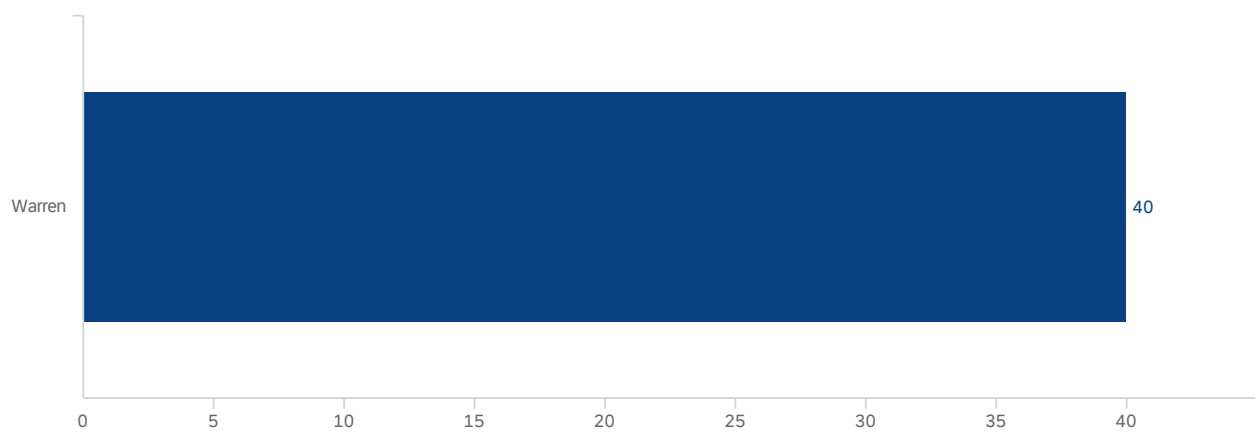


Warren

NC ODEL DE Survey-Spring 2023

June 18, 2025 11:30 AM EDT

Q2.1 - In which county do you live?



#	Field	Choice Count
93	Warren	100.00% 40

Showing rows 1 - 1 of 1

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In which county do you live?	93	93	93	0	0	40

Q2.2 - What is your 5-digit Zip Code?

What is your 5-digit Zip Code?

27551

27551

27563

27553

27551

27589

27589

27589

27589

27551

25850

27589

27589

27537

27850

27551

What is your 5-digit Zip Code?

27850

27551

27551

27589

27563

27553

27589

27850

27551

27551

27850

27850

27551

27551

27551

27563

27563

What is your 5-digit Zip Code?

27589

27563

27563

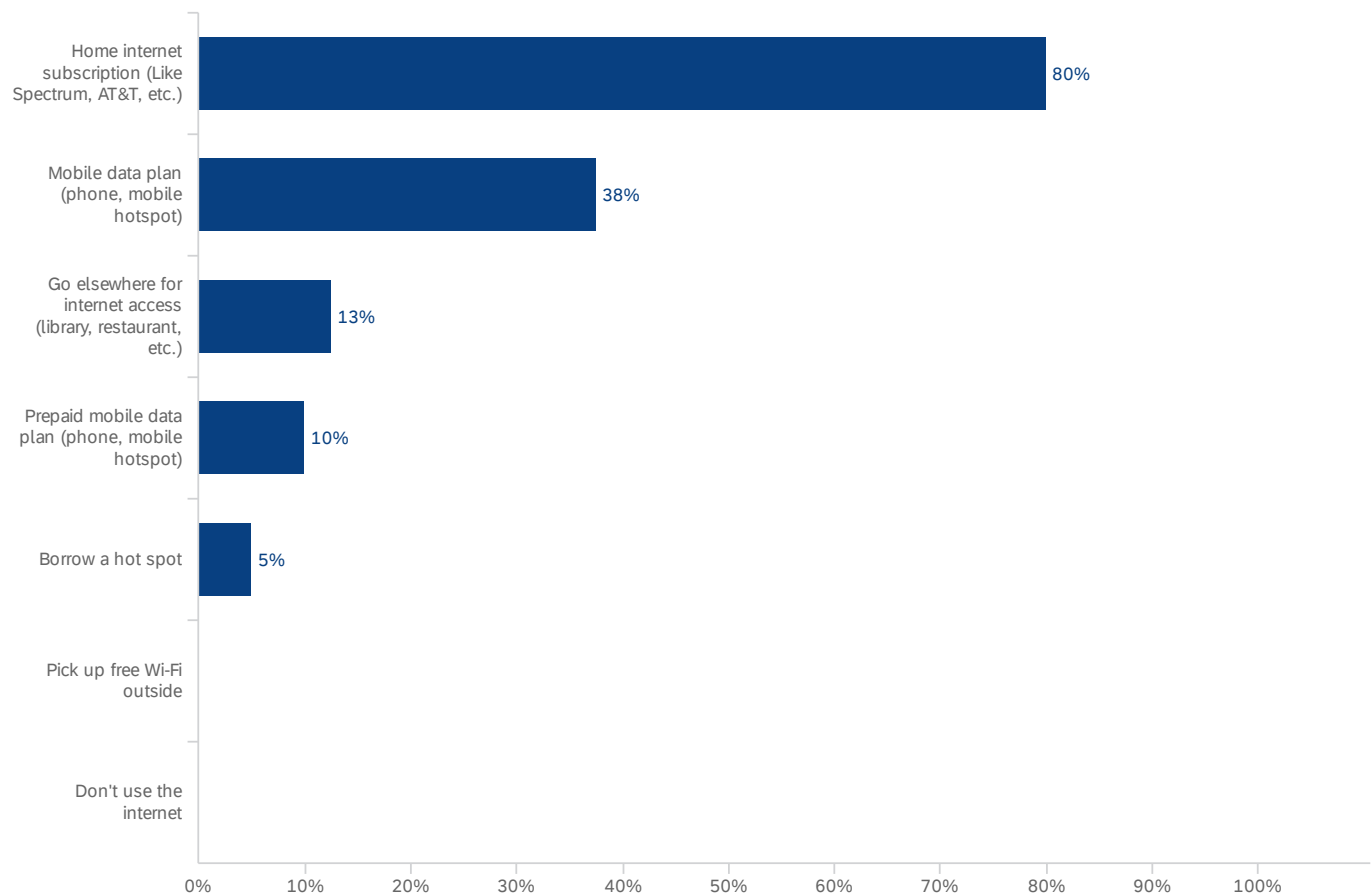
27850

27850

26850

27850

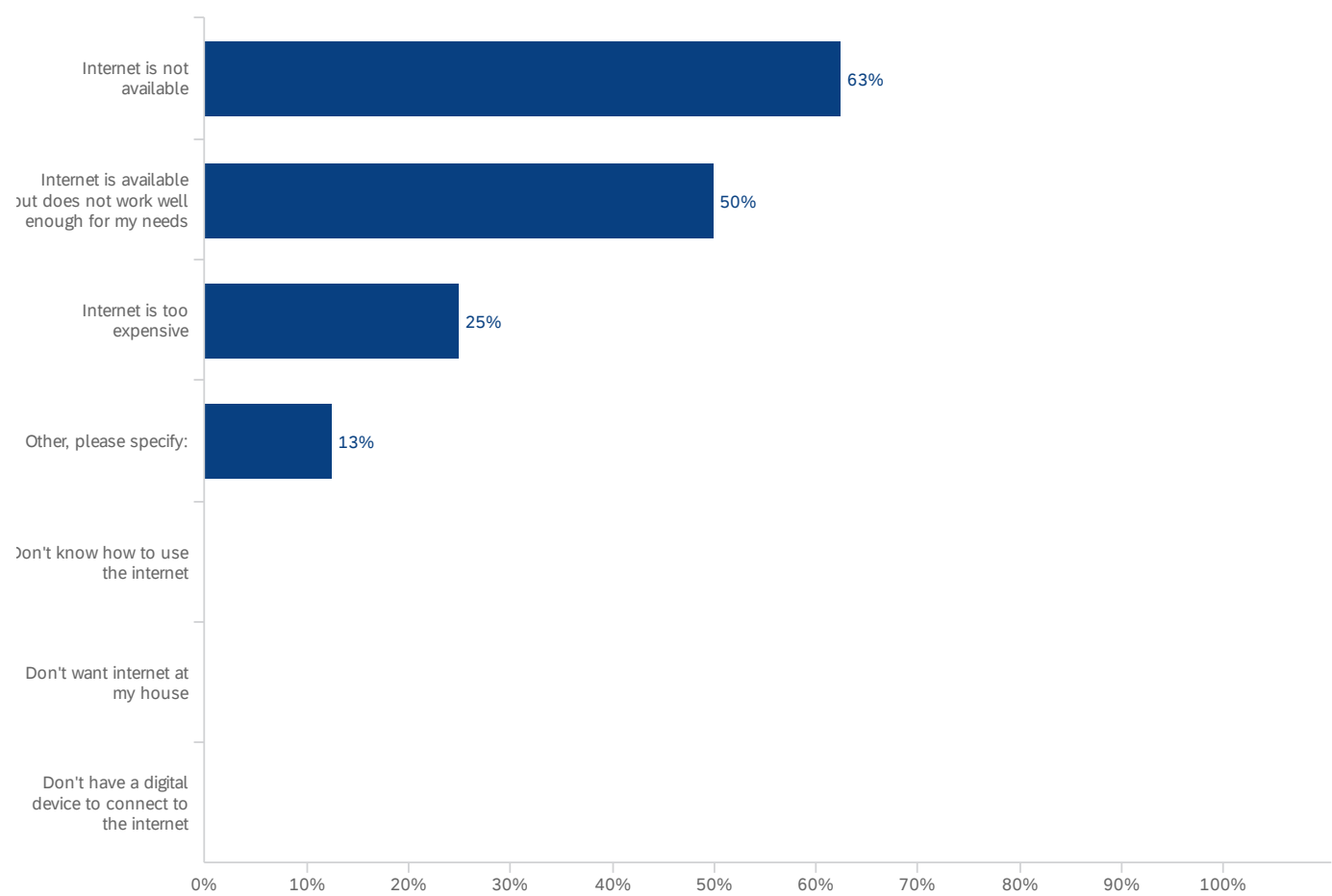
Q3.1 - How do you and other members of your household primarily connect to the internet in your home? (Select all that apply)



Field	Choice Count	
Home internet subscription (Like Spectrum, AT&T, etc.)	55%	32
Pick up free Wi-Fi outside	0%	0
Mobile data plan (phone, mobile hotspot)	26%	15
Prepaid mobile data plan (phone, mobile hotspot)	7%	4
Borrow a hot spot	3%	2
Go elsewhere for internet access (library, restaurant, etc.)	9%	5
Don't use the internet	0%	0
		58

