough for my needs	8% 2
Don't know how to use the internet	25% 6
Don't want internet at my house	25% 6
Don't have a digital device to connect to the internet	17% 4
Other, please specify:	0% 0
	24

Showing rows 1 - 8 of 8

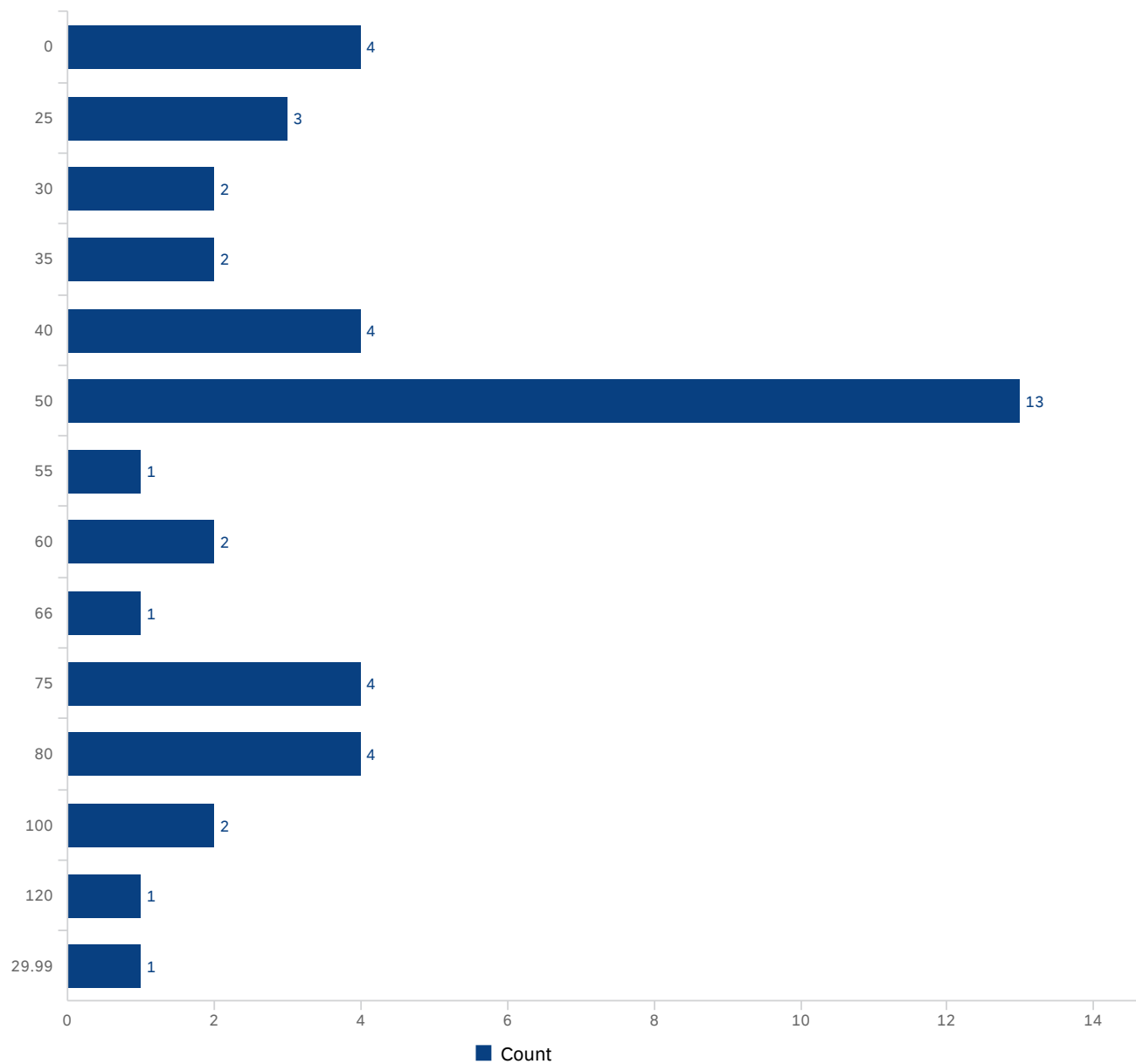
Q4.1 - How affordable is your monthly internet bill?



#	Field	Not affordable		Somewhat affordable		Affordable		Don't have this service		Total
1	Home Internet	22.73%	10	45.45%	20	20.45%	9	11.36%	5	44
2	Mobile (Phone) Internet	16.22%	6	37.84%	14	32.43%	12	13.51%	5	37

Showing rows 1 - 2 of 2

Q4.2 - What is the highest price per month you would consider a subscription for home internet to be affordable? (Please enter only numbers)



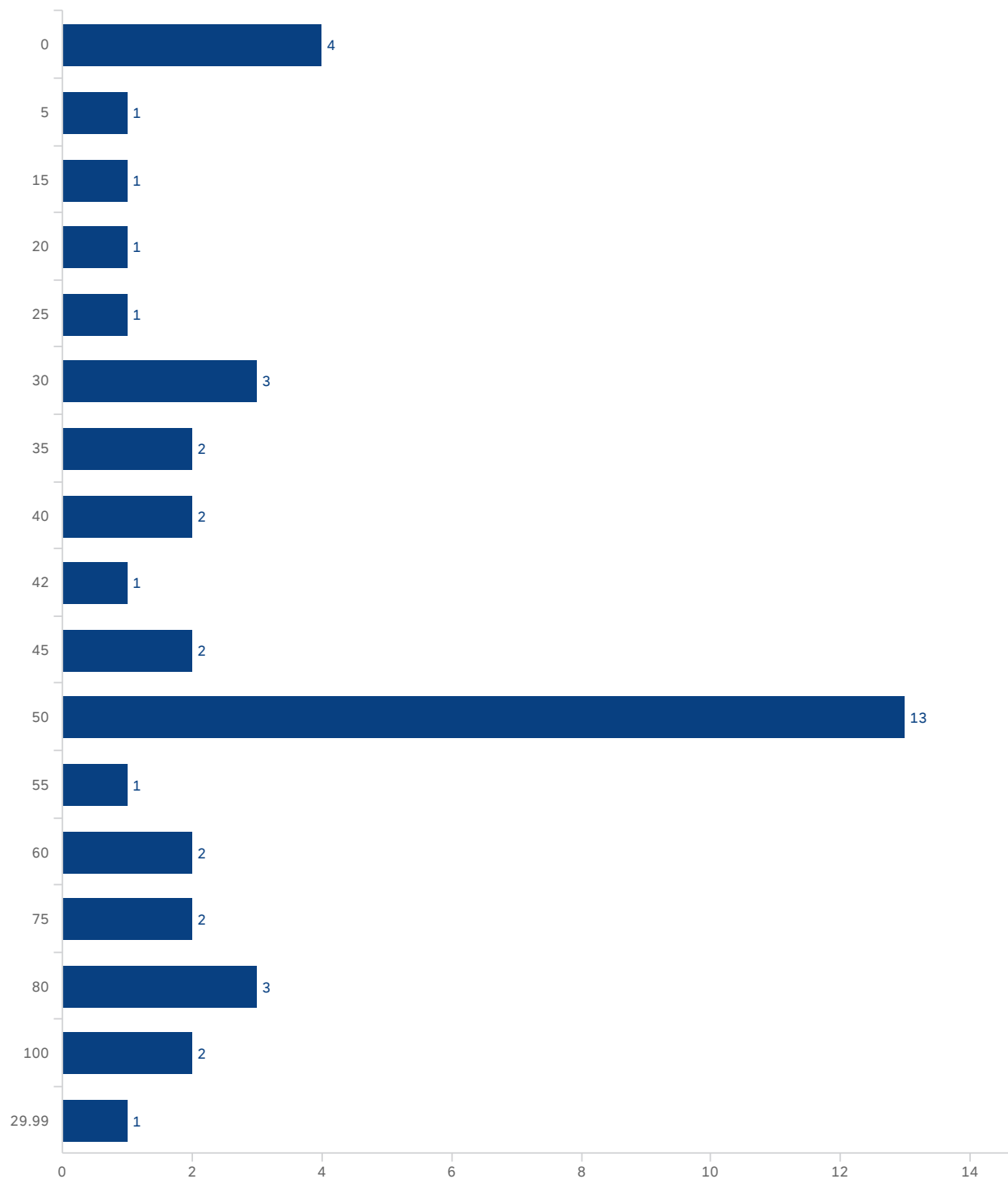
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the highest price per month you would consider a subscription for home internet to be affordable? (Please enter only numbers)	0	120	51	26	691	44

#	Field	Choice Count
0	0	9% 4
25	25	7% 3
30	30	5% 2
35	35	5% 2
40	40	9% 4
50	50	30% 13
55	55	2% 1
60	60	5% 2
66	66	2% 1
75	75	9% 4
80	80	9% 4
100	100	5% 2
120	120	2% 1
29.99	29.99	2% 1

44

Showing rows 1 - 15 of 15

Q4.3 - What is the highest price per month you would consider a subscription for mobile internet to be affordable? (Please enter only numbers)