Showing rows 1 - 8 of 8

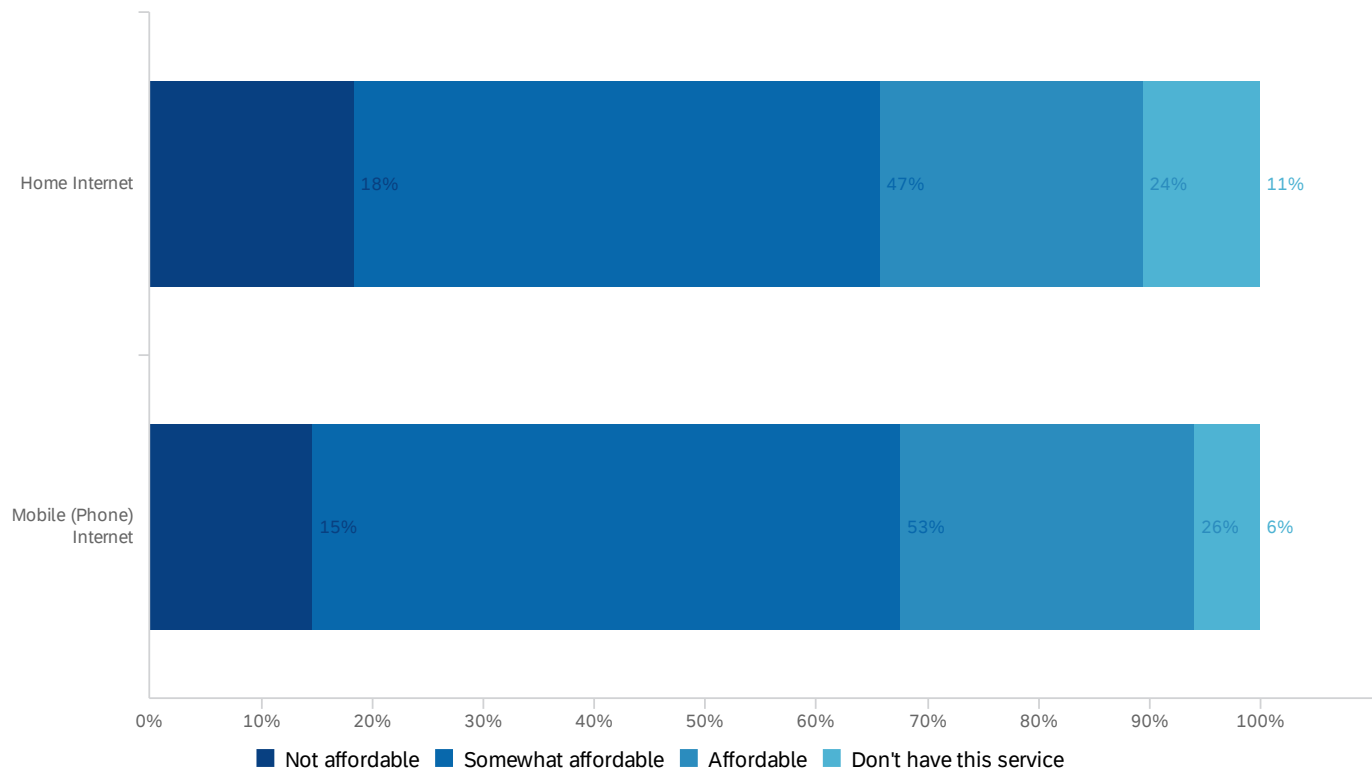
Q3.2 - What is preventing you from accessing the internet in your home?



Field	Choice	Count
Internet is too expensive	17%	2
Internet is not available	42%	5
Internet is available but does not work well enough for my needs	33%	4
Don't know how to use the internet	0%	0
Don't want internet at my house	0%	0
Don't have a digital device to connect to the internet	0%	0
Other, please specify:	8%	1
		12

Showing rows 1 - 8 of 8

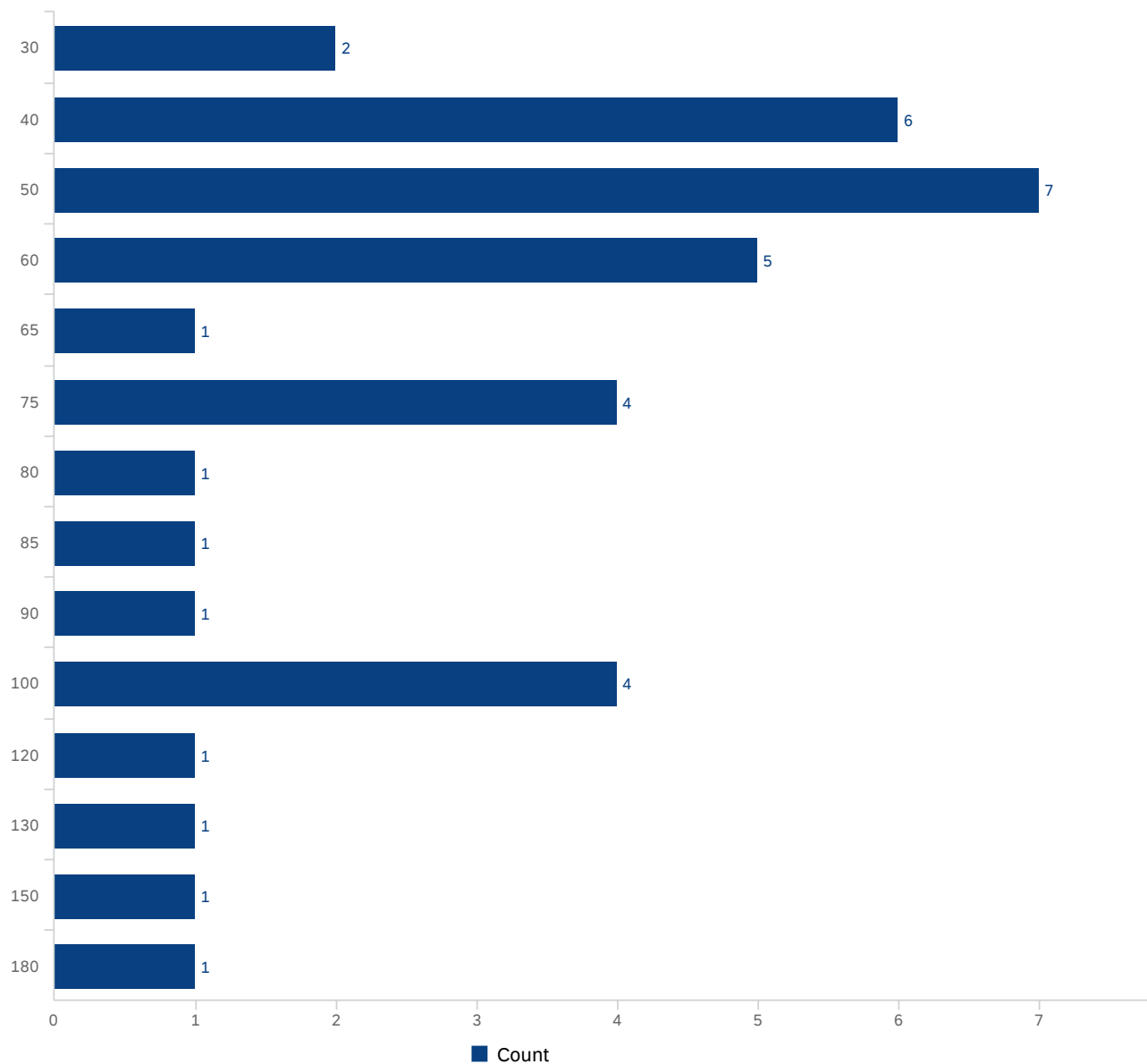
Q4.1 - How affordable is your monthly internet bill?



#	Field	Not affordable		Somewhat affordable		Affordable		Don't have this service		Total
1	Home Internet	18.42%	7	47.37%	18	23.68%	9	10.53%	4	38
2	Mobile (Phone) Internet	14.71%	5	52.94%	18	26.47%	9	5.88%	2	34

Showing rows 1 - 2 of 2

Q4.2 - What is the highest price per month you would consider a subscription for home internet to be affordable? (Please enter only numbers)



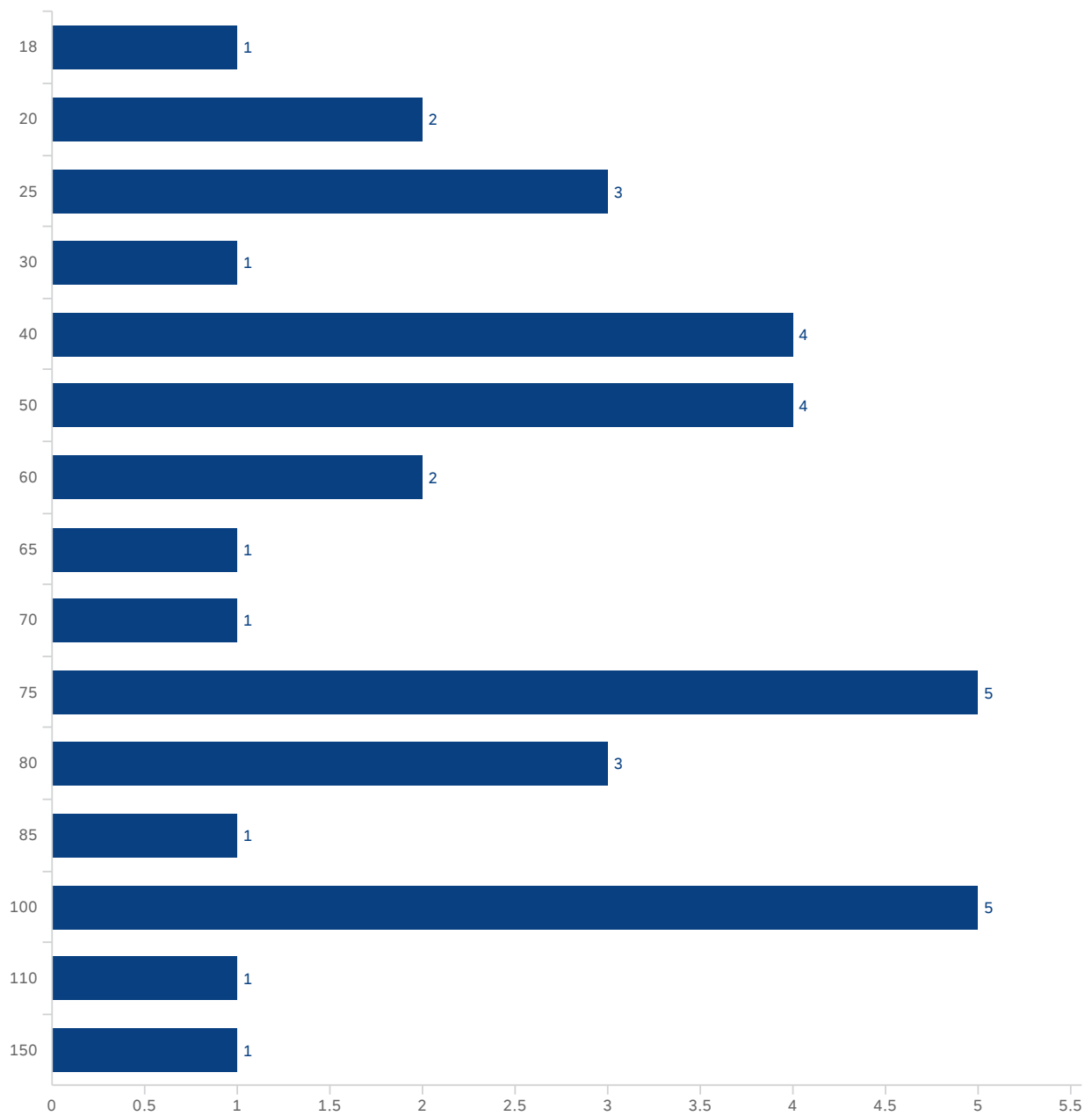
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the highest price per month you would consider a subscription for home internet to be affordable? (Please enter only numbers)	30	180	71	34	1137	36

#	Field	Choice Count
30	30	6% 2
40	40	17% 6
50	50	19% 7
60	60	14% 5
65	65	3% 1
75	75	11% 4
80	80	3% 1
85	85	3% 1
90	90	3% 1
100	100	11% 4
120	120	3% 1
130	130	3% 1
150	150	3% 1
180	180	3% 1

36

Showing rows 1 - 15 of 15

Q4.3 - What is the highest price per month you would consider a subscription for mobile internet to be affordable? (Please enter only numbers)