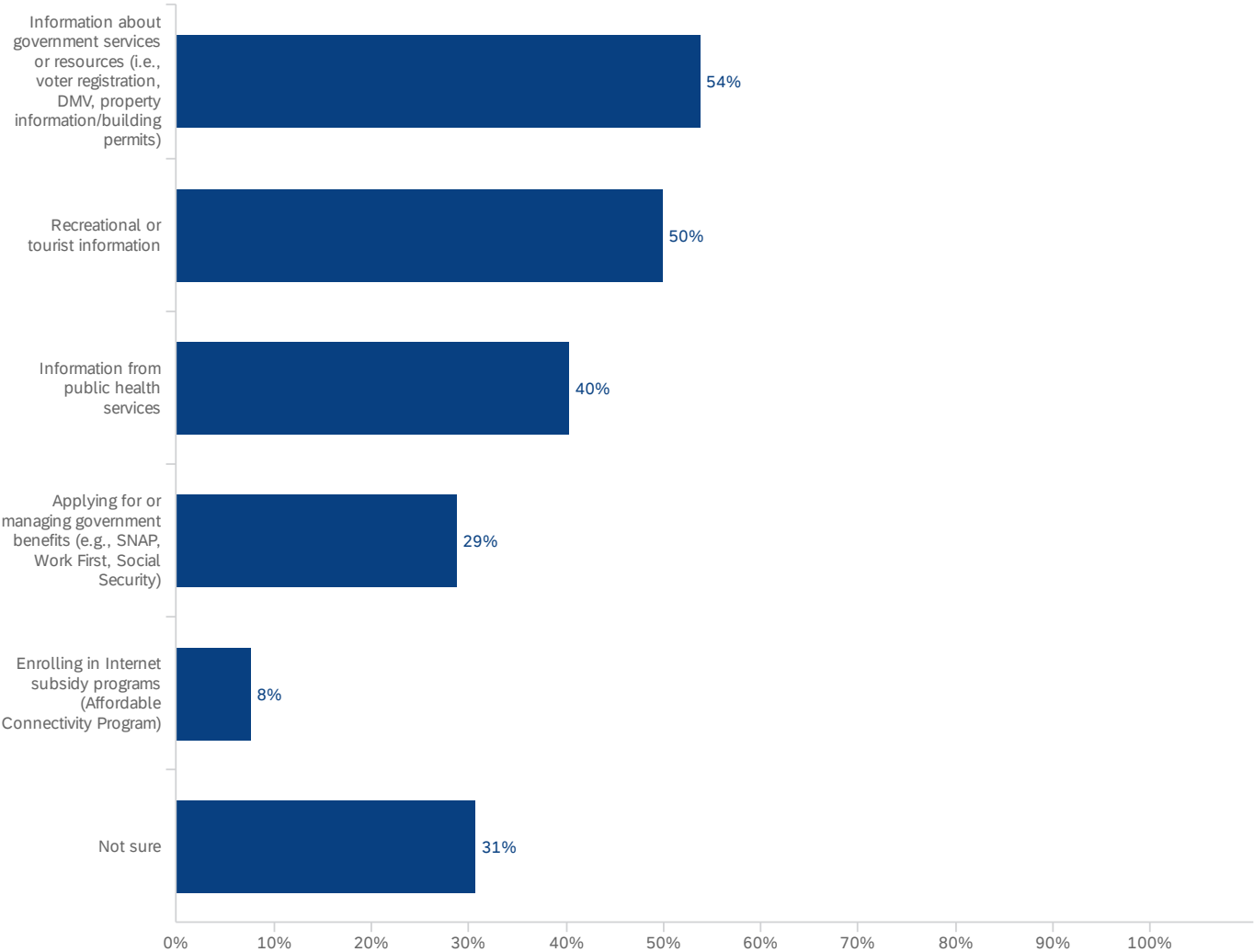


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the highest price per month you would consider a subscription for mobile internet to be	0	100	45	24	600	42

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
affordable? (Please enter only numbers)							
#	Field						Choice Count
0	0					10%	4
5	5					2%	1
15	15					2%	1
20	20					2%	1
25	25					2%	1
30	30					7%	3
35	35					5%	2
40	40					5%	2
42	42					2%	1
45	45					5%	2
50	50					31%	13
55	55					2%	1
60	60					5%	2
75	75					5%	2
80	80					7%	3
100	100					5%	2
29.99	29.99					2%	1
							42

Showing rows 1 - 18 of 18

Q5.1 - In the past year, have you used the internet to search for any of the following public resources or services? (Select all that apply)



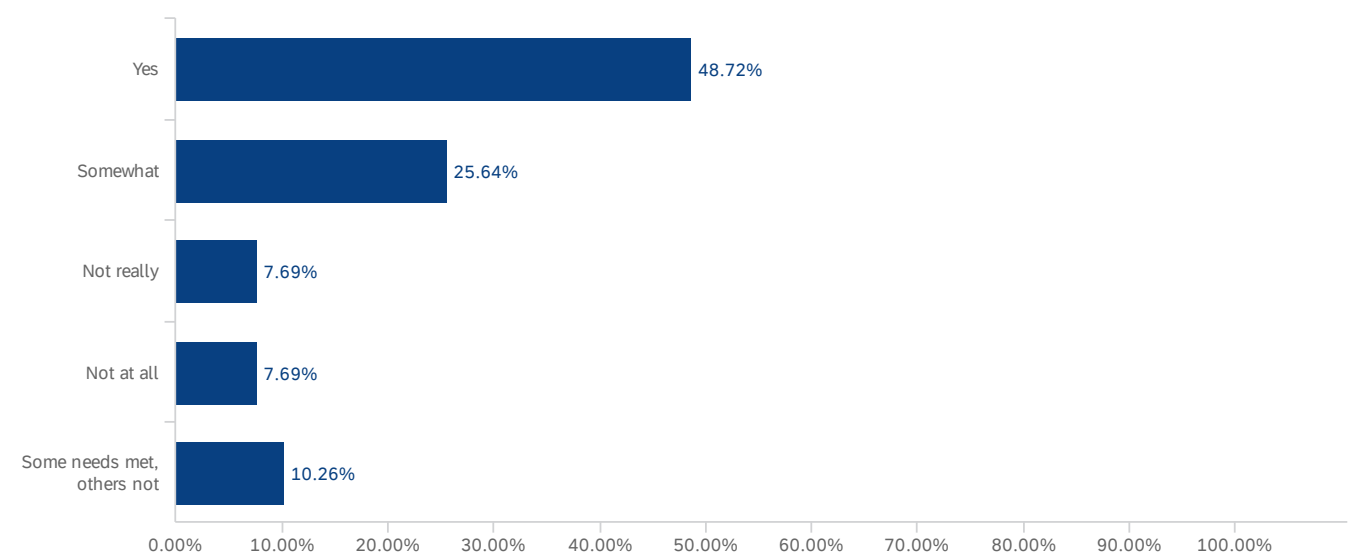
Field	Choice Count
Information about government services or resources (i.e., voter registration, DMV, property information/building permits)	25% 28
Recreational or tourist information	24% 26
Information from public health services	19% 21
Applying for or managing government benefits (e.g., SNAP, Work First, Social Security)	14% 15
Enrolling in Internet subsidy programs (Affordable Connectivity Program)	4% 4
Not sure	15% 16

Field

Showing rows 1 - 7 of 7

Choice
Count

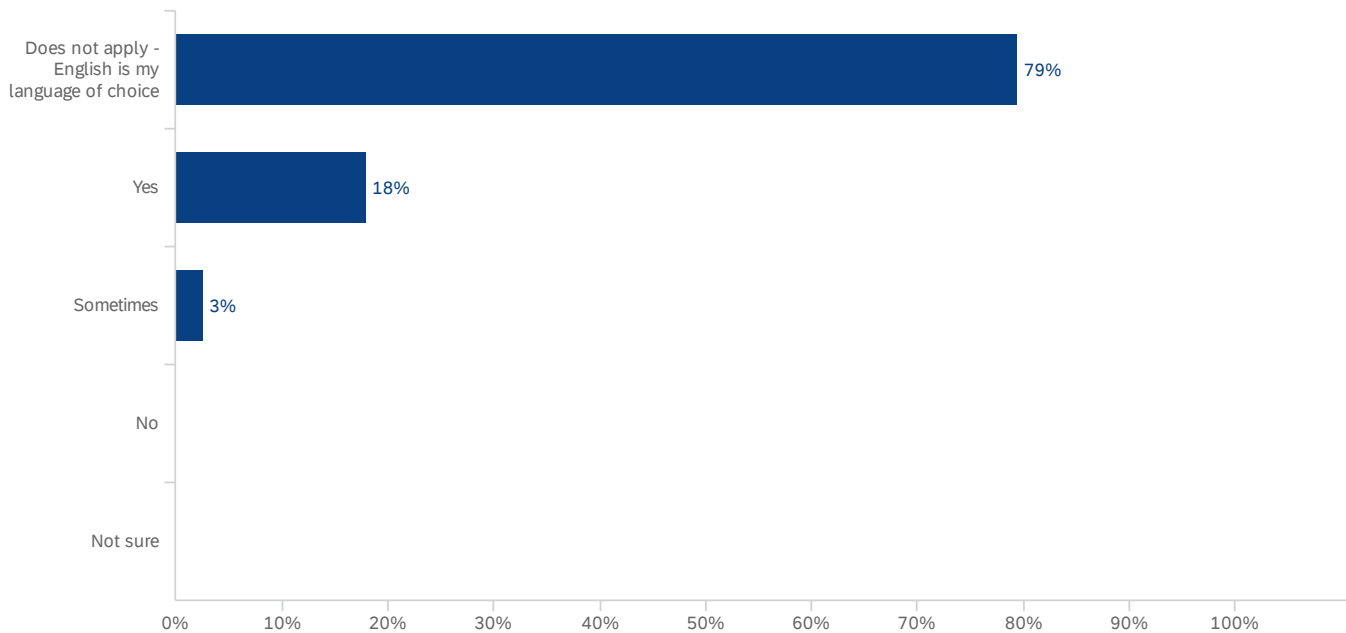
Q5.2 - Did your internet searches for public resources or services meet your needs?



#	Field	Choice	Count
1	Yes	48.72%	19
2	Somewhat	25.64%	10
3	Not really	7.69%	3
4	Not at all	7.69%	3
5	Some needs met, others not	10.26%	4
			39

Showing rows 1 - 6 of 6

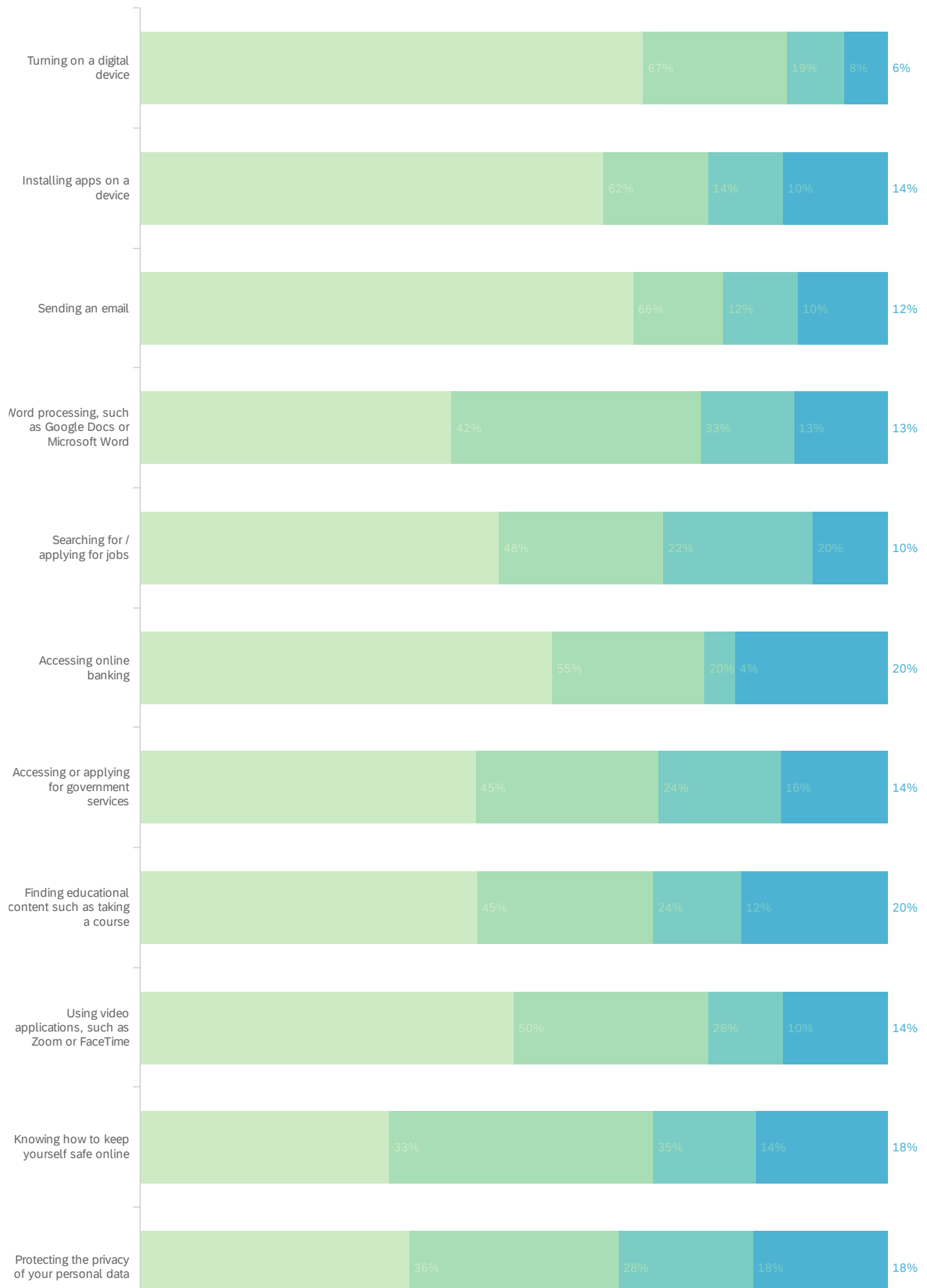
Q5.3 - If English is not your primary language, were you able to access these public resources in your language of choice?

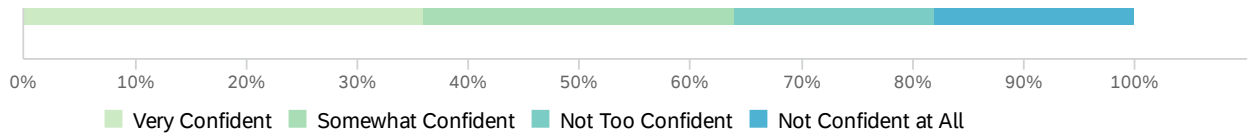


Field	Choice Count	
Does not apply - English is my language of choice	79%	31
Yes	18%	7
Sometimes	3%	1
No	0%	0
Not sure	0%	0
		39

Showing rows 1 - 6 of 6

Q6.1 - How confident are you in your abilities for each of the following tasks or skills?

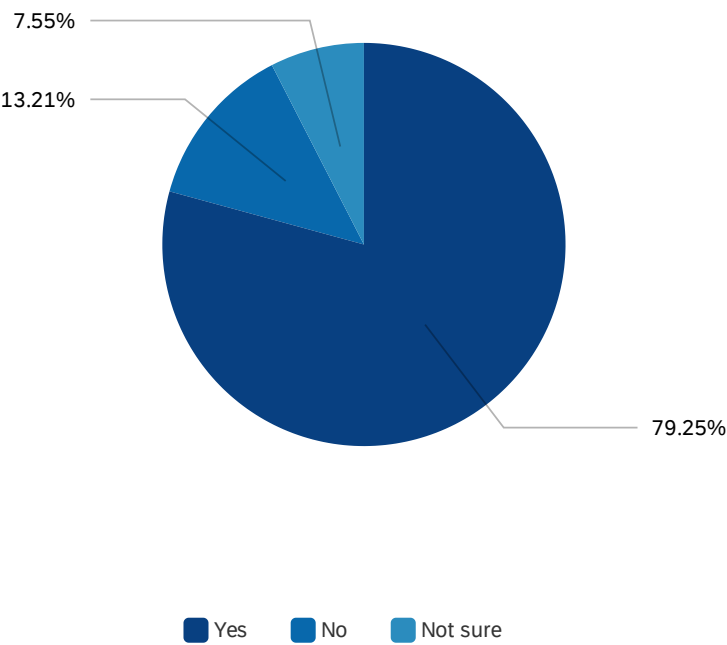




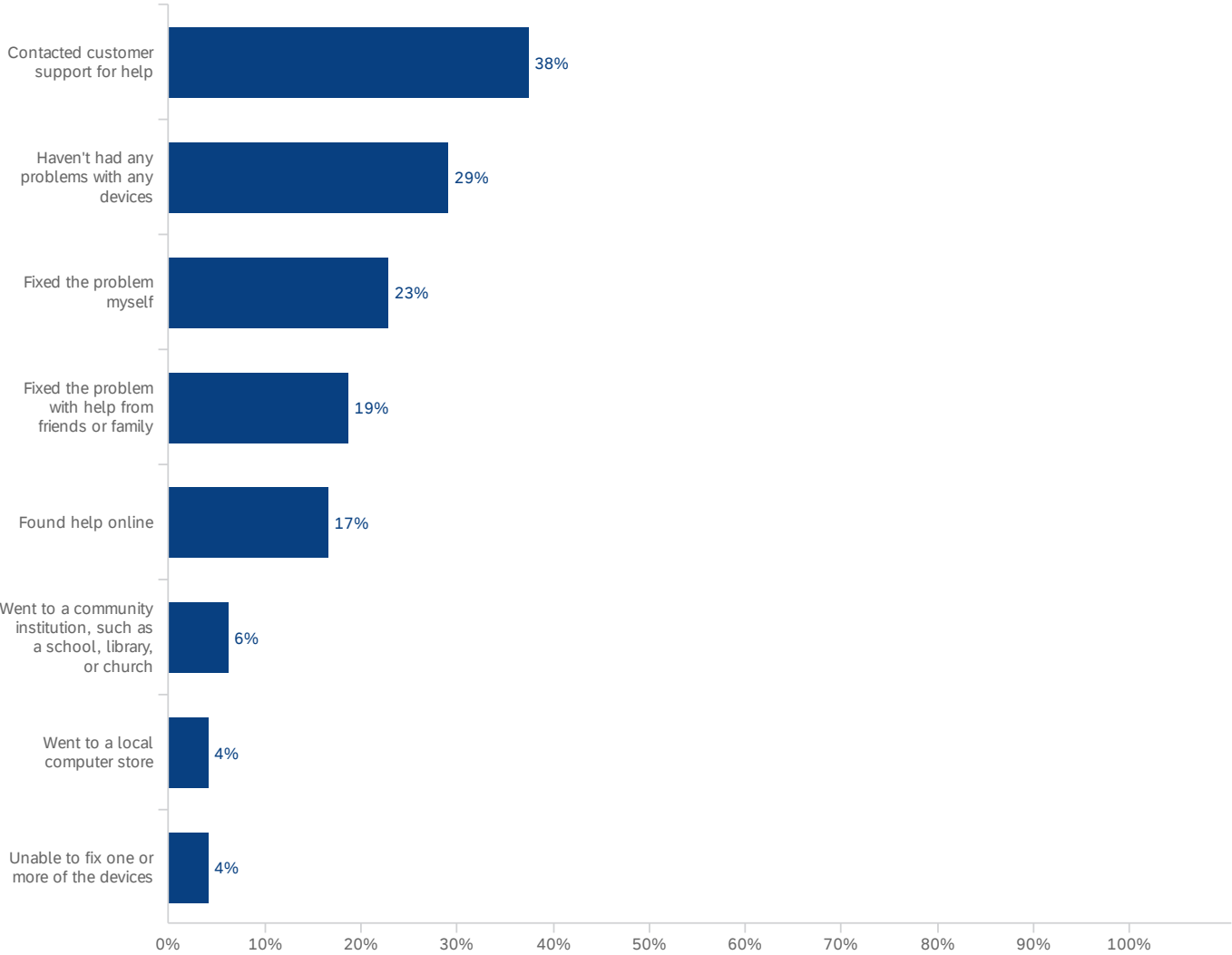
Field	Not at all confident		Not too confident		Somewhat confident		Very confident		Total
Turning on a digital device	5.77%	3	7.69%	4	19.23%	10	67.31%	35	52
Sending an email	12.00%	6	10.00%	5	12.00%	6	66.00%	33	50
Installing apps on a device	14.00%	7	10.00%	5	14.00%	7	62.00%	31	50
Accessing online banking	20.41%	10	4.08%	2	20.41%	10	55.10%	27	49
Using video applications, such as Zoom or FaceTime	14.00%	7	10.00%	5	26.00%	13	50.00%	25	50
Searching for / applying for jobs	10.00%	5	20.00%	10	22.00%	11	48.00%	24	50
Finding educational content such as taking a course	19.61%	10	11.76%	6	23.53%	12	45.10%	23	51
Accessing or applying for government services	14.29%	7	16.33%	8	24.49%	12	44.90%	22	49
Word processing, such as Google Docs or Microsoft Word	12.50%	6	12.50%	6	33.33%	16	41.67%	20	48
Protecting the privacy of your personal data	18.00%	9	18.00%	9	28.00%	14	36.00%	18	50
Knowing how to keep yourself safe online	17.65%	9	13.73%	7	35.29%	18	33.33%	17	51