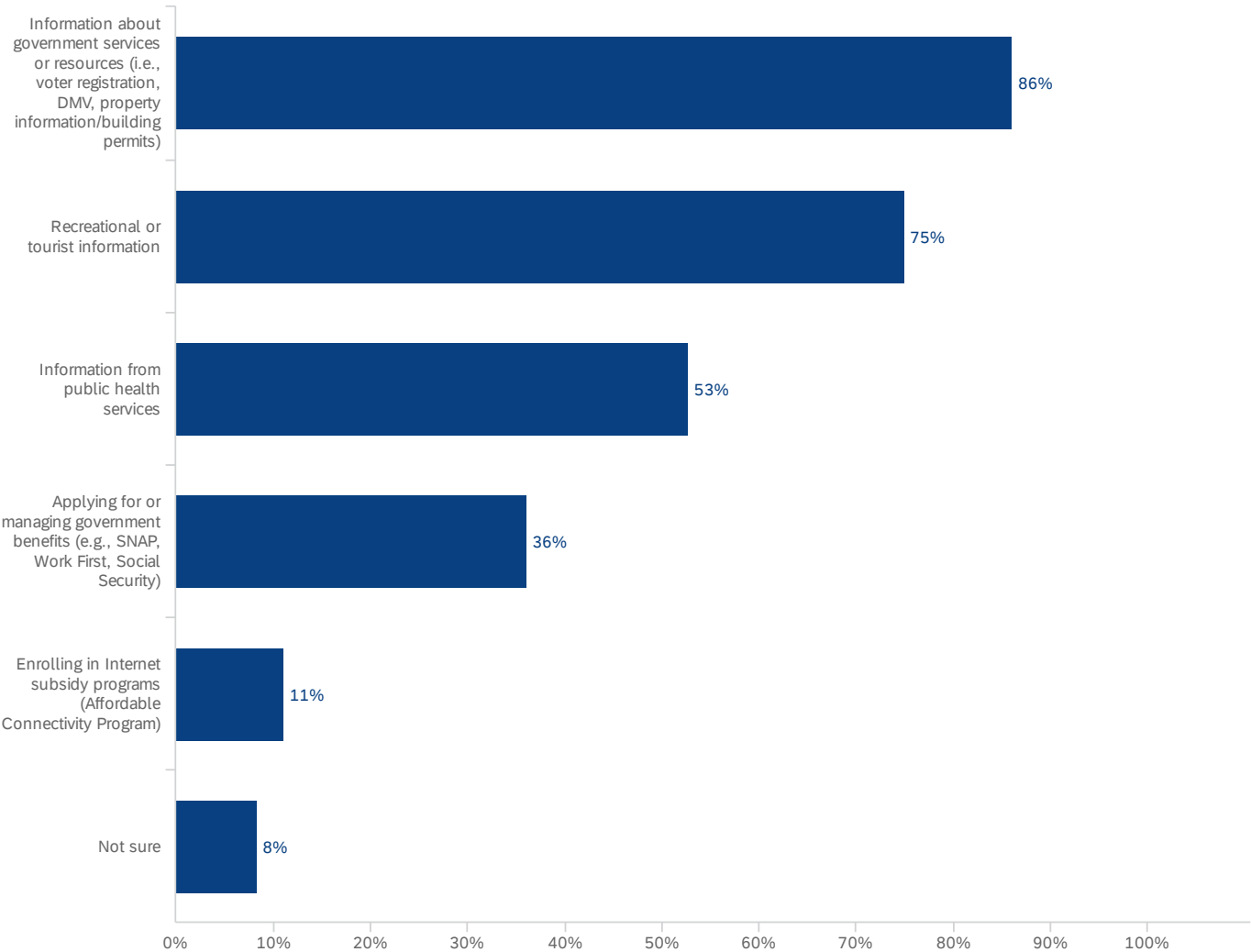


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is the highest price per month you would consider a subscription for mobile internet to be affordable? (Please enter only numbers)	18	150	64	31	933	35

#	Field	Choice	Count
18	18	3%	1
20	20	6%	2
25	25	9%	3
30	30	3%	1
40	40	11%	4
50	50	11%	4
60	60	6%	2
65	65	3%	1
70	70	3%	1
75	75	14%	5
80	80	9%	3
85	85	3%	1
100	100	14%	5
110	110	3%	1
150	150	3%	1
			35

Showing rows 1 - 16 of 16

Q5.1 - In the past year, have you used the internet to search for any of the following public resources or services? (Select all that apply)



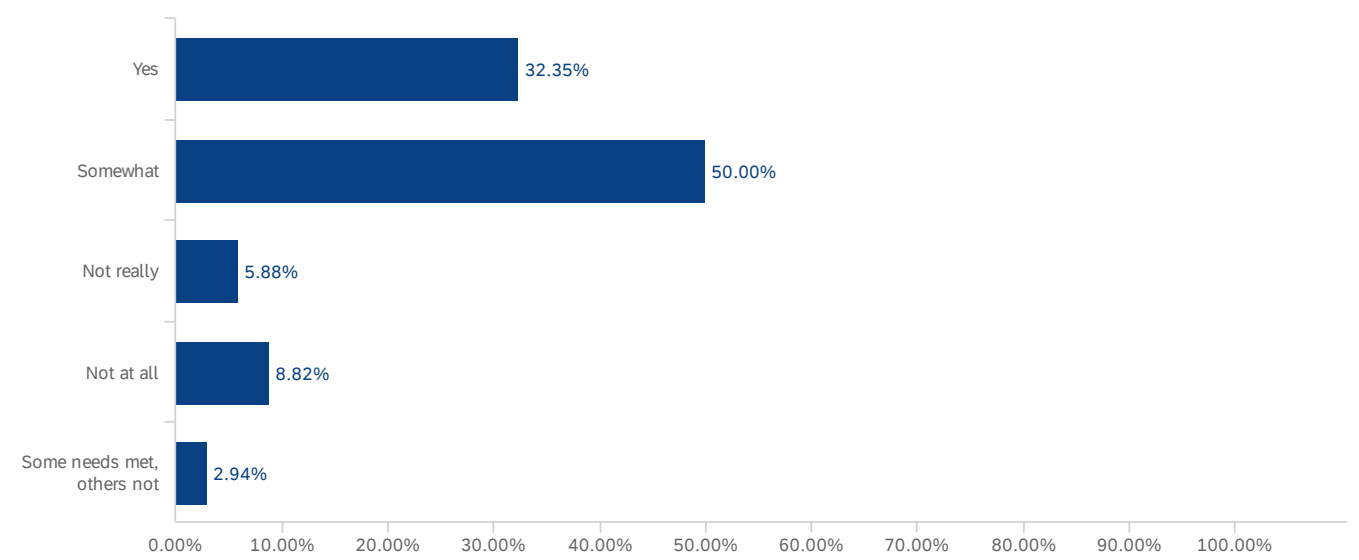
Field	Choice Count	
Information about government services or resources (i.e., voter registration, DMV, property information/building permits)	32%	31
Recreational or tourist information	28%	27
Information from public health services	20%	19
Applying for or managing government benefits (e.g., SNAP, Work First, Social Security)	13%	13
Enrolling in Internet subsidy programs (Affordable Connectivity Program)	4%	4
Not sure	3%	3

Field

Showing rows 1 - 7 of 7

Choice
Count

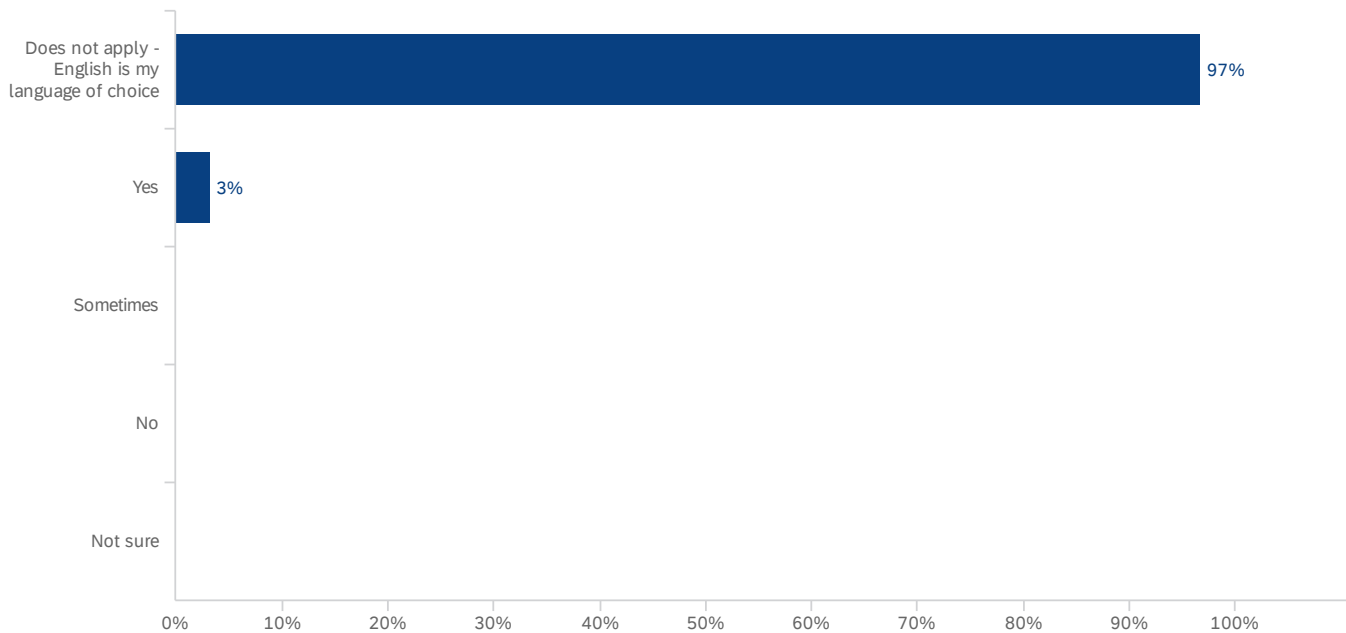
Q5.2 - Did your internet searches for public resources or services meet your needs?



#	Field	Choice Count
1	Yes	32.35% 11
2	Somewhat	50.00% 17
3	Not really	5.88% 2
4	Not at all	8.82% 3
5	Some needs met, others not	2.94% 1
		34

Showing rows 1 - 6 of 6

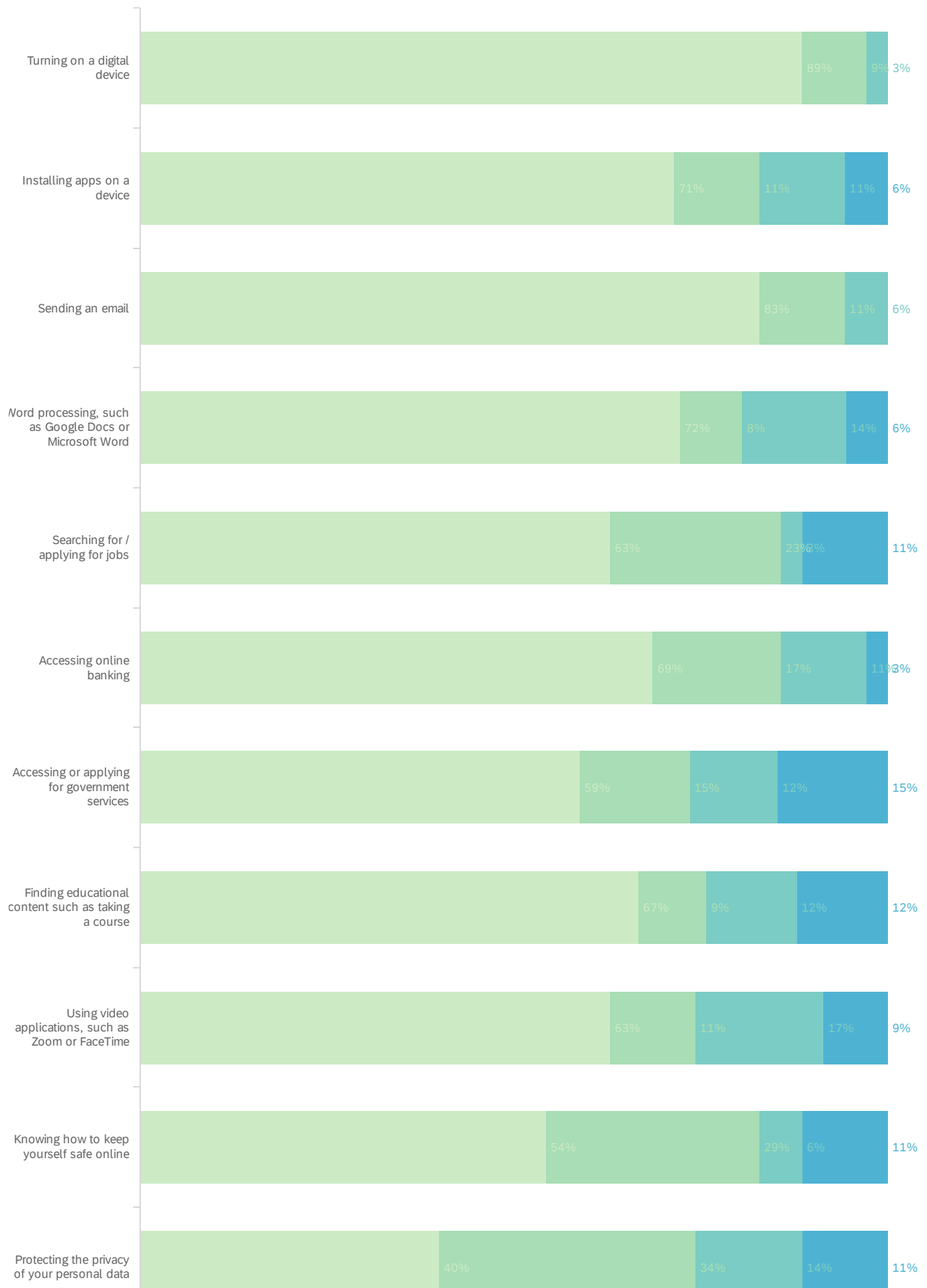
Q5.3 - If English is not your primary language, were you able to access these public resources in your language of choice?