Showing rows 1 - 11 of 11

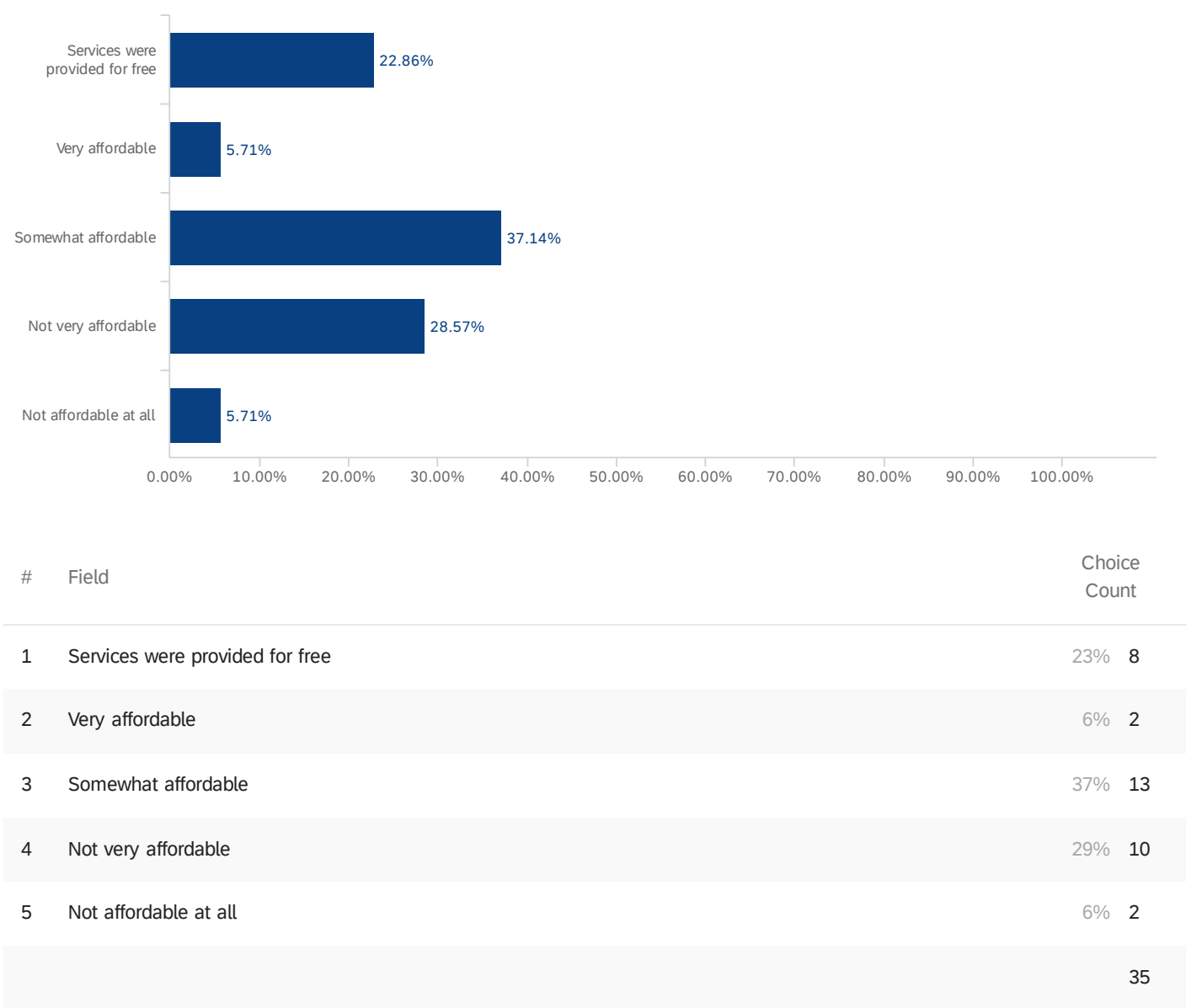
Q7.1 - Does your household have enough working digital devices (computers, smart phones, tablets) available to meet the needs of everyone living in this home?



Q7.2 - In the past 6 months, if one of your digital devices failed to function, broke, or stopped working properly how did you deal with the problem you encountered? (Select all that apply)

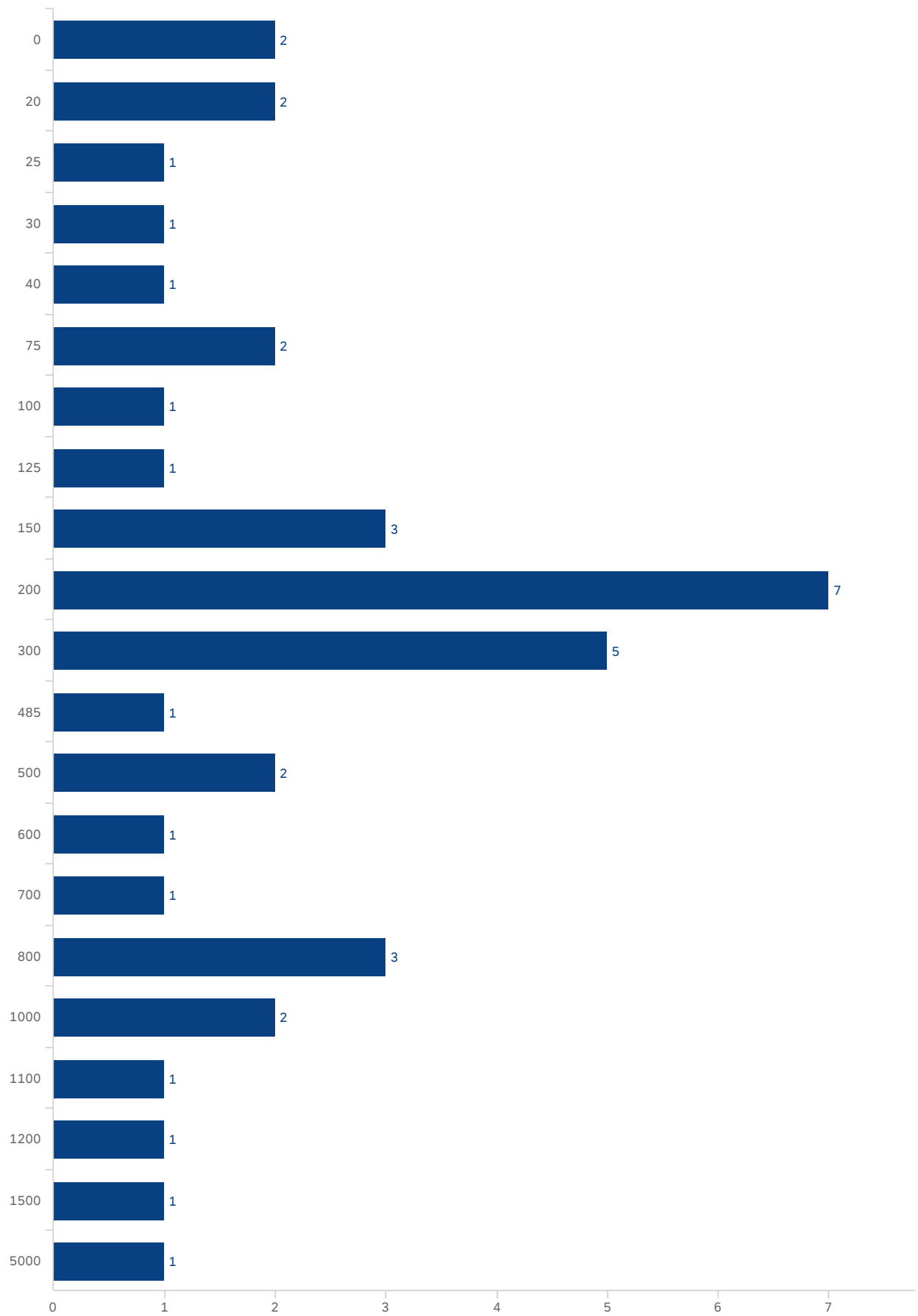


Q7.3 - How would you rate the affordability of the services you received?



Showing rows 1 - 6 of 6

Q7.4 - In thinking about purchasing a computer or tablet that meets your needs, what is the highest price you would consider to be affordable? (Please enter only numbers)



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In thinking about purchasing a computer or tablet that meets your needs, what is the highest price you would consider to be affordable? (Please enter only numbers)	0	5000	496	812	659948	40

Q7.5 - If there anything else you would like to tell us about how you access and use the internet and digital devices, please enter it here. Please do not provide any personal information such as health conditions, address, or phone number.

If there is anything else you would like to tell us about how you access an...

We cannot get fast enough internet where we live. We can barely use one or two devices while watching TV.

no

Low upload speed requiring any items that need to be emailed or submitted to have to be taken to another location with higher upload speeds.

My devices was a gift

No

No it's not

Low prices

none

use friends internet

no

Sometimes the language is hard to understand

no

Solo el servicio de Spectrum es quien nos brinda el servicio y no es muy bueno.

While my access to reliable internet service is good, many friends and family in other parts of county and areas of surrounding counties do not have the same options.

If there is anything else you would like to tell us about how you access an...

Our internet is very slow and we are only able to get about 2.5gb. If one or two people are using the internet, the rest can't access it

I have to use satellite internet, no other service available

Spectrum internet very costly. Total wireless but so many dead spots. Not much WiFi in rural areas.

Use Starlink

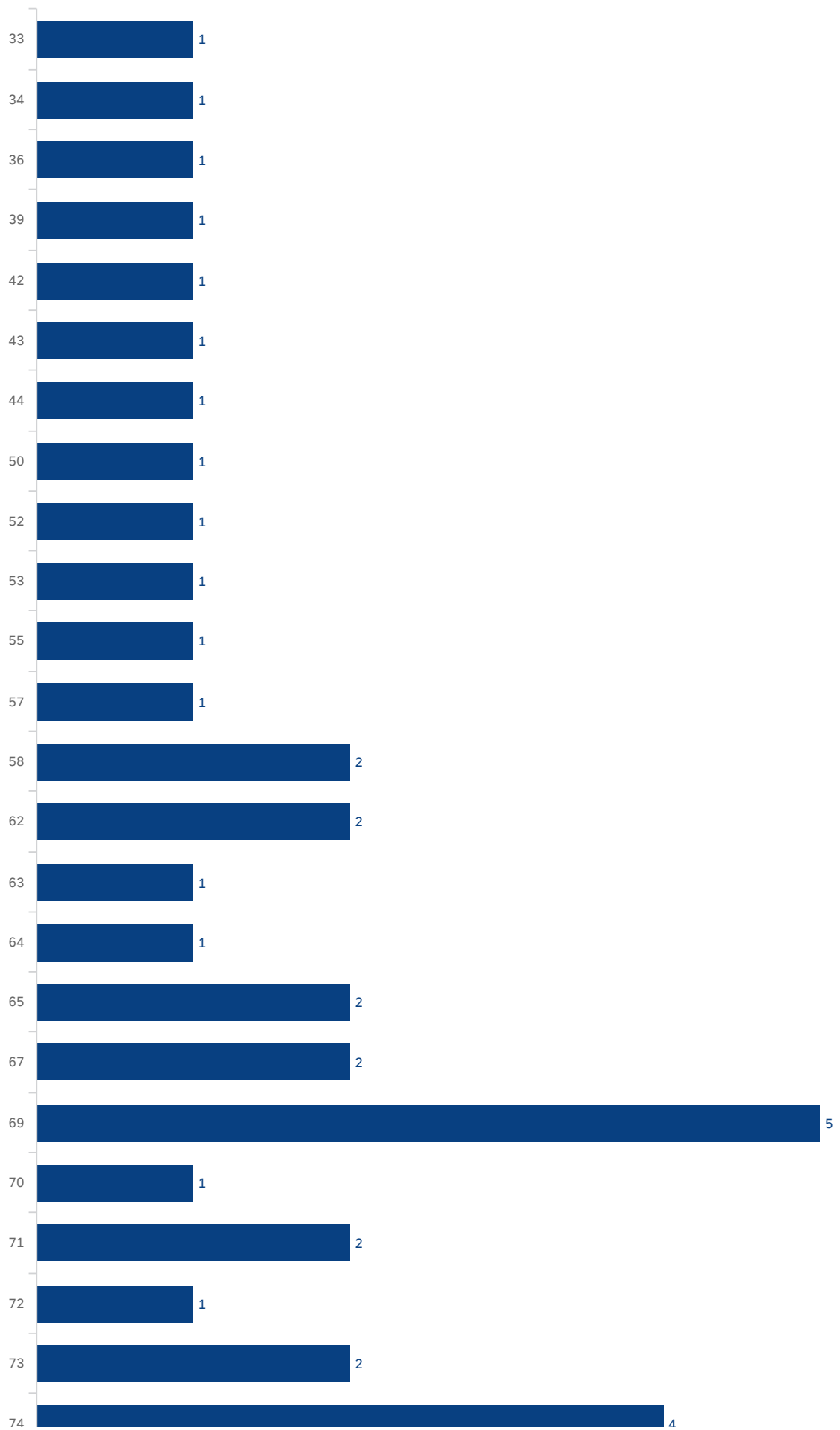
I would like a better selection of internet providers in my area.