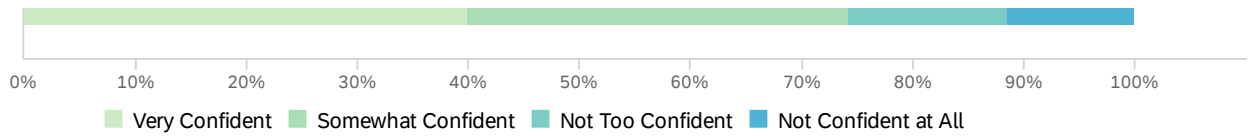


Field	Choice Count	
Does not apply - English is my language of choice	97%	30
Yes	3%	1
Sometimes	0%	0
No	0%	0
Not sure	0%	0
		31

Showing rows 1 - 6 of 6

Q6.1 - How confident are you in your abilities for each of the following tasks or skills?

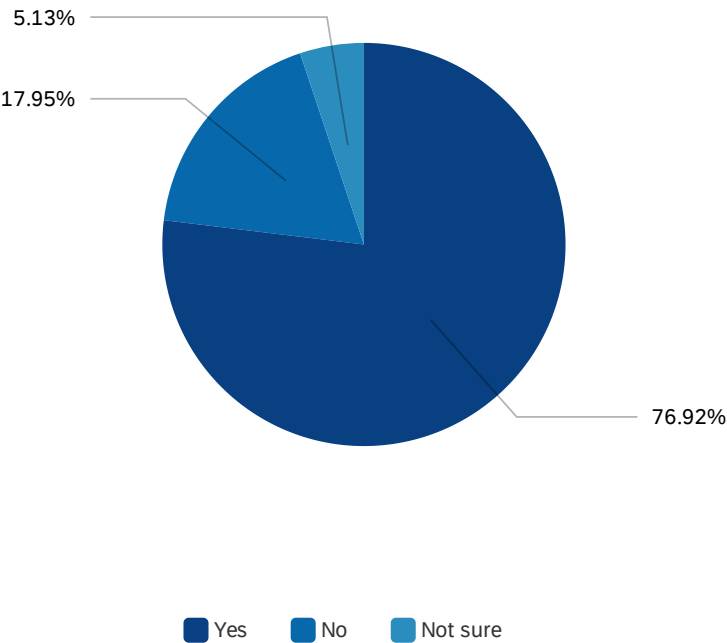




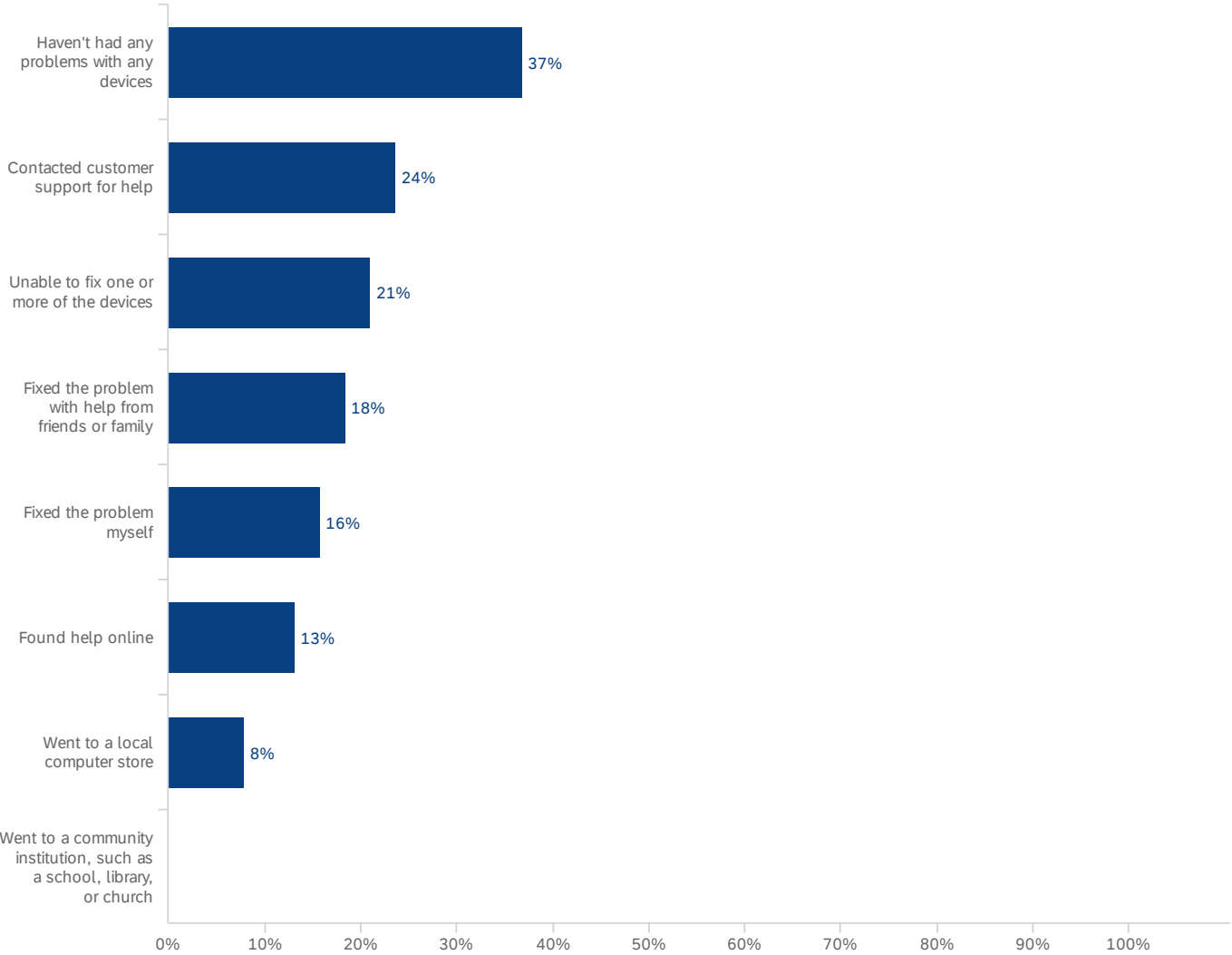
Field	Not at all confident		Not too confident		Somewhat confident		Very confident		Total
Turning on a digital device	0.00%	0	2.86%	1	8.57%	3	88.57%	31	35
Sending an email	0.00%	0	5.71%	2	11.43%	4	82.86%	29	35
Word processing, such as Google Docs or Microsoft Word	5.56%	2	13.89%	5	8.33%	3	72.22%	26	36
Installing apps on a device	5.71%	2	11.43%	4	11.43%	4	71.43%	25	35
Accessing online banking	2.86%	1	11.43%	4	17.14%	6	68.57%	24	35
Finding educational content such as taking a course	12.12%	4	12.12%	4	9.09%	3	66.67%	22	33
Searching for / applying for jobs	11.43%	4	2.86%	1	22.86%	8	62.86%	22	35
Using video applications, such as Zoom or FaceTime	8.57%	3	17.14%	6	11.43%	4	62.86%	22	35
Accessing or applying for government services	14.71%	5	11.76%	4	14.71%	5	58.82%	20	34
Knowing how to keep yourself safe online	11.43%	4	5.71%	2	28.57%	10	54.29%	19	35
Protecting the privacy of your personal data	11.43%	4	14.29%	5	34.29%	12	40.00%	14	35

Showing rows 1 - 11 of 11

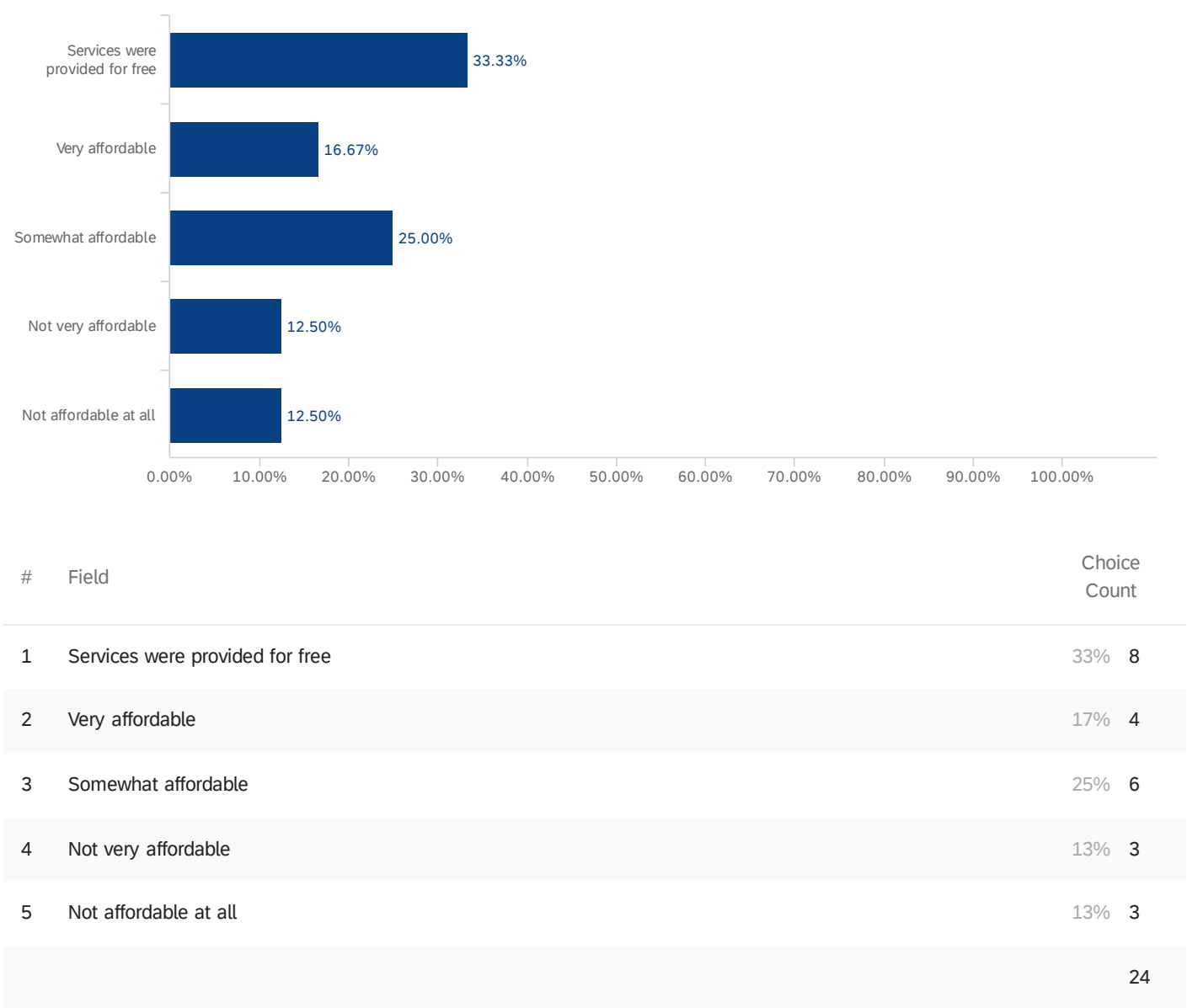
Q7.1 - Does your household have enough working digital devices (computers, smart phones, tablets) available to meet the needs of everyone living in this home?