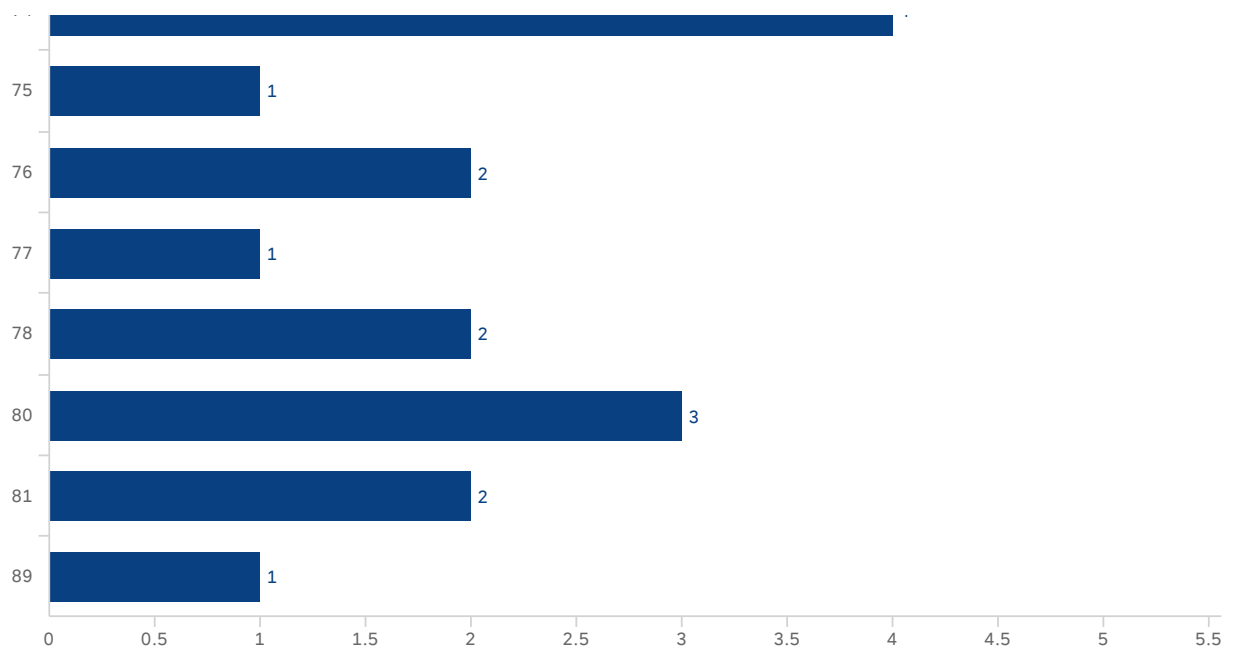
Work from home Home school Telehealth visits weekly

If one of my personal computing devices broke down right now, I am not sure that I would be able to replace it if we couldn't fix it, or if I could afford to pay someone to fix it. Our budget is so tight that those kinds of things are near impossibilities...

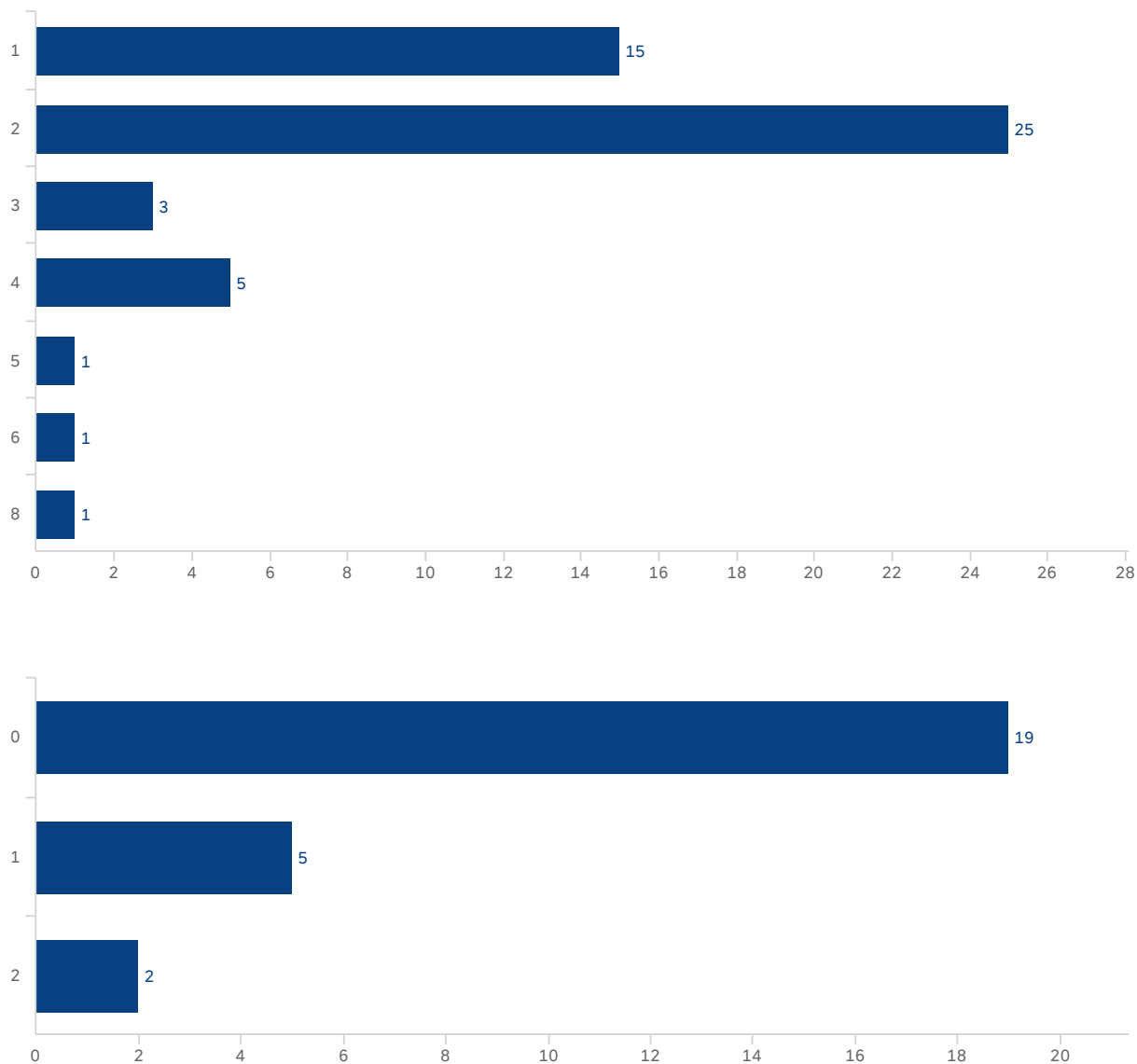
Our home internet speed is not good enough. It barely handles streaming TV and one person searching online. It cannot handle two people playing a frame-rate intensive video game, such as Overwatch.

Q8.1 - What is your age? (Please enter only numbers)