Q7.2 - In the past 6 months, if one of your digital devices failed to function, broke, or stopped working properly how did you deal with the problem you encountered? (Select all that apply)

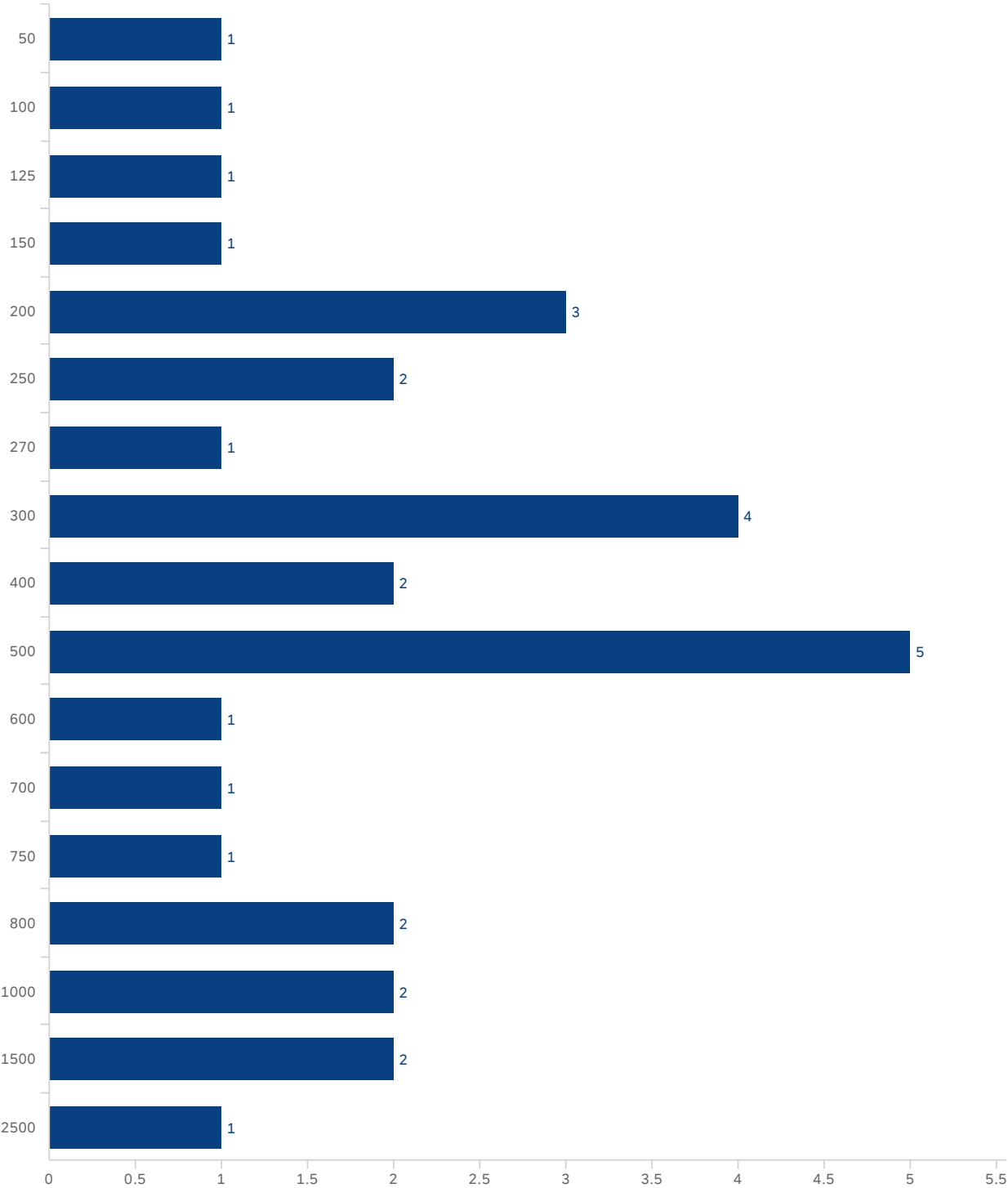


Q7.3 - How would you rate the affordability of the services you received?



Showing rows 1 - 6 of 6

Q7.4 - In thinking about purchasing a computer or tablet that meets your needs, what is the highest price you would consider to be affordable? (Please enter only numbers)



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	In thinking about purchasing a computer or tablet that meets your needs, what is the highest price you	50	2500	563	506	255613	31

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
	would consider to be affordable? (Please enter only numbers)						

Q7.5 - If there anything else you would like to tell us about how you access and use the internet and digital devices, please enter it here. Please do not provide any personal information such as health conditions, address, or phone number.

If there is anything else you would like to tell us about how you access an...

We have no access to decent internet. We get 1mgb through brightspeed. Verizon doesn't pick up here. No spectrum. We have nothing.

We use Starlink. It was expensive to purchase/get installed and is expensive each month. Connectivity is good.

Home WiFi was so bad that elementary school granddaughter couldn't access the internet for school. Same with me for work, school, & religion.

The internet speed in Warren County is not good at all.

I use it for information to find a address or family. etc

na

The lack of internet access prevents me from working from home and working at home. Additionally, it discourages my adult children from visiting me because they cannot work remotely or use the computer to play video games that require a faster internet speed.

Our devices are fine, it's the CRAPPY INTERNET PROVIDER that's the problem. "Brightspeed" (a complete misnomer), formerly CenturyLink.

Minimize use because services will slow down towards next billing cycle. Data runs out poor service where I live

Don't get good service have to but internet service

Compared to many others in Warren Co, I am fortunate. The dsl broadband service at my home meets most of my needs. Our neighborhood is still waiting for cable internet service and even if it comes it will not be fiberoptic. I am aware that many areas of Warren Co have poor to no service - both mobile and dsl internet. It's a serious problem especially since so many government, social and business services are internet based. You asked about internet privacy - some of that is out of my control. I just read this morning in the N&O that 4 major tax preparation companies have been transferring personal data of customers to Meta - that's unforgivable.

If there is anything else you would like to tell us about how you access an...

slow speed on service. Need more speed. Speed is only 7 mps.

internet is spotty where I live. I was only able to get 3mps max as a dedicated land internet and 50mps max which drops to 3mps after i used all my 100gig of data. Now I have unlimited starlink but it is \$150 a month for that. we are supposed to get faster internet here waiting to see what and how fast. We had fiber run at the end of the road but it was a dedicated line for new solar farm which was a bummer. not sure why they just didn't run fiber for everyone at the same time.

Relatively slow service with Brightspeed but price of 50.00 per month makes it acceptable for our current needs.

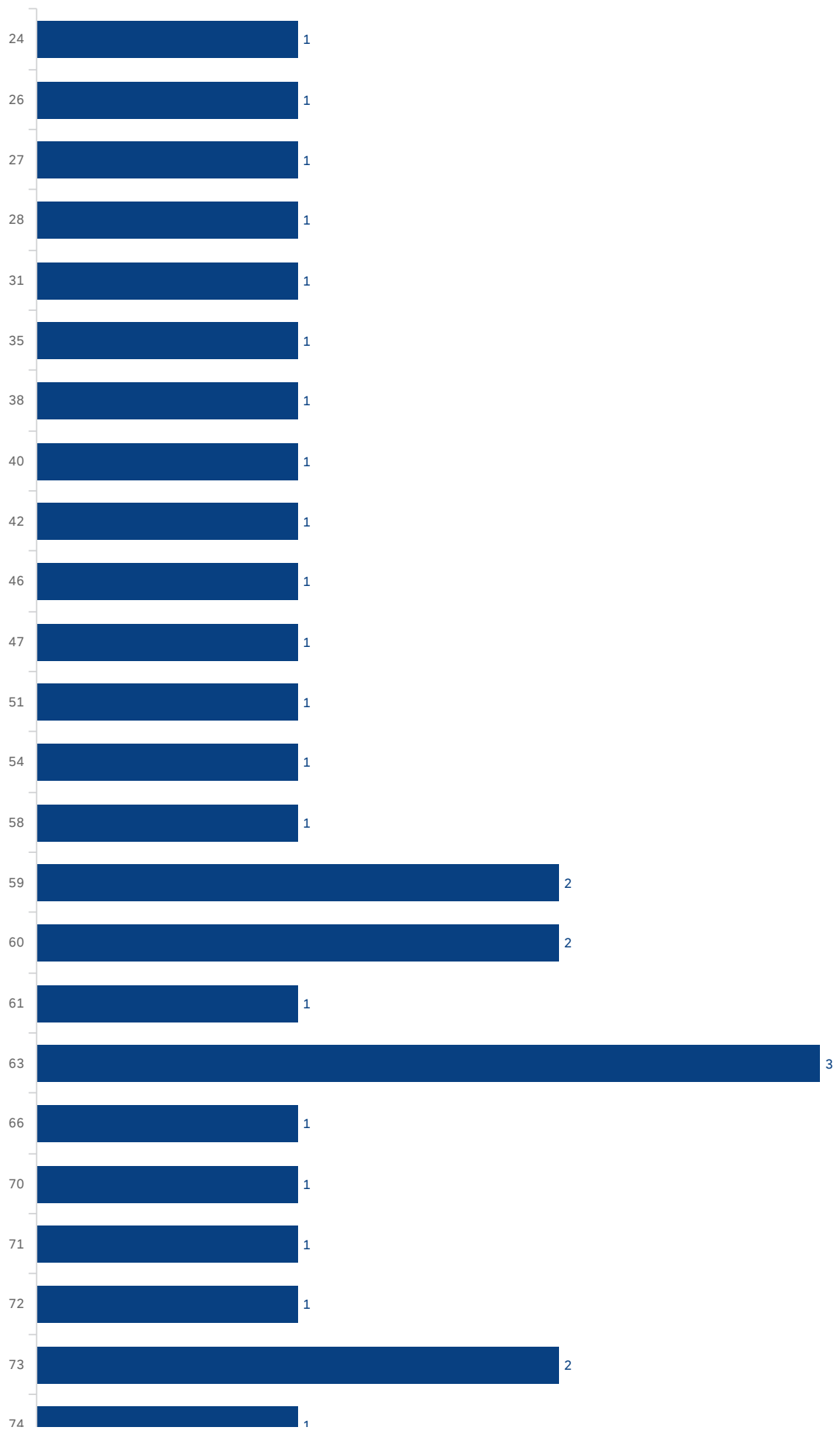
Our broadband service (Brightspeed) is SLOW ... 8Mbps download, 0.75Mbps upload (I live at Lake Gaston and service is even slower weekends and holidays when there are a lot of folks here)

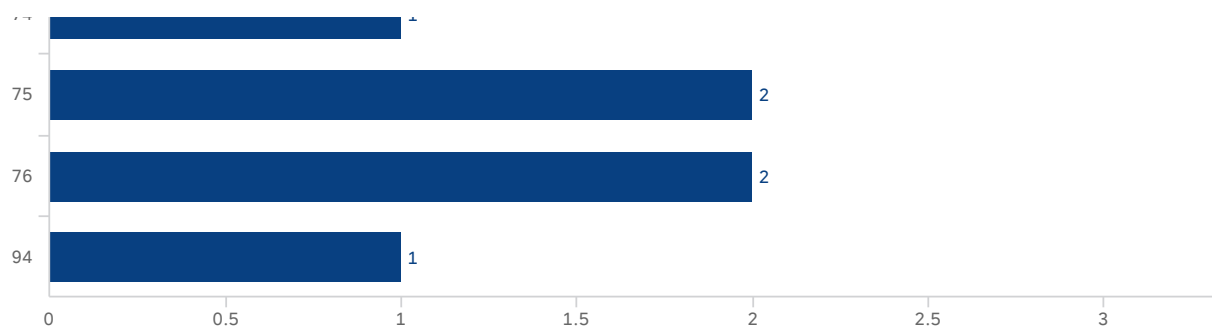
I would like to how to encourage free town-wide broadband in Warrenton, NC.

CenturyLink is only landline internet available. But, technicians cannot get it to work here. Those who have CenturyLink say it is slow and hit or miss.