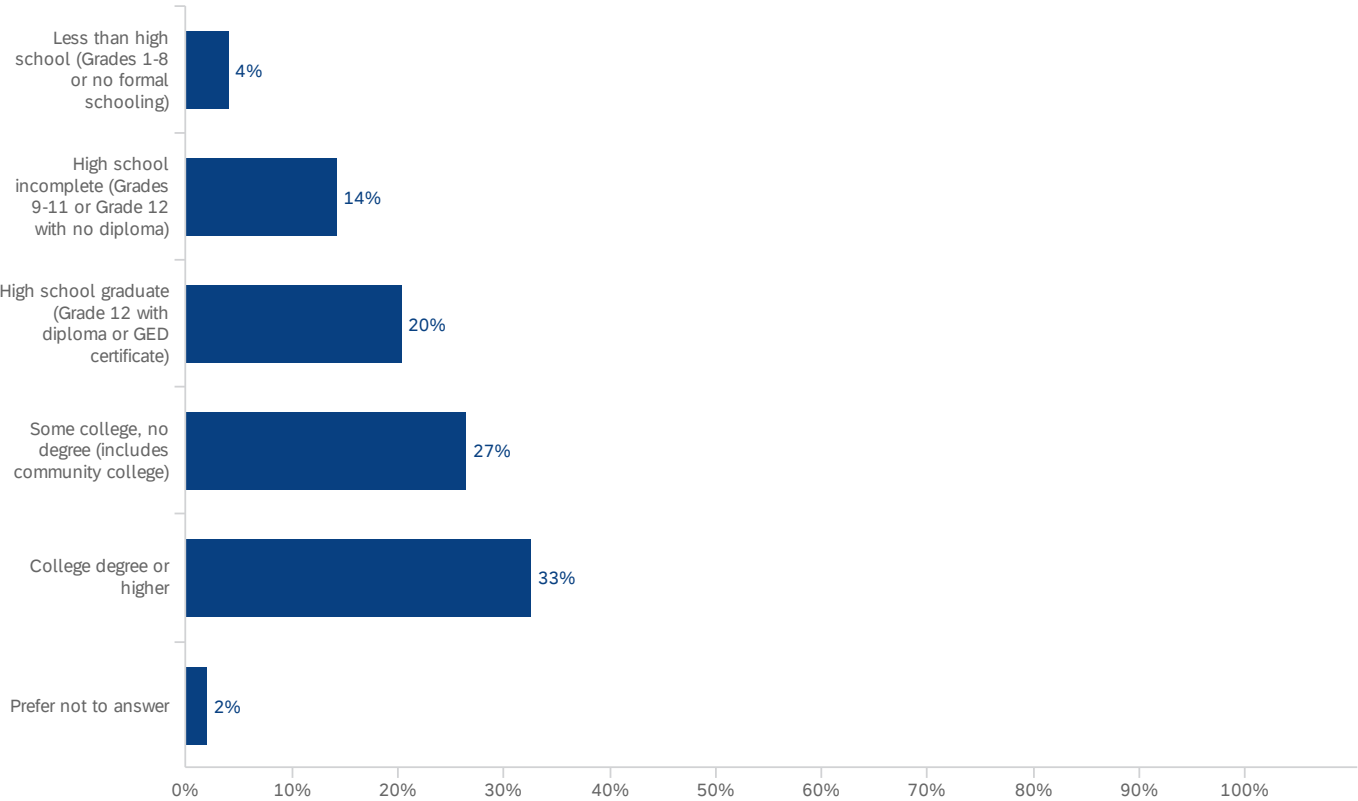


Q8.2 - How many people currently live in your household, including yourself?



The first bar chart indicates the number of adults living in the household. The second bar chart indicates the number of minors (<18) living in the household.

Q8.3 - What is the highest level of school you have completed?

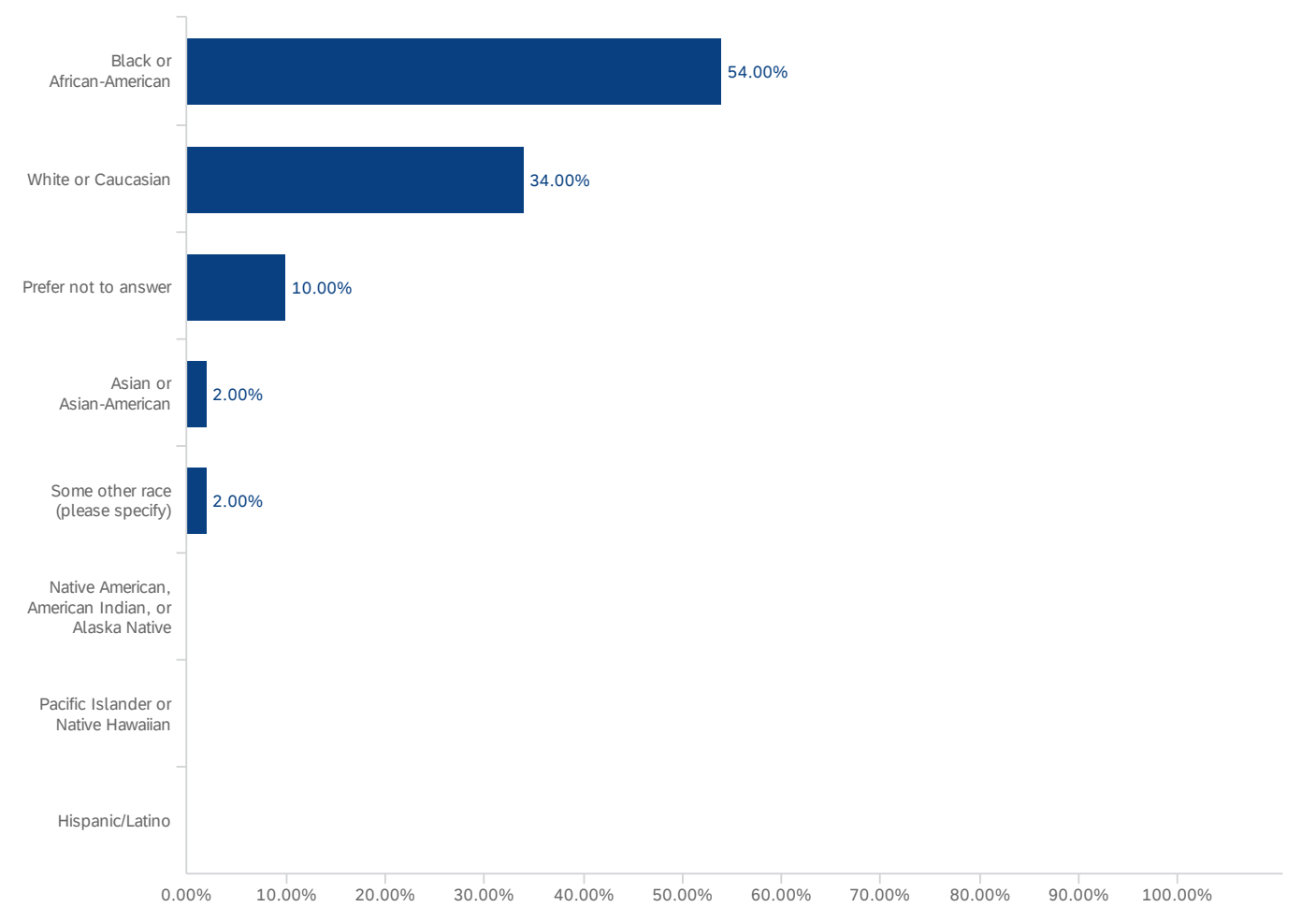


Q8.4 - Which of the following best describes your race/ethnicity? (Select all that apply)

Q8.4_5_TEXT - Some other race (please specify)

Some other race (please specify)

Brown

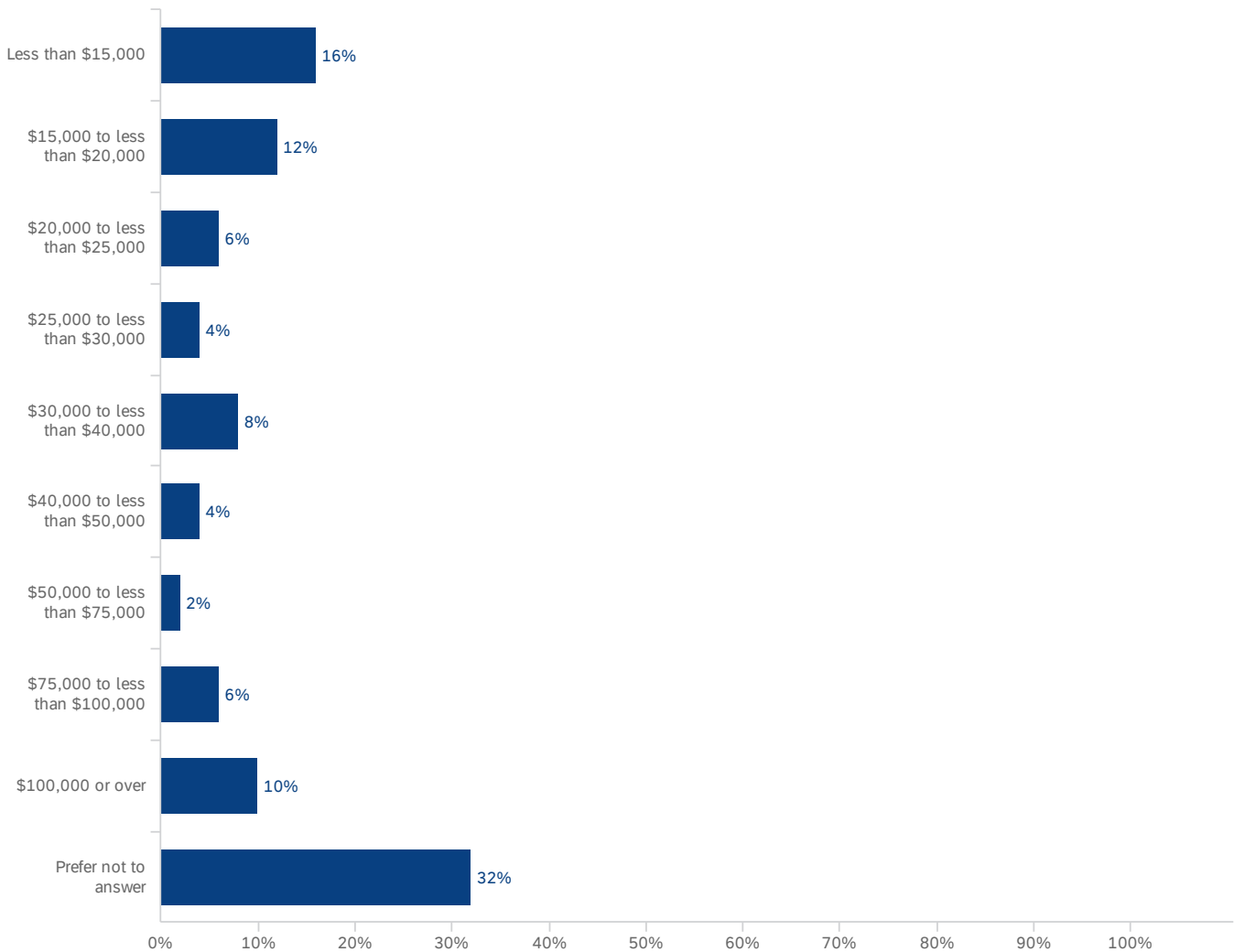


#	Field	Choice Count
1	Asian or Asian-American	1.96% 1

#	Field	Choice Count
2	Black or African-American	52.94% 27
3	Native American, American Indian, or Alaska Native	0.00% 0
4	Pacific Islander or Native Hawaiian	0.00% 0
5	White or Caucasian	33.33% 17
6	Some other race (please specify)	1.96% 1
7	Prefer not to answer	9.80% 5
8	Hispanic/Latino	0.00% 0
		51

Showing rows 1 - 9 of 9

Q8.5 - What is your total annual household income from all sources, and before taxes?



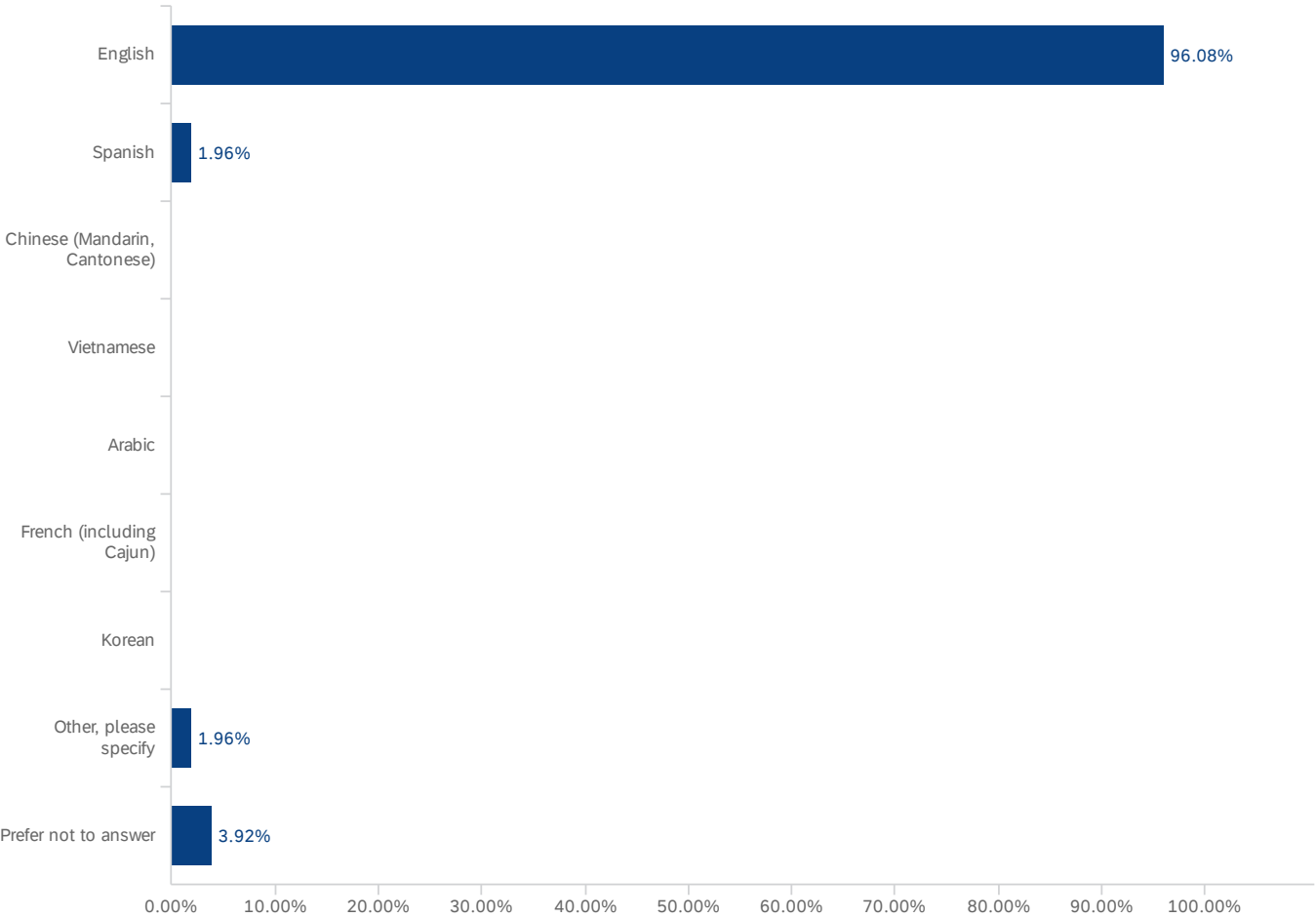
#	Field	Choice Count
1	Less than \$15,000	16% 8
2	\$15,000 to less than \$20,000	12% 6
3	\$20,000 to less than \$25,000	6% 3
4	\$25,000 to less than \$30,000	4% 2
5	\$30,000 to less than \$40,000	8% 4
6	\$40,000 to less than \$50,000	4% 2
7	\$50,000 to less than \$75,000	2% 1

#	Field	Choice Count
8	\$75,000 to less than \$100,000	6% 3
9	\$100,000 or over	10% 5
10	Prefer not to answer	32% 16

50

Showing rows 1 - 11 of 11

Q9.1 - What language(s) do you speak at home? (Select all that apply)



Field	Choice Count	
English	92.45%	49
Spanish	1.89%	1
Chinese (Mandarin, Cantonese)	0.00%	0
Vietnamese	0.00%	0
Arabic	0.00%	0
French (including Cajun)	0.00%	0
Korean	0.00%	0
Other, please specify	1.89%	1
Prefer not to answer	3.77%	2

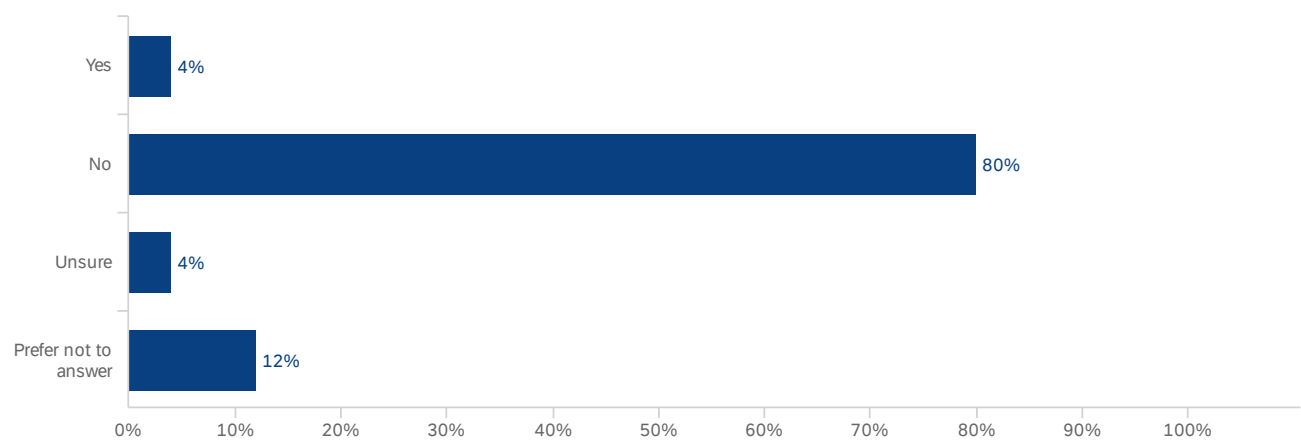
Field	Choice Count
	53

Showing rows 1 - 10 of 10

Field	Count
What language(s) do you speak at home? (Select all that apply) - Selected Choice	51

Showing rows 1 - 1 of 1

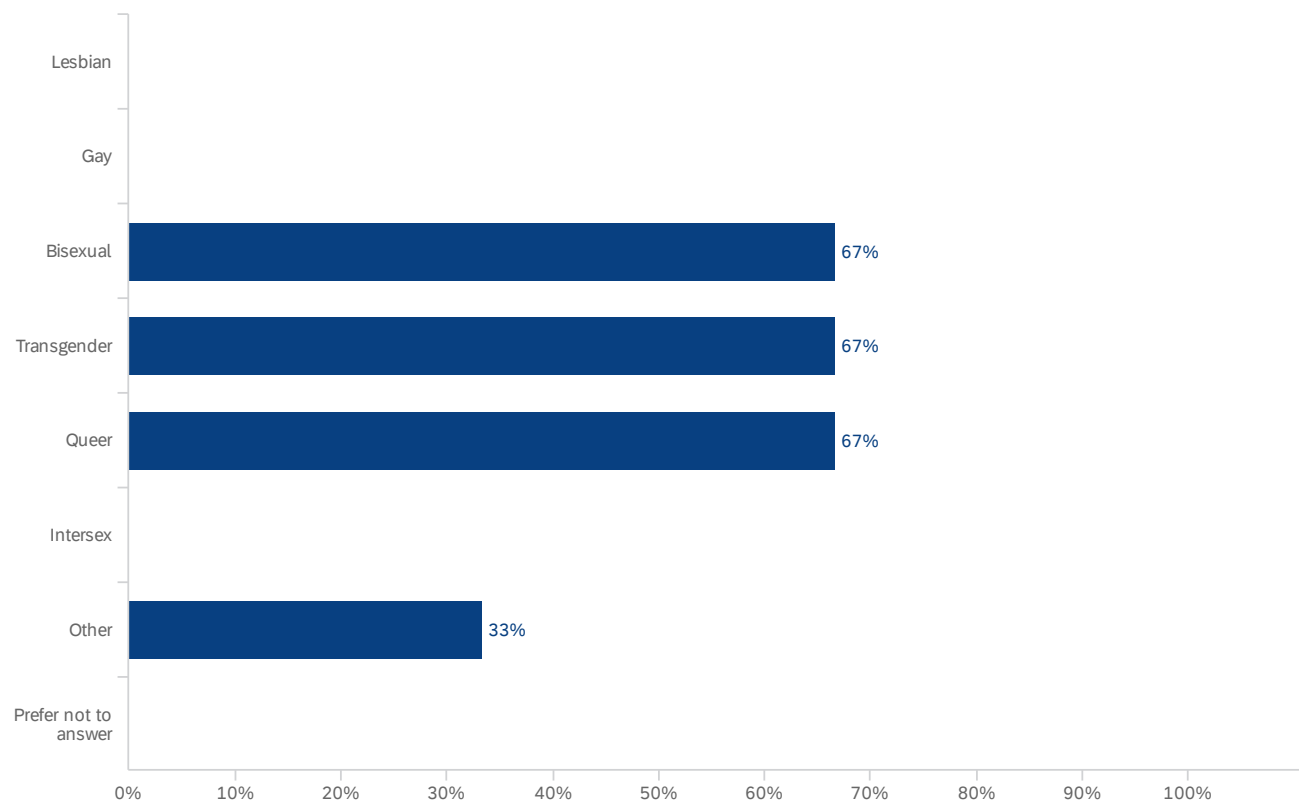
Q9.2 - Do you identify as a member of the LGBTQIA+ community?