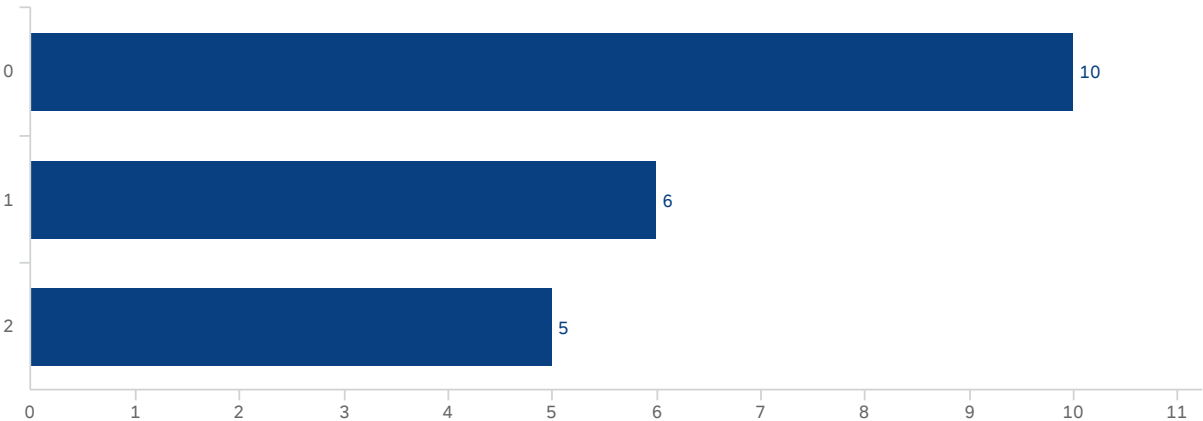
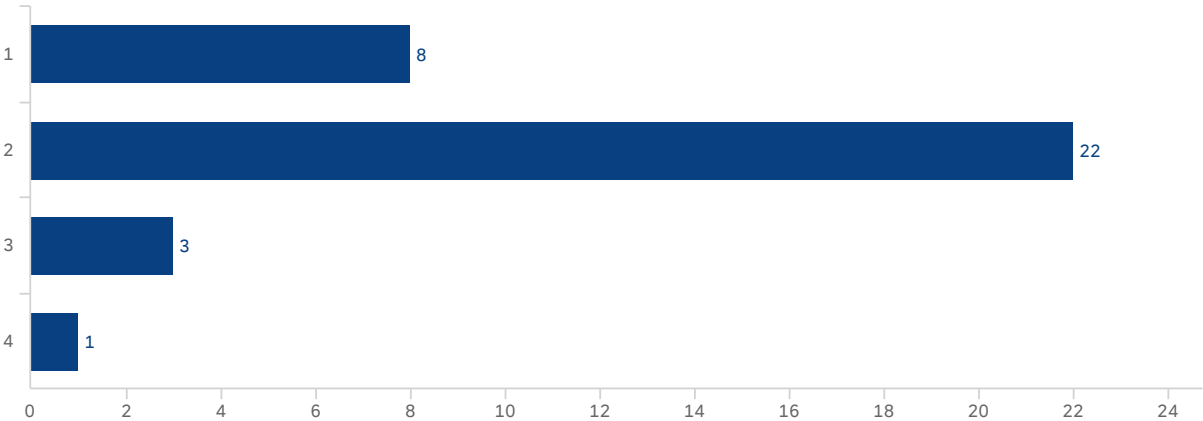
The digital divide is real with so many services going on the internet with many not having sufficient access

Q8.1 - What is your age? (Please enter only numbers)



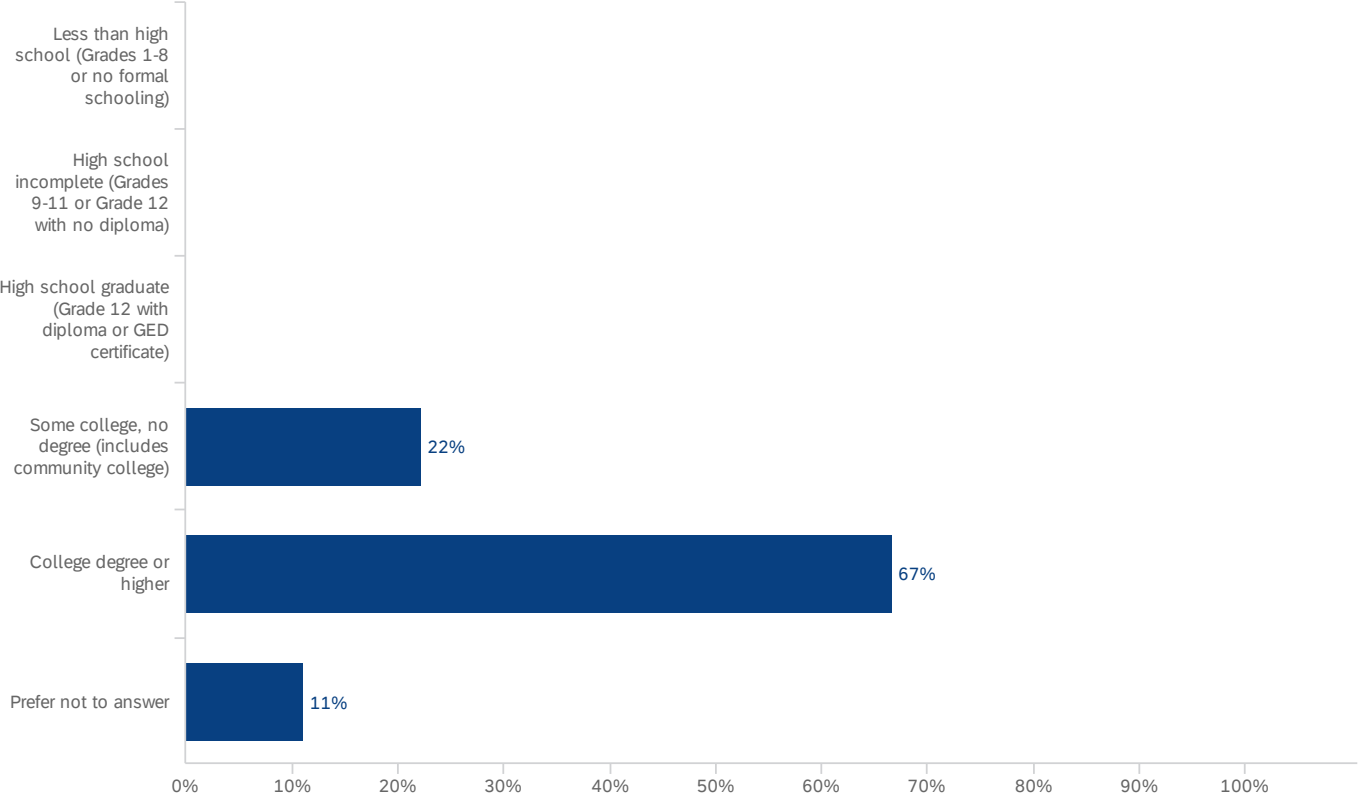


Q8.2 - How many people currently live in your household, including yourself?



The first bar chart indicates the number of adults living in the household. The second bar chart indicates the number of minors (<18) living in the household.

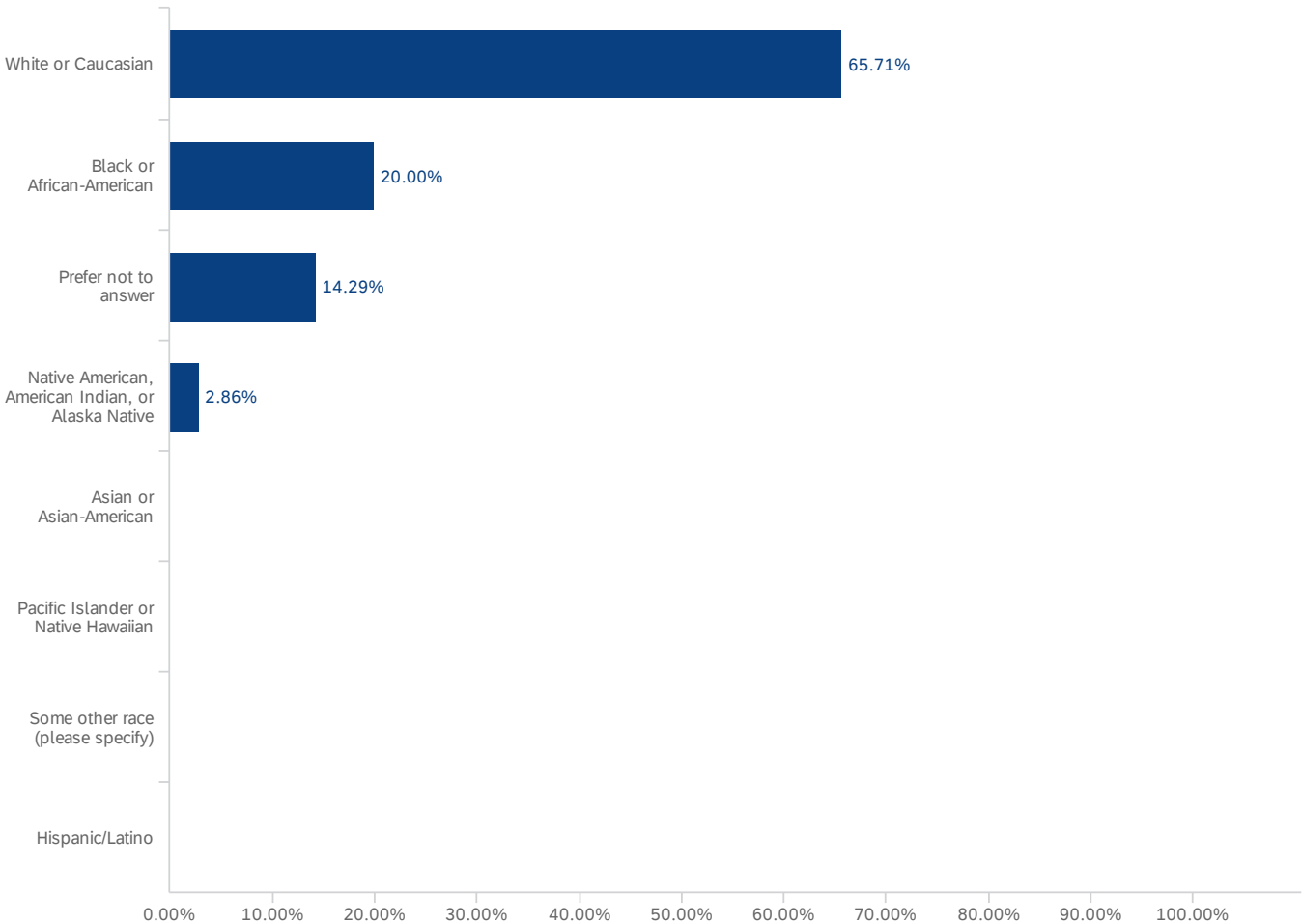
Q8.3 - What is the highest level of school you have completed?