Field	Choice Count	
Yes	4%	2
No	80%	40
Unsure	4%	2
Prefer not to answer	12%	6
		50

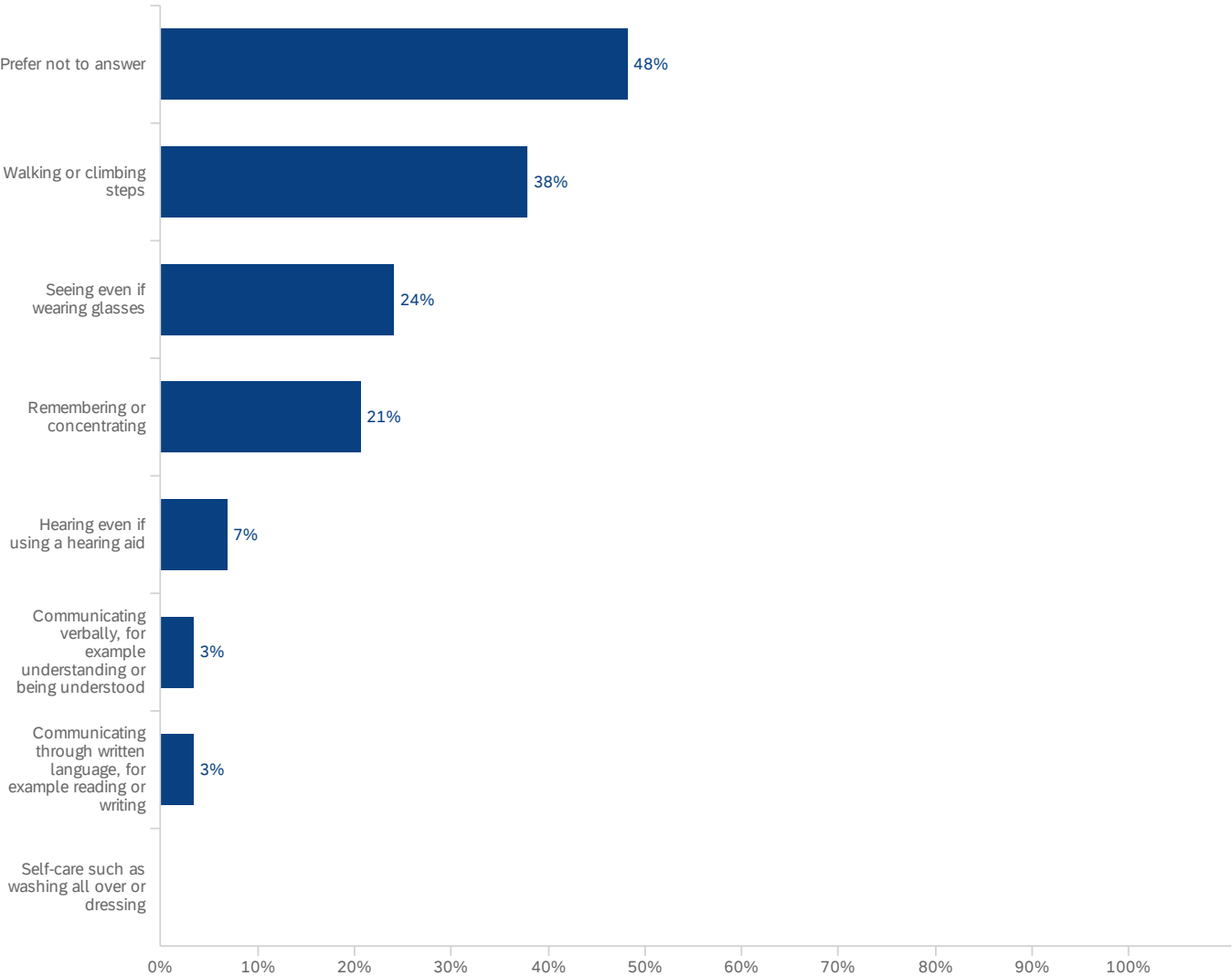
Showing rows 1 - 5 of 5

Q9.3 - Which of the following do you identify as? (Select all that apply)

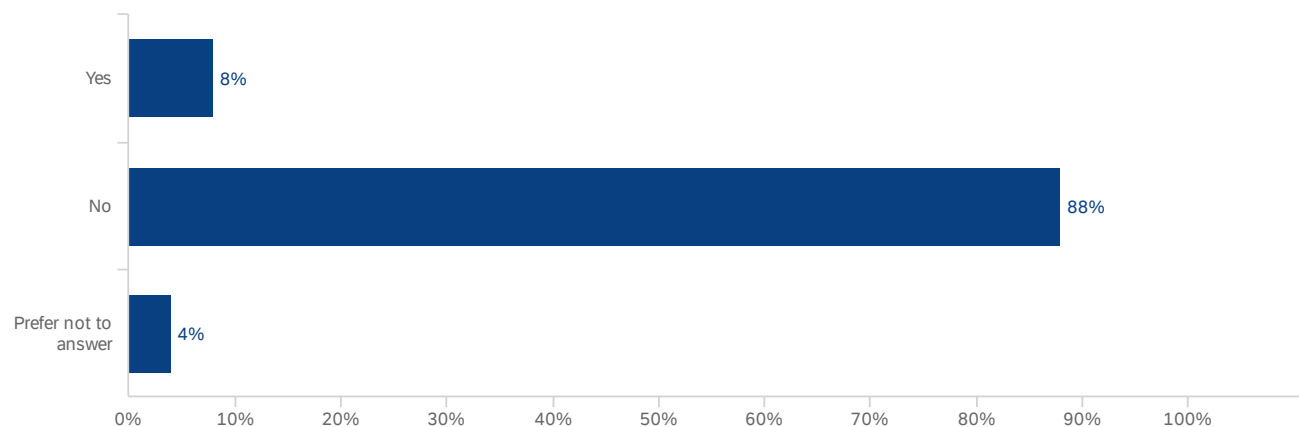


Field	Choice Count	
Lesbian	0%	0
Gay	0%	0
Bisexual	29%	2
Transgender	29%	2
Queer	29%	2
Intersex	0%	0
Other	14%	1
Prefer not to answer	0%	0
7		

Q9.4 - Do you have difficulty in any of the following areas? (Select all that apply)



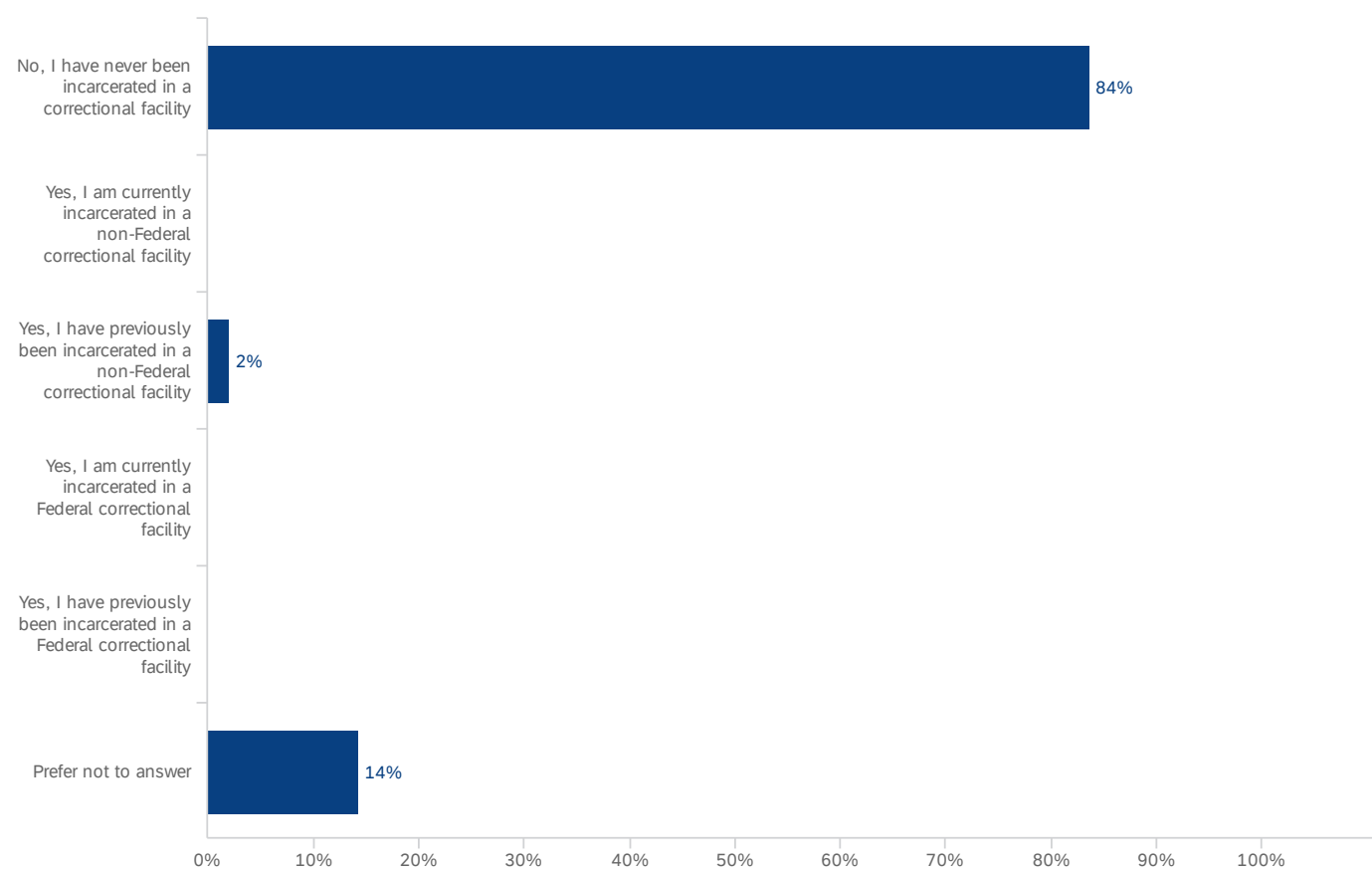
Q9.5 - Are you a veteran of the US Armed forces, Reserves or National Guard?



#	Field	Choice	Count
1	Yes	8%	4
2	No	88%	44
3	Prefer not to answer	4%	2
			50

Showing rows 1 - 4 of 4

Q9.6 - Have you been or are you currently incarcerated in a correctional facility?



#	Field	Choice	Count
1	No, I have never been incarcerated in a correctional facility	84%	41
2	Yes, I am currently incarcerated in a non-Federal correctional facility	0%	0
3	Yes, I have previously been incarcerated in a non-Federal correctional facility	2%	1
4	Yes, I am currently incarcerated in a Federal correctional facility	0%	0
5	Yes, I have previously been incarcerated in a Federal correctional facility	0%	0
6	Prefer not to answer	14%	7

49

Showing rows 1 - 7 of 7

End of Report