Q8.4 - Which of the following best describes your race/ethnicity? (Select all that apply)

Q8.4_5_TEXT - Some other race (please specify)

Some other race (please specify)

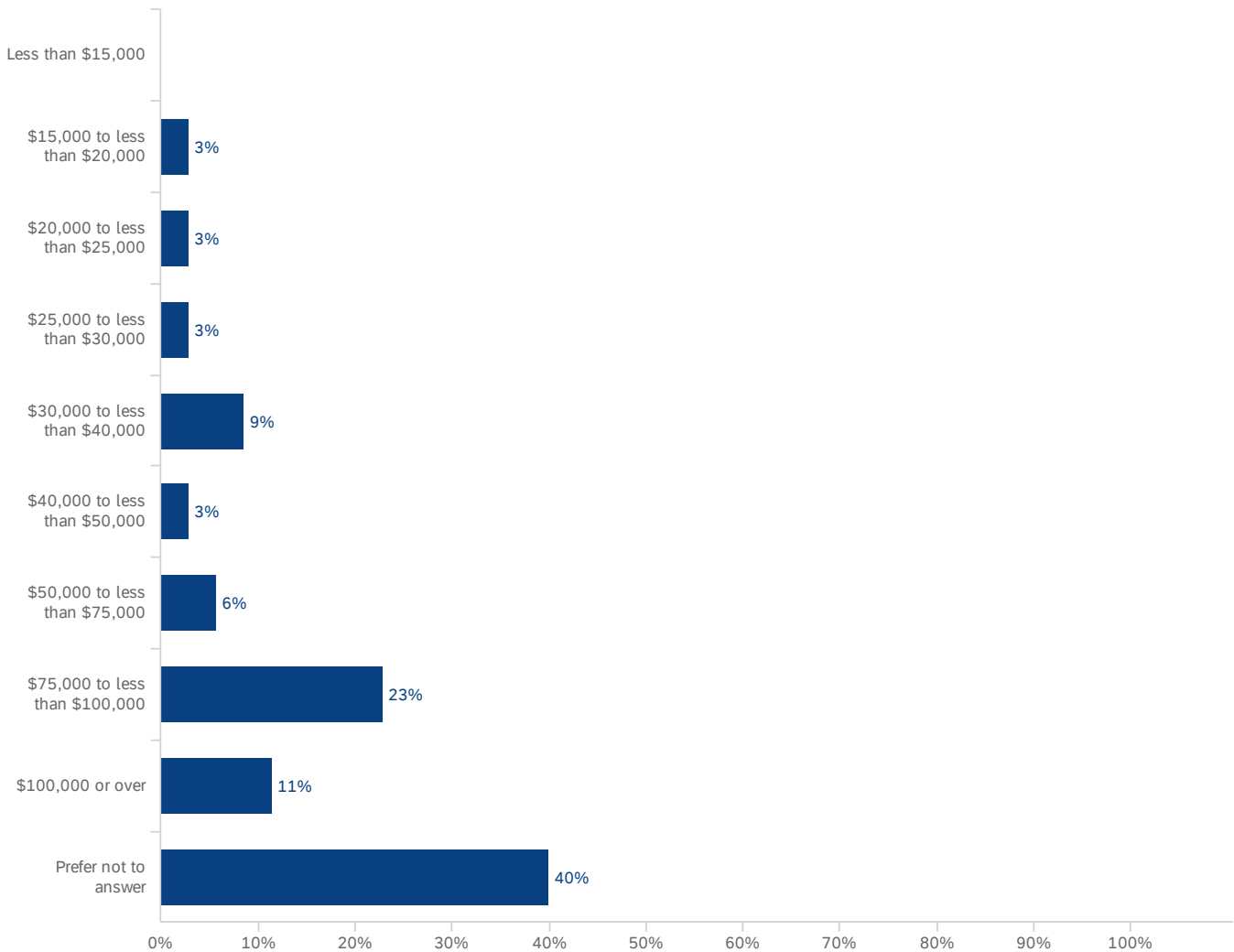


#	Field	Choice Count
1	Asian or Asian-American	0.00% 0

#	Field	Choice Count
2	Black or African-American	19.44% 7
3	Native American, American Indian, or Alaska Native	2.78% 1
4	Pacific Islander or Native Hawaiian	0.00% 0
5	White or Caucasian	63.89% 23
6	Some other race (please specify)	0.00% 0
7	Prefer not to answer	13.89% 5
8	Hispanic/Latino	0.00% 0
		36

Showing rows 1 - 9 of 9

Q8.5 - What is your total annual household income from all sources, and before taxes?

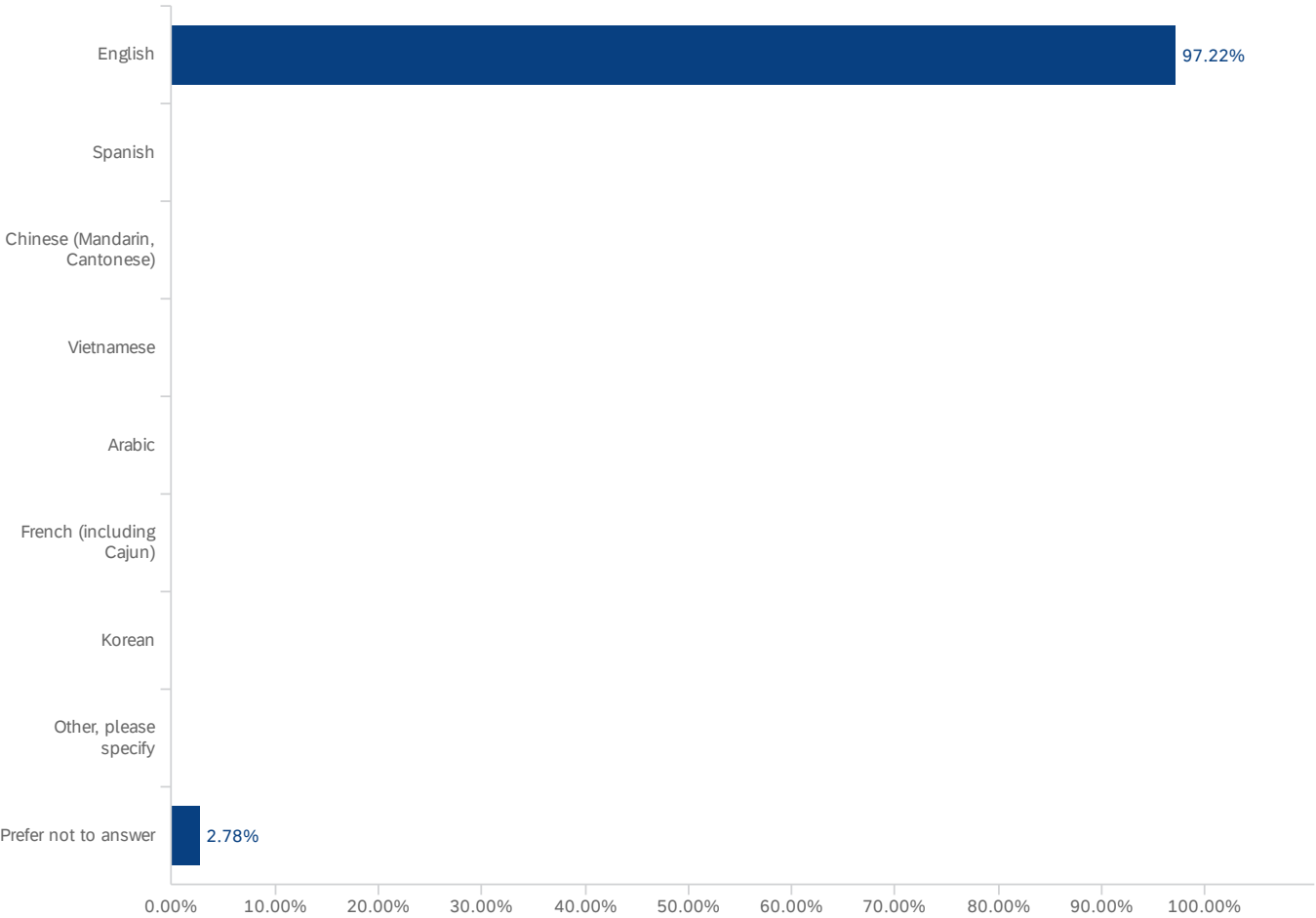


#	Field	Choice Count
1	Less than \$15,000	0% 0
2	\$15,000 to less than \$20,000	3% 1
3	\$20,000 to less than \$25,000	3% 1
4	\$25,000 to less than \$30,000	3% 1
5	\$30,000 to less than \$40,000	9% 3
6	\$40,000 to less than \$50,000	3% 1
7	\$50,000 to less than \$75,000	6% 2

#	Field	Choice Count
8	\$75,000 to less than \$100,000	23% 8
9	\$100,000 or over	11% 4
10	Prefer not to answer	40% 14
		35

Showing rows 1 - 11 of 11

Q9.1 - What language(s) do you speak at home? (Select all that apply)



Field	Choice Count	
English	97.22%	35
Spanish	0.00%	0
Chinese (Mandarin, Cantonese)	0.00%	0
Vietnamese	0.00%	0
Arabic	0.00%	0
French (including Cajun)	0.00%	0
Korean	0.00%	0
Other, please specify	0.00%	0
Prefer not to answer	2.78%	1

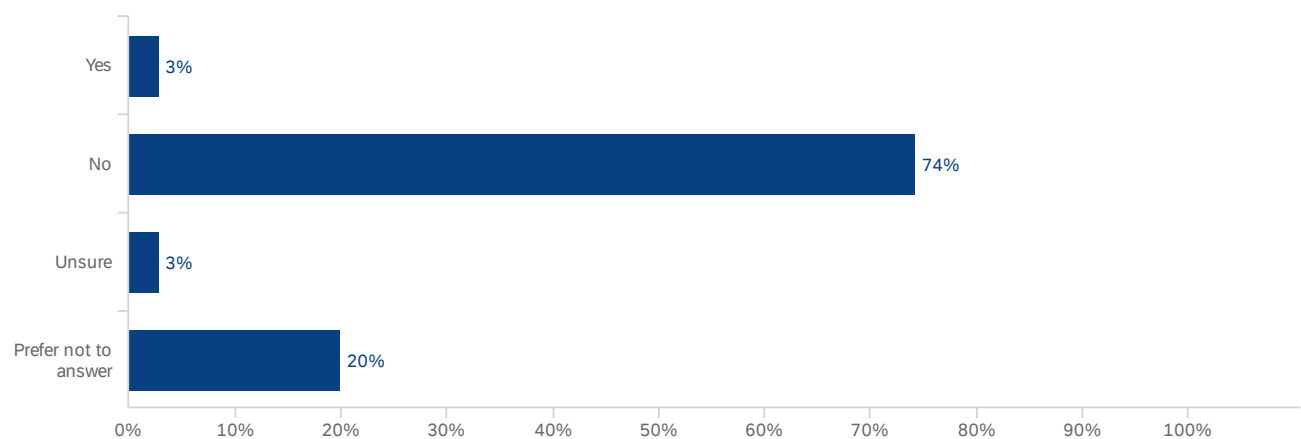
Field	Choice Count
	36

Showing rows 1 - 10 of 10

Field	Count
What language(s) do you speak at home? (Select all that apply) - Selected Choice	36

Showing rows 1 - 1 of 1

Q9.2 - Do you identify as a member of the LGBTQIA+ community?

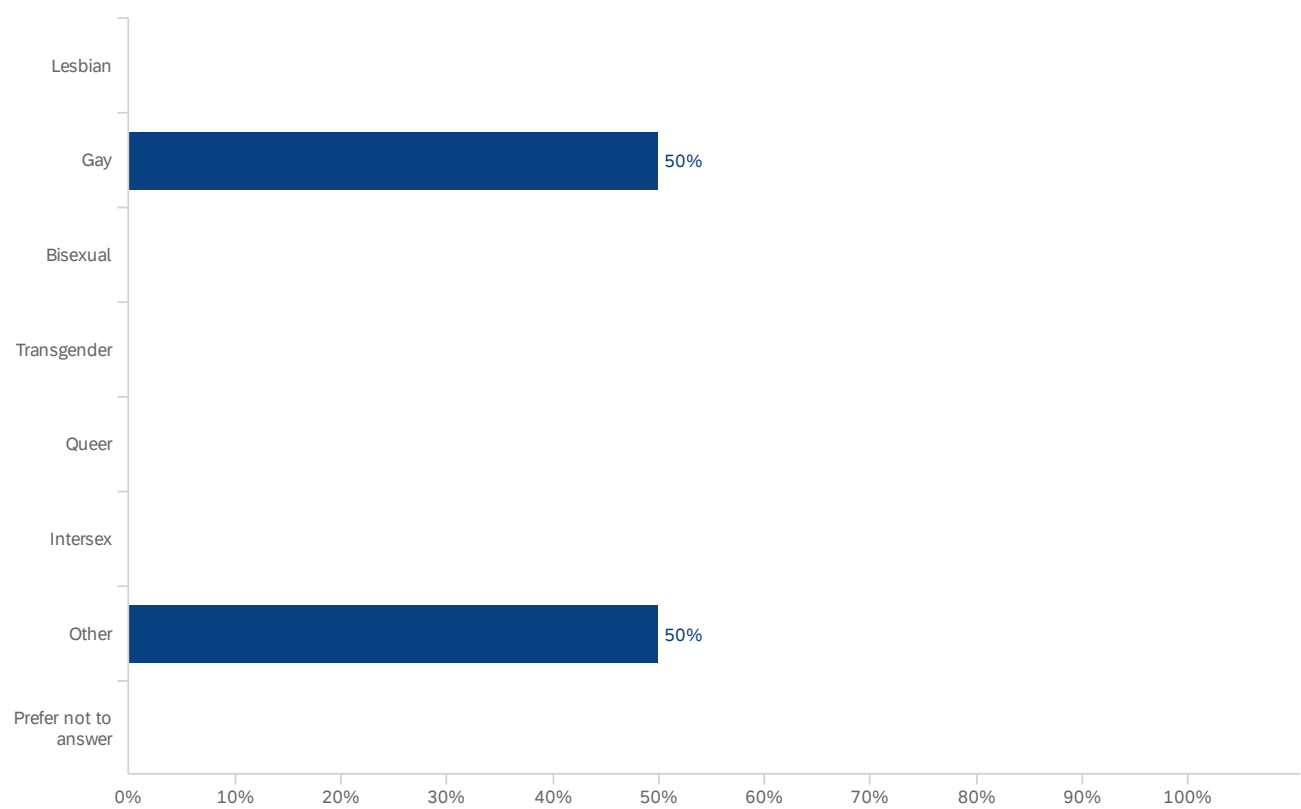


Field	Choice Count	
Yes	3%	1
No	74%	26
Unsure	3%	1
Prefer not to answer	20%	7

35

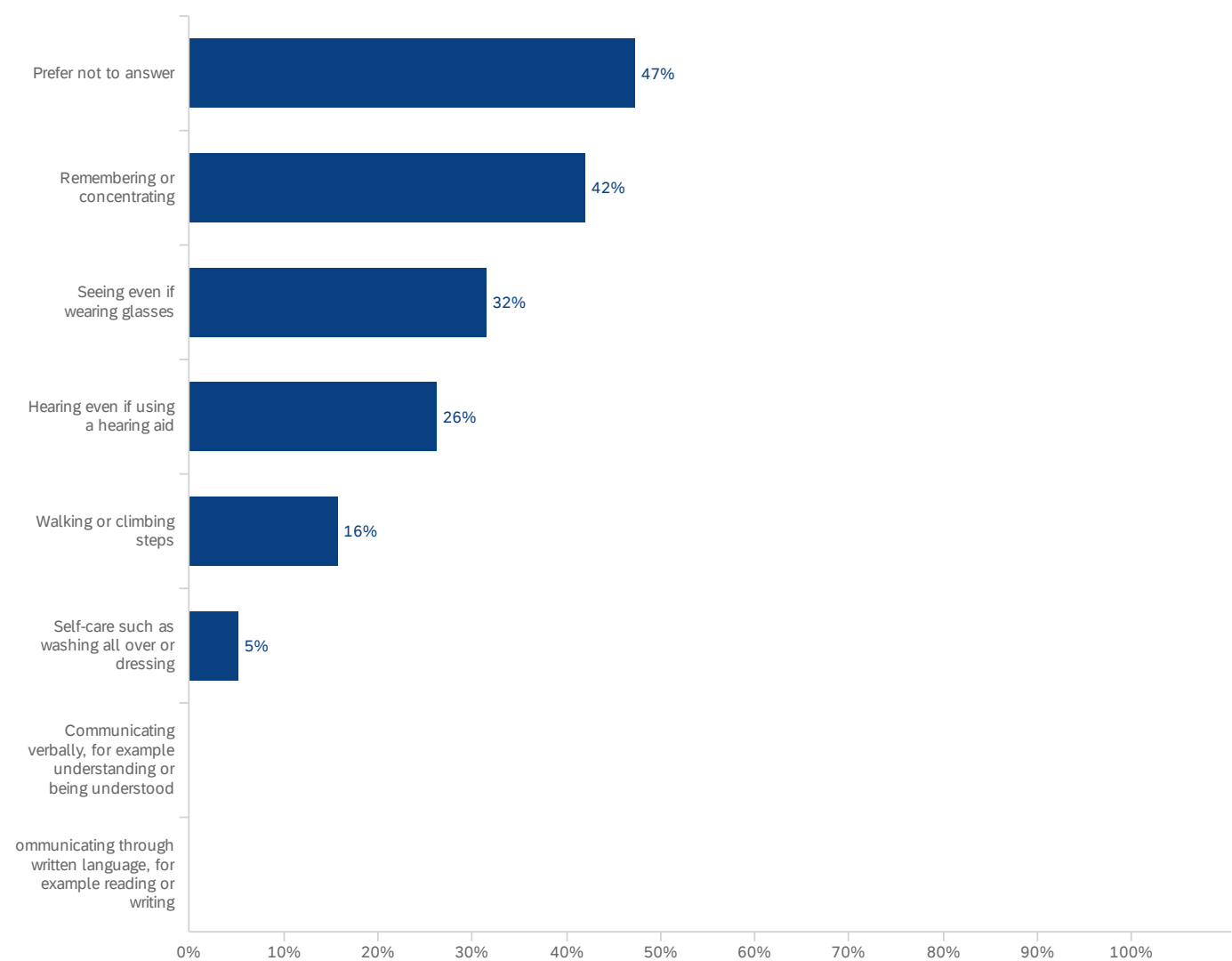
Showing rows 1 - 5 of 5

Q9.3 - Which of the following do you identify as? (Select all that apply)

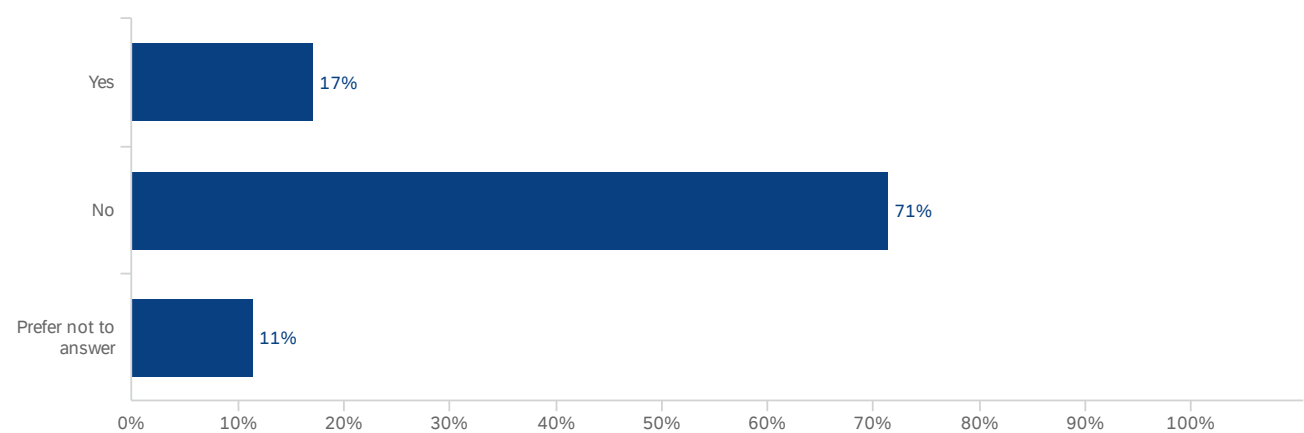


Field	Choice Count	
Lesbian	0%	0
Gay	50%	1
Bisexual	0%	0
Transgender	0%	0
Queer	0%	0
Intersex	0%	0
Other	50%	1
Prefer not to answer	0%	0
2		

Q9.4 - Do you have difficulty in any of the following areas? (Select all that apply)



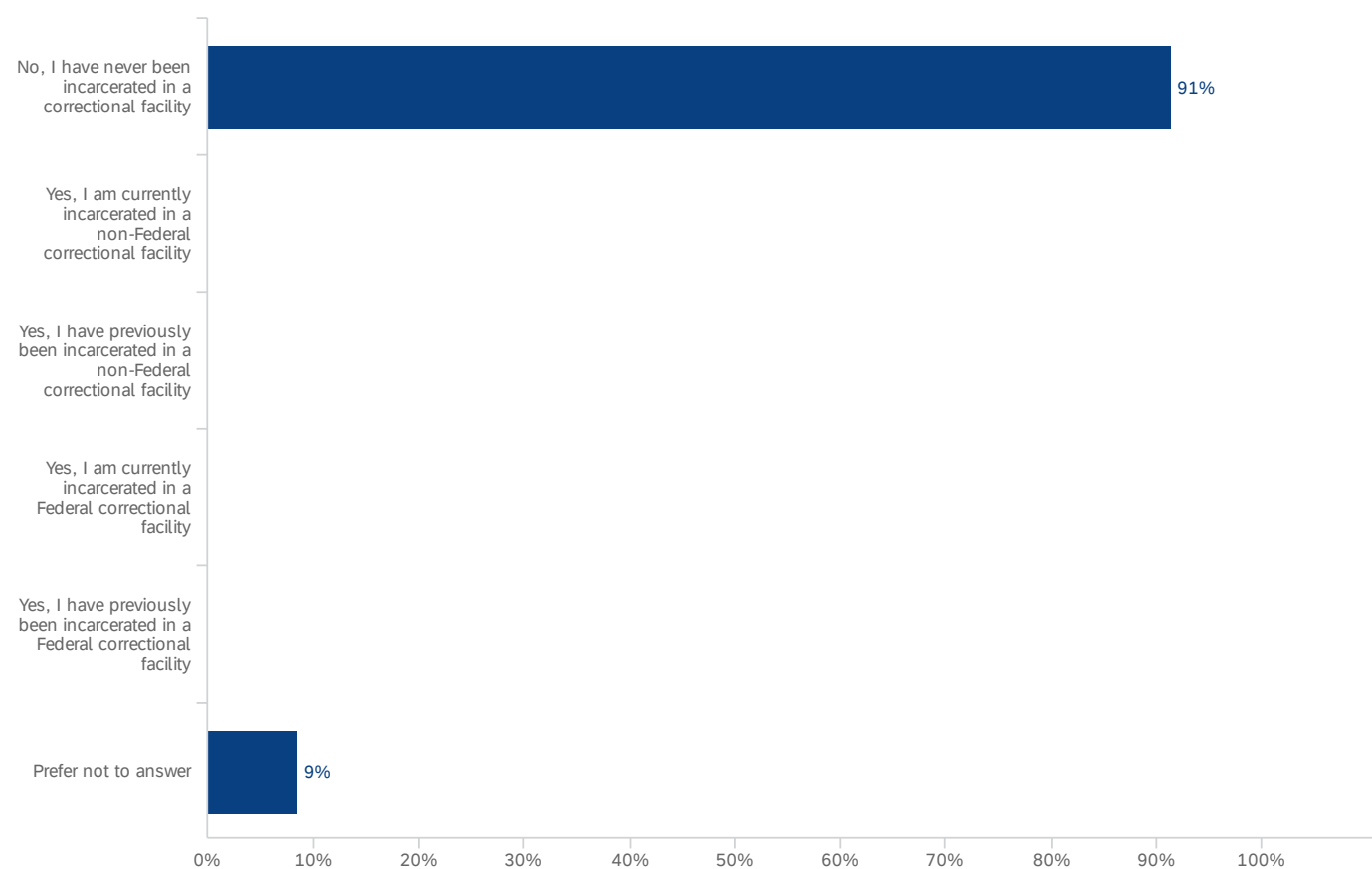
Q9.5 - Are you a veteran of the US Armed forces, Reserves or National Guard?



#	Field	Choice	Count
1	Yes	17%	6
2	No	71%	25
3	Prefer not to answer	11%	4
			35

Showing rows 1 - 4 of 4

Q9.6 - Have you been or are you currently incarcerated in a correctional facility?



#	Field	Choice	Count
1	No, I have never been incarcerated in a correctional facility	91%	32
2	Yes, I am currently incarcerated in a non-Federal correctional facility	0%	0
3	Yes, I have previously been incarcerated in a non-Federal correctional facility	0%	0
4	Yes, I am currently incarcerated in a Federal correctional facility	0%	0
5	Yes, I have previously been incarcerated in a Federal correctional facility	0%	0
6	Prefer not to answer	9%	3

35

Showing rows 1 - 7 of 7

End of Report

